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BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the Matter of the Request for Community Optional)
Service From Southwestern Bell Telephone Company's)
Lancaster Exchange to Mark Twain Rural Telephone)
Company's Greentop Exchange, GTE Midwest Incor-) Case No. TO-96-341
porated's Queen City Exchange and Southwestern Bell)
Telephone Company's Downing Exchange.)

ORDER DIRECTING CALLING STUDIES

The Commission has received a petition signed by residents of the Lancaster exchange served by Southwestern Bell Telephone Company (Bell) requesting community optional service (COS) from the Lancaster exchange to the Greentop exchange served by Mark Twain Rural Telephone Company, the Queen City exchange served by GTE Midwest, Inc., and the Downing exchange also served by Bell.

On December 29, 1989, the Commission issued a Report and Order in Case No. TO-87-131 directing that COS be offered to customers in exchanges demonstrating a community of interest. The Commission found that a community of interest would be demonstrated if a calling usage study showed that six calls per access line per month are made on the average from the petitioning exchange to the requested exchange and two-thirds of the customers in the petitioning exchange make two or more calls per month to the requested exchange. The petitioning exchange is the exchange from which the petition is received for COS. *In re the Investigation of Experimental Extended Measured Service (EMS)*, 30 Mo. P.S.C. (N.S.) 45 (1989).

On December 23, 1992, the Commission issued a Report and Order in Case No. TO-92-306 approving a statewide expanded calling scope plan. The plan, among other provisions, modifies COS to a two-way service only and adjusts the rates

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for COS. *In re the Establishment of a Plan for Expanded Calling Scopes in Metropolitan and Outstate Exchanges*, 2 Mo. P.S.C. 3d 1 (1992).

In view of the foregoing, the Commission determines that Bell should perform calling usage studies, covering one billing cycle, to determine whether a sufficient community of interest exists between the proposed exchanges to justify the implementation of COS. If these routes fail to meet the calling criteria, they will be dismissed. However, if the requested routes pass the calling criteria, the Commission will order implementation of COS.

IT IS THEREFORE ORDERED:

1. That Southwestern Bell Telephone Company shall perform calling usage studies covering one billing cycle as provided herein.
2. That the results of the calling usage studies directed in Ordered Paragraph 1 shall be filed with the Commission on or before August 20, 1996.
3. That this Order shall become effective on the date hereof.

BY THE COMMISSION



**David L. Rauch
Executive Secretary**

(S E A L)

Mark A. Grothoff, Administrative Law
Judge, by delegation of authority
under Commission Directive of January 3,
1995, pursuant to Section 386.240,
RSMo 1994.

Dated at Jefferson City, Missouri,
on this 22nd day of April, 1996.