

STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

At a Session of the Public Service
Commission held at its office
in Jefferson City on the 4th
day of May, 1994.

In the matter of Southwestern Bell	)	
Telephone Company's tariff revisions	)	
to provide a waiver of certain charges	)	<u>Case No. TT-94-323</u>
when used to provide temporary service	)	
to customers displaced by 1994 flooding.	)	

ORDER APPROVING TARIFF

On April 15, 1994, Southwestern Bell Telephone Company (Southwestern Bell) submitted a proposed revision to its General Exchange Tariff, P.S.C. Mo. No. 35, Sections 13, 19 and 26, to add language that would allow the waiver of service charges for the establishment of service at an interim location and later reestablishment of service at the same or another location, and the waiver of recurring and nonrecurring charges associated with Call Forwarding, Remote Access to Call Forwarding, and TeleBranchSM Service when used to provide temporary service to customers displaced by the major river flooding of 1994. At the request of the Commission's Telecommunications Department, Southwestern Bell submitted substitute sheets on April 20, 1994. It is contemplated that the Call Forwarding arrangements would provide alternatives to reestablishing the customer's service at an interim location. The waiver provisions would expire on December 31, 1994. Due to the urgent nature of the flooded customers' situation, Southwestern Bell is requesting an expedited effective date for its tariff revision.

The Public Service Commission Staff (Staff) filed its recommendation on April 27, 1994, stating therein that the Staff has no objection to the proposed tariff filing as amended, or Southwestern Bell's request for expedited Commission consideration of this proposal, and therefore recommends approval of

the proposed tariff filing at the Commission's earliest convenience, with an effective date concurrent with Commission approval. Staff notes that the Call Forwarding feature allows customers to transfer incoming calls to another telephone number, Remote Access to Call Forwarding allows customers to activate, deactivate, or change the Call Forwarding feature from a remote location by dialing a remote access number provided by Southwestern Bell, and TeleBranch Service, previously referred to as Remote Call Forwarding, which allows a subscriber to receive a local telephone number in the requested exchange, with calls to that number forwarded to the subscriber located in another exchange. Staff indicates that the proposed waivers would be available until December 31, 1994, and that similar waivers were approved by the Commission in 1993. Staff states that it is unaware of any other filing which affects or would be affected by this proposal, and recommends that in the event the Commission approves this proposal, the Commission's order should include customary language stating that the Commission is not making any determination at this time regarding ratemaking treatment or rate recovery.

The Commission finds that the Staff's recommendation is appropriate, and that the tariff filing is just and reasonable. The Commission is of the opinion that providing flood victims with the option of having their calls forwarded through Call Forwarding and Remote Access to Call Forwarding will allow flood victims who are displaced to move from location to location when necessary without worrying about establishing or incurring charges for new telephone service, and will allow friends and relatives to get in touch with flood victims through their existing phone number, while TeleBranch Service and service waivers for interim and reestablished locations will assist flood victims in maintaining telephone service while they are displaced. The Commission is also of the opinion that in order for the greatest number of flood victims to benefit from

Southwestern Bell's tariff, the tariff filing should become effective immediately upon Commission approval.

IT IS THEREFORE ORDERED:

1. That the following tariff sheets filed by Southwestern Bell Telephone Company on April 15, 1994, as substituted by the tariff sheets of April 20, 1994, are hereby approved to become effective May 4, 1994:

P.S.C. Mo. No. 35

Section 13, 8th Revised Sheet 85 Replacing 7th Revised Sheet 85
Section 13, 3rd Revised Sheet 86 Replacing 2nd Revised Sheet 86
Section 19, 4th Revised Sheet 7 Replacing 3rd Revised Sheet 7
Section 26, 12th Revised Sheet 3 Replacing 11th Revised Sheet 3
Section 26, 4th Revised Sheet 3.01 Replacing 3rd Revised Sheet 3.01

2. That this Application shall be granted expedited treatment.
3. That this order shall become effective on May 4, 1994.

BY THE COMMISSION



David L. Rauch
Executive Secretary

(S E A L)

McClure, Perkins, Kincheloe
and Crumpton, CC., Concur.
Mueller, Chm., Absent.