## STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a Session of the Public Service Commission held at its office in Jefferson City on the 3rd day of October, 1995.

| Rudolph Beuc, Jr.,      | )    |                           |
|-------------------------|------|---------------------------|
| Complainant             | , )  |                           |
|                         | )    |                           |
| VS.                     | )    | <u>CASE NO. EC-95-398</u> |
|                         | )    |                           |
| Union Electric Company, | .i ) |                           |
|                         | )    |                           |
| Respondent.             | )    |                           |

## ORDER DISMISSING COMPLAINT

On May 31, 1995, Rudolph Beuc, Jr. (Complainant) filed a complaint against Union Electric Company (Respondent) challenging Respondent's method of determining a payment's date of receipt which is used in assessing a late payment charge. On June 28, 1995, Respondent filed an answer to the complaint denying there was any basis for the complaint. On September 11, 1995, the Staff of the Commission (Staff) filed a report on its investigation into the complaint. Staff stated the complaint had no merit and recommended the Commission dismiss the complaint.

Having considered the complaint, Respondent's answer, and Staff's report, the Commission finds the complaint should be dismissed. Section 386.390, RSMo 1994, requires a complainant to allege any act or thing done, or omitted to be done, by a public utility in violation of any provision of law or of any rule, order, or decision of the Commission. The Commission finds Complainant has failed to allege specifically what provisions of law, rule, or Commission order Respondent is to have

violated. Thus, the complaint fails to state facts upon which relief can be granted and it should be dismissed.

## IT IS THEREFORE ORDERED:

- 1. That the complaint of Rudolph Beuc, Jr. against Union Electric Company is hereby dismissed.
  - 2. That this Order shall become effective on October 13, 1995.

BY THE COMMISSION

David L. Rauch Executive Secretary

(SEAL)

Mueller, Chm., Crumpton and Drainer, CC., Concur. McClure and Kincheloe, CC., Absent.