

Missouri Public Service Commission
Public Comments Report
Peaceful Valley Service Company
Case No. SR-2009-0146

Total of 13 Comments Received

Item	First Name	Last Name	City	State	Public Comments	Staff	Resolution
P200900342	Ken	Hebden	Nixa	MO	RE; Peaceful Valley Service Co., Owensville, MO. Water/Sewer comments. I do not believe that lot owners, without any type of building should be charge an `availability` charge. I believe that if I file a plan to build ANY type of building on that property that I then become responsible to support the cost of water/sewer, but not	JMR	Letter sent December 11, 2008.
P200900328	Karl	Kloster	St Louis	MO	I completely support the Peaceful Valley Service Company's request for rate increases Karl Kloster	JMR	Letter sent December 3, 2008.
Letter	Don	Beckmeier	Owensville	MO	See attached.	JMR	Letter sent December 11, 2008.
Letter	Stephen	Bruce	Owensville	MO	See attached.	JMR	Letter sent December 11, 2008.
Letter	Duane E.	Caldwell	Owensville	MO	See attached.	JMR	Letter sent December 3, 2008.
Letter	George	Dinneen	Owensville	MO	See attached.	JMR	Letter sent December 11, 2008.
E-mail	Edward & Dorothy	Lang			See attached.	JMR	Replied via e-mail December 4, 2008.
Letter	Thomas J.	Lynn	Owensville	MO	See attached.	JMR	Letter sent December 11, 2008.
Letter	Mike & Lori	Nolen	Owensville	MO	See attached.	JMR	Letter sent December 11, 2008.
Letter	Ray	Oldfather	Owensville	MO	See attached.	JMR	Letter sent December 11, 2008.
Letter	Richard & Colleen	Pierce	Owensville	MO	See attached.	JMR	Letter sent December 11, 2008.
Letter	Frank	Schalk	Owensville	MO	See attached.	JMR	Letter sent December 11, 2008.
Letter	Susan	Thompson	Owensville	MO	See attached.	JMR	Letter sent December 11, 2008.

RECEIVED

December 2, 2008

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102

DEC 09 2008

UTILITY OPERATIONS
DIVISION

Dear Sir or Madam,

We submit the following comments in regard to case number SR-2009-0146:

A notice was received on November 20, 2008 regarding a rate increase of sewer/water rates at Peaceful Valley Lake. This letter was dated November 10, 2008 and allowed for 30 days to comment. It does puzzle us that it took 10 days to receive when it was mailed and delivered locally. We have been members of Peaceful Valley Property Owners Association for many years and are very familiar with the operations of the service company. The financial statements that have been presented annually have shown that the sewer company has been operating at a loss of approximately \$9,000 per year, but the water company has been operating at a gain of approximately \$19,000, making for a net gain of nearly \$10,000 annually. If rates need to be adjusted, it seems that the sewer rates should be raised, but the water rates should be decreased. This year, at our annual meeting, the financial statement was not made available, so it is presumed that it should have been similar as far as operating expenses vs. expenditures. There were no major expenditures since 2005, so, therefore, there should be approximately \$30,000 in reserve at this time.

The board is contemplating that within the next 10 years, they may be required to chlorinate our water system at a cost of \$20,000. Also, the effluent may need to be disinfected prior to it being discharged into the Cedar Branch Tributary, at a cost of

\$75,000. In addition, they are guessing that with the well pump being over 10 years old, it may need replaced, costing \$20,000. With the \$30,000 in reserve at present and the expected 10 year reserve based on the \$10,000 annually, there should be approximately \$130,000 in reserve after 10 years. The expenditures they are anticipating equal \$115,000. With the current rate system in tact, there would still be \$15,000 in reserve IF all of those items are required. It was also stated that financing was hard to obtain for the new water tank in 2005, but that is not true. Financing was obtained through a local bank, but it was decided that the Peaceful Valley Property Owners Association would loan the service company the funds, at a reduced rate. This loan was a five year term, but was repaid in two years.

With this being said, it is of our opinion that a rate increase is not necessary. We feel that a public hearing would be prudent in order that a fair assessment could be given by the residents of Peaceful Valley Lake. Thank you for your time and efforts in this situation.

Sincerely,



Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102

RECEIVED

December 2, 2008

DEC 08 2008

UTILITY OPERATIONS
DIVISION

Dear Sir or Madam,

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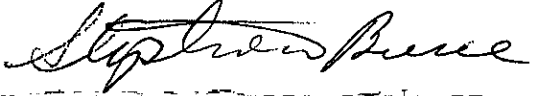
A notice was received on November 20, 2008 regarding a rate increase of sewer/water rates at Peaceful Valley Lake. This letter was dated November 10, 2008 and allowed for 30 days to comment. It does puzzle us that it took 10 days to receive when it was mailed and delivered locally. We have been members of Peaceful Valley Property Owners Association for many years and are very familiar with the operations of the service company. The financial statements that have been presented annually have shown that the sewer company has been operating at a loss of approximately \$9,000 per year, but the water company has been operating at a gain of approximately \$19,000, making for a net gain of nearly \$10,000 annually. If rates need to be adjusted, it seems that the sewer rates should be raised, but the water rates should be decreased. This year, at our annual meeting, the financial statement was not made available, so it is presumed that it should have been similar as far as operating expenses vs. expenditures. There were no major expenditures since 2005, so, therefore, there should be approximately \$30,000 in reserve at this time.

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\$75,000. In addition, they are guessing that with the well pump being over 10 years old, it may need replaced, costing \$20,000. With the \$30,000 in reserve at present and the expected 10 year reserve based on the \$10,000 annually, there should be approximately \$130,000 in reserve after 10 years. The expenditures they are anticipating equal \$115,000. With the current rate system in tact, there would still be \$15,000 in reserve IF all of those items are required. It was also stated that financing was hard to obtain for the new water tank in 2005, but that is not true. Financing was obtained through a local bank, but it was decided that the Peaceful Valley Property Owners Association would loan the service company the funds, at a reduced rate. This loan was a five year term, but was repaid in two years.

With this being said, it is of our opinion that a rate increase is not necessary. We feel that a public hearing would be prudent in order that a fair assessment could be given by the residents of Peaceful Valley Lake. Thank you for your time and efforts in this situation.

Sincerely,


PEACEFUL VALLEY

RECEIVED

NOV 26 2008

UTILITY OPERATIONS
DIVISION

11-24-08

Public Service Commission

Attn: Water/Sewer Dept.

SR-2009-0146

WR-2009-0145

Dear Sirs,

I am against a increase in rates on water for the property owners who do not use any water.

The majority of lots in Peaceful Valley do not have buildings on them, but we have always had to pay a annual water fee of \$36.00.

Their reasoning is they put water line in the streets and it is available to your lot if you build.

They have enough money to build flower gardens, remodel the hall, etc. Let the people who live their

pay for any increase in water,
not the people who don't use
water.

We pay \$240.00 a year
just to own the lot and
then another \$36.00 a year for
water that we don't have on
our lot,

Thank you for any
consideration in this matter.

Quonetta Caldwell

512 N. Madison

Owensville, MO 65066

Tele: 573-437-2737

RECEIVED

DEC 10 2008

December 2, 2008

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102

UTILITY OPERATIONS
DIVISION

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The board is contemplating that within the next 10 years, they may be required to chlorinate our water system at a cost of \$20,000. Also, the effluent may need to be disinfected prior to it being discharged into the Cedar Branch Tributary, at a cost of

\$75,000. In addition, they are guessing that with the well pump being over 10 years old, it may need replaced, costing \$20,000. With the \$30,000 in reserve at present and the expected 10 year reserve based on the \$10,000 annually, there should be approximately \$130,000 in reserve after 10 years. The expenditures they are anticipating equal \$115,000. With the current rate system in tact, there would still be \$15,000 in reserve IF all of those items are required. It was also stated that financing was hard to obtain for the new water tank in 2005, but that is not true. Financing was obtained through a local bank, but it was decided that the Peaceful Valley Property Owners Association would loan the service company the funds, at a reduced rate. This loan was a five year term, but was repaid in two years.

With this being said, it is of our opinion that a rate increase is not necessary. We feel that a public hearing would be prudent in order that a fair assessment could be given by the residents of Peaceful Valley Lake. Thank you for your time and efforts in this situation.

Sincerely,

A handwritten signature in cursive script, appearing to read "Stacy Labbe", written over a horizontal line.

RECEIVED

DEC 08 2008

December 2, 2008

UTILITY OPERATIONS
DIVISION

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102

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With this being said, it is of our opinion that a rate increase is not necessary. We feel that a public hearing would be prudent in order that a fair assessment could be given by the residents of Peaceful Valley Lake. Thank you for your time and efforts in this situation.

Sincerely,

George H. Dinneen

RECEIVED

DEC 09 2008

December 2, 2008

UTILITY OPERATIONS
DIVISION

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102

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With this being said, it is of our opinion that a rate increase is not necessary. We feel that a public hearing would be prudent in order that a fair assessment could be given by the residents of Peaceful Valley Lake. Thank you for your time and efforts in this situation.

Sincerely,

Mrs Sherry Durkin

December 2, 2008

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102

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With this being said, it is of our opinion that a rate increase is not necessary. We feel that a public hearing would be prudent in order that a fair assessment could be given by the residents of Peaceful Valley Lake. Thank you for your time and efforts in this situation.

Sincerely,

Edward Lang

Dorothy Lang

December 2, 2008

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102

Dear Sir or Madam,

We submit the following comments in regard to case number WR-2009-0145:

A notice was received on November 20, 2008 regarding a rate increase of sewer/water rates at Peaceful Valley Lake. This letter was dated November 10, 2008 and allowed for 30 days to comment. It does puzzle us that it took 10 days to receive when it was mailed and delivered locally. We have been members of Peaceful Valley Property Owners Association for many years and are very familiar with the operations of the service company. The financial statements that have been presented annually have shown that the sewer company has been operating at a loss of approximately \$9,000 per year, but the water company has been operating at a gain of approximately \$19,000, making for a net gain of nearly \$10,000 annually. If rates need to be adjusted, it seems that the sewer rates should be raised, but the water rates should be decreased. This year, at our annual meeting, the financial statement was not made available, so it is presumed that it should have been similar as far as operating expenses vs. expenditures. There were no major expenditures since 2005, so, therefore, there should be approximately \$30,000 in reserve at this time.

The board is contemplating that within the next 10 years, they may be required to chlorinate our water system at a cost of \$20,000. Also, the effluent may need to be disinfected prior to it being discharged into the Cedar Branch Tributary, at a cost of

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With this being said, it is of our opinion that a rate increase is not necessary. We feel that a public hearing would be prudent in order that a fair assessment could be given by the residents of Peaceful Valley Lake. Thank you for your time and efforts in this situation.

Sincerely,

Edward Lang

Dorothy Lang

RECEIVED

December 2, 2008

DEC 08 2008

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102

UTILITY OPERATIONS
DIVISION

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With this being said, it is of our opinion that a rate increase is not necessary. We feel that a public hearing would be prudent in order that a fair assessment could be given by the residents of Peaceful Valley Lake. Thank you for your time and efforts in this situation.

Sincerely,

Bonnie Lynne

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102

RECEIVED

DEC 09 2008

December 2, 2008

UTILITY OPERATIONS
DIVISION

Dear Sir or Madam,

We submit the following comments in regard to case number SR-2009-0146:

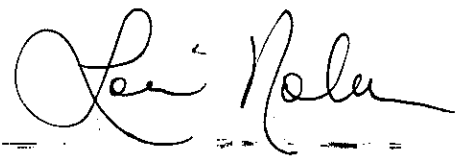
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With this being said, it is of our opinion that a rate increase is not necessary. We feel that a public hearing would be prudent in order that a fair assessment could be given by the residents of Peaceful Valley Lake. Thank you for your time and efforts in this situation.

Sincerely,

A handwritten signature in cursive script, appearing to read "Lee Nolan", written in dark ink.

R E C E I V E D

December 2, 2008

DEC 10 2008

Public Service Commission
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Sincerely,

Ray Oldfather

RECEIVED

DEC 05 2008

December 2, 2008

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102

UTILITY OPERATIONS
DIVISION

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Dear Sir or Madam,

We submit the following comments in regard to case number SR-2009-0146:

A notice was received on November 20, 2008 regarding a rate increase of sewer/water rates at Peaceful Valley Lake. This letter was dated November 10, 2008 and allowed for 30 days to comment. It does puzzle us that it took 10 days to receive when it was mailed and delivered locally. We have been members of Peaceful Valley Property Owners Association for many years and are very familiar with the operations of the service company. The financial statements that have been presented annually have shown that the sewer company has been operating at a loss of approximately \$9,000 per year, but the water company has been operating at a gain of approximately \$19,000, making for a net gain of nearly \$10,000 annually. If rates need to be adjusted, it seems that the sewer rates should be raised, but the water rates should be decreased. This year, at our annual meeting, the financial statement was not made available, so it is presumed that it should have been similar as far as operating expenses vs. expenditures. There were no major expenditures since 2005, so, therefore, there should be approximately \$30,000 in reserve at this time.

The board is contemplating that within the next 10 years, they may be required to chlorinate our water system at a cost of \$20,000. Also, the effluent may need to be disinfected prior to it being discharged into the Cedar Branch Tributary, at a cost of

\$75,000. In addition, they are guessing that with the well pump being over 10 years old, it may need replaced, costing \$20,000. With the \$30,000 in reserve at present and the expected 10 year reserve based on the \$10,000 annually, there should be approximately \$130,000 in reserve after 10 years. The expenditures they are anticipating equal \$115,000. With the current rate system in tact, there would still be \$15,000 in reserve IF all of those items are required. It was also stated that financing was hard to obtain for the new water tank in 2005, but that is not true. Financing was obtained through a local bank, but it was decided that the Peaceful Valley Property Owners Association would loan the service company the funds, at a reduced rate. This loan was a five year term, but was repaid in two years.

With this being said, it is of our opinion that a rate increase is not necessary. We feel that a public hearing would be prudent in order that a fair assessment could be given by the residents of Peaceful Valley Lake. Thank you for your time and efforts in this situation.

Sincerely,

Frankie W. Schalk

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102

RECEIVED December 2, 2008

DEC 09 2008

UTILITY OPERATIONS
DIVISION

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Sincerely,

A handwritten signature in cursive script, appearing to read "Susan Thompson".