

SCHEDULE SS-4

-----Original Message-----

From: Susan Smith

Sent: Monday, October 16, 2006 5:20 PM

To: Joey H. Bales; Chris Czeschin; Pam Hankins; Max Cox

Subject: RE: Socket Telecom

Importance: High

On October 16, 2006 at 3:30, we met with Socket concerning implementation of the interconnection agreements effective 10/13/2006. I have noted in red the items that CenturyTel is still working on, and needs to provide a response to Socket, as well as the responsible person. Please distribute to all CenturyTel representatives as required.

On the call:

Socket:

Matt Kohly - Socket

Kurt Bremmer -

CenturyTel:

Susan Smith

Sandy Nelson

Matt Shephard

Larry Miller

Max Cox

Brian O'Leary

Ralph Teasley

Charles DiGiullian

Chris Czeschin

Joey Bales

Pam Hankins

AGENDA ITEMS

From CenturyTel:

Implementation Team Contact - CenturyTel designated Chris Czeschin as our rep / Account Coordinator - (This is who Socket will submit forecasts, go to w/ questions, issues, performance measurements, etc.) Chris needs to send a formal notice that he is the contact per Article XV.

CenturyTel has met all notice, procedure and process requirements contained in the Agreement.

1) Updates to CenturyTel Service Guide – included, but not limited to the following as required in the Interconnection Agreement :

a) CLEC Profile - They have provided

b) Forecasts - Require updates for all areas - received Branson - Chris will request a separate meeting to discuss trunking remaining forecasts. Socket has not submitted ordering forecast.

- c) Billing Disputes Procedures
- d) Contacts for all required areas
- e) Escalation lists for all areas
- f) Ordering procedures for all services (Resale and UNEs, etc) Note change in EEL ordering process - (side note - EELs are a problem in Columbia)
- g) Loop Qualification Process
- h) BFR process
- i) Number Portability
- j) Escalation lists
- k) Maintenance Changes - Joe Settle (Brian O'Leary) New 866 number given - press 1 telephone services - press 4 circuit (24 x 7) - Totally separate queue - jump ahead res - 911 priority - hourly escalation -
- l) 911 Form - We will complete and post this week.
- m) Directory Publish Dates are all posted
- n) DSR Process posted
- o) Directory Listings Report – Must provide Socket an Initial Report of all listings no later than 15 days after the effective date of this Agreement. Jennifer Garsee – When will we comply? – Actually sent them information in June. Will they concur that we have already fulfilled this obligation? Socket will get back with us.
- p) Collocation Process Posted
- q) Process for CLEC submitting requests for credit allowances for service outages that are due to CenturyTel's network – See Guide – follow Billing Dispute Process
- r) Blanket LOAs for CSR records implemented - Socket has submitted
- s) Generic Door Hangers will be distributed.

CenturyTel still working on:

xDSL processes
911 Form

- 2) OSS updates
 - a) Notifications – including all ordering requirements, tariff and network changes
 - b) Drop Down Boxes Added
 - c) Cut and Paste Process implemented for CSRs and simple orders
 - d) ASR electronic ordering -electronic is in the testing phase - Notification will be provided when available, but does not eliminate email or fax -
 - e) Improvements in CSR process implemented - Enhanced our CSR process to more timely provide.

- 3) Pricing changes - Being implemented - DS1s / EELs / 911/ trunking -

Ensemble 23rd

November 10th bill should be corrected - EELs
Trunking - Completed in November

Socket asked that we provide them information on pricing for 911 and and trunking changes. (Susan and Charles)

Socket is reviewing intrastate special access and interstate dedicated trunking to determine how we should convert Spectra trunking. (Matt Kohly)

Socket requested that they receive a separate access bill for EELs. (Charles)

Socket requested a separate access bill for 911 trunks. (Charles)

Socket requested that we give them a breakdown of the DS1 interstate NRCs.
(Charles to provide to Susan)

Generic Door Hangers - Operations needs to meet internally to make sure that this has been implemented and the field understands the requirements. (Darrell Robinson)

From Socket:

- 1) CLEC profile – Socket will have this updated and provide it prior to the call. Socket will be able to answer any questions about it. We have received.
- 2) Branson Interconnect – forecast to follow shortly from Socket - received
- 3) What to do with existing Spectra interconnects - will will convert to Special Access -
- 4) Socket has some general forecasting questions as far as forecasting UNEs and resold circuits. (Discussed - Socket to provide)
- 5) Obtaining network information regarding the exchange of Columbia and Wentzville such as what general areas are covered by each wire center. This is necessary to be able to evaluate establishing additional interconnections in these exchanges and to meet our forecasting obligations. Need Socket to explain what they are needing. LERG will help them with NXXs. Are you asking for geographic areas? Have to check w/ Assignment - Do they have a map showing geographic area? 882, 884, 771 belong to the University.

Pair gain remotes and where multiple central offices exist in a rate center - Socket needs geographic network information - is there a map that would give them this information - CenturyTel needs to determine what we can provide. (Chris Czeschin will follow-up on this)

The bridge# for the internal call has already been provided to each. Please use that number for the CenturyTel internal call only.

When Socket joins we all will need to use a new bridge # which will be 608-782-9901.

DSL Processes -