

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the Matter of the Small Company Rate)
Increase Request of Mill Creek Sewers, Inc.) **Case No. SR-2005-0116**

ORDER DIRECTING FILING

Issue Date: January 23, 2006

Effective Date: January 23, 2006

On September 29, 2005, the Missouri Public Service Commission issued an order approving an agreement between Mill Creek Sewer, Inc., the Staff of the Commission and the Office of the Public Counsel. In that order, the Commission directed its Staff to file monthly status reports as indicated in the agreement. Staff filed its last report on January 13, 2006.

The Commission will require that Staff include in its next report, an indication of the customer satisfaction of Mill Creek's customers. Are the customers satisfied with the service? What concerns or problems do they have? In particular, Staff notes that ten of the customers account for 75% of the company's bad debt. Are their non-payments because of dissatisfaction with the company's service?

IT IS THEREFORE ORDERED:

1. That the Staff of the Commission shall file a pleading as described in the body of this order.

2. That this order shall become effective on January 23, 2006.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Kennard L. Jones, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 23rd day of January, 2006.