

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

In the Matter of the Tariff Filing of Aqua Missouri,                     )  
Inc., to Implement a Rate Increase for Sewer Service                 )  
Provided to Customers in Its Missouri Service Areas.             )     **Case No. SR-2007-0023**

**ORDER DIRECTING STAFF MONITORING AND CLOSING CASE**

Issue Date: November 6, 2006

Effective Date: November 6, 2006

On September 28, 2006, the Commission issued its decision in this matter approving a stipulation and agreement which provided for a rate increase. The company then filed tariffs in compliance with the Commission's order. The tariffs became effective on September 30, 2006.

On October 23, 2006, Aqua Missouri filed two reports indicating the actions that the company has taken with regard to comments made during the local public hearings, including implementing new procedures to ensure that phone calls from customers are properly returned. The Commission finds that the Staff of the Missouri Public Service Commission shall continue to monitor the issues identified in this case, including call response time. If Staff finds that additional proceedings are necessary, it shall so inform the Commission. Otherwise, the Staff shall be prepared to inform the Commission of the status of the issues identified in this case in Aqua Missouri's next rate case.

Since no further action remains in this case, it is now closed.

**IT IS ORDERED THAT:**

1. The Staff of the Missouri Public Service Commission shall continue to monitor the customer issues as set out above.
2. This case is closed.
3. This order shall become effective on November 6, 2006.

**BY THE COMMISSION**

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale  
Secretary

( S E A L )

Nancy Dippell, Deputy Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 6th day of November, 2006.