## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Small Company Rate ) Increase of Taneycomo Highlands, Inc. ) <u>Case No. SR-2006-0379</u> Tariff Work ID No. YS-2006-0749

## <u>STAFF'S REVISED RECOMMENDATION</u> <u>REGARDING DISPOSITION OF SMALL</u> <u>COMPANY RATE INCREASE REQUEST</u>

**COMES NOW** the Staff of the Missouri Public Service Commission, by and through counsel, and, for its Revised Recommendation Regarding Disposition of Small Company Rate Increase Request ("Revised Recommendation"), states to the Missouri Public Service Commission as follows.

1. On May 12, 2006, the Staff filed its initial Recommendation Regarding Disposition of Small Company Rate Increase Request in this case (the "Initial Recommendation"), and attached thereto its initial Official Case File Memorandum (the "Initial Memorandum"). Thereafter, on May 19, 2006, the Commission issued its Order Directing Filings and Adding a Party. In said order, the Commission noted that it had been informed by the Department of Natural Resources that Taneycomo Highlands, Inc. ("the Company") had failed to comply with some of the DNR's reporting requirements. The Commission said that it believed that this new information might affect the Staff's recommendation in this case, and ordered the Staff to file its revised recommendation and memorandum by no later than June 16, 2006. The Staff files this Revised Recommendation in response to that order.

2. By a letter dated March 30, 2006, which was received in the Commission's Data Center on April 3, 2006, the Company filed a proposed revised tariff sheet with the Commission for the purpose of implementing the provisions of a *Unanimous Agreement Regarding* 

*Disposition of Small Company Rate Increase Request* ("Disposition Agreement"), and the instant case was established.

3. The Company, the Staff and the Office of the Public Counsel ("OPC") executed the Disposition Agreement, which the Staff filed in this case on April 6, 2006, as a resolution of the Company's small company rate increase request ("Request") that was received at the Commission's offices on November 7, 2005. The Company submitted its Request under the provisions of Commission Rule 4 CSR 240-3.330, Sewer Utility Small Company Rate Increase Procedure ("Small Company Rate Increase Procedure"). Initially, the Company's Request was assigned Tracking No. QS-2006-0004.

4. The Staff's revised recommendations to the Commission regarding this case are set out on page 5 of the Staff's Revised Official Case File Memorandum ("Revised Memorandum"), which is included in the document that is attached hereto and labeled as Appendix A. The last five paragraphs of the "Additional Information" section of this Revised Memorandum are new, and Attachment D to the Revised Memorandum is also new. The remainder of the Revised Memorandum is substantively unchanged from the Initial Memorandum that the Staff filed in this case on May 12, 2006, except for the Staff's recommended effective date of the Company's pending tariff revisions.

5. Included with the Staff's Revised Memorandum are various documents regarding the Company's Request and the Staff's investigation of the Request, including the Staff's audit and rate design workpapers, and information regarding the Company's DNR discharge monitoring reports (Memo Attachment D referenced above).

6. The Commission has the authority to approve the subject proposed tariff revisions in accordance with Sections 393.140 (11) and 393.150, RSMo. Additionally, Section 393.130.1,

2

RSMo provides that all charges made by any sewer corporation for sewer service rendered or to be rendered shall be "just and reasonable." The Staff's and the OPC's agreement with the proposed tariff revisions are evidence that the rates and charges contained in the tariff revisions are just and reasonable.

7. The procedure followed in this case complies with the requirements of the Small Company Rate Increase Procedure in general, and with 4 CSR 240-3.330 (1) (C) in particular.

**WHEREFORE,** the Staff respectfully requests that the Commission issue an order consistent with the recommendations set out on page 5 of the Staff's Memorandum.

Respectfully submitted,

### /s/ Keith R. Krueger

Keith R. Krueger Deputy General Counsel Missouri Bar No. 23857

Attorney for the Staff of the Missouri Public Service Commission P. O. Box 360 Jefferson City, MO 65102 (573) 751-4140 (Telephone) (573) 751-9285 (Fax) keith.krueger@psc.mo.gov (e-mail)

## **Certificate of Service**

I hereby certify that copies of the foregoing have been mailed or hand-delivered, transmitted by facsimile or e-mailed to all counsel of record as shown on the attached service list this 16th day of June 2006.

/s/ Keith R. Krueger

## **AFFIDAVIT OF DALE W. JOHANSEN**

STATE OF MISSOURI	)	
	) ss	Case No. SR-2006-0379
COUNTY OF COLE	)	

Dale W. Johansen, of lawful age, on his oath states: (1) that he is a member of the Staff of the Missouri Public Service Commission; (2) that he participated in the preparation of the foregoing Revised Recommendation and the documents included in Appendix A attached hereto; (3) that he has knowledge of the matters set forth in the foregoing Revised Recommendation and the documents included in Appendix A attached hereto; and (4) that the matters set forth in the foregoing Revised Recommendation and the documents included in Appendix A attached hereto are true and correct to the best of his knowledge, information and belief.

Dale W. Johansen – Manager Water & Sewer Department Utility Operations Division

Subscribed and sworn to before me this \_ day of June 2006.

Notary Public

My Commission Expires:

فم ا

ROSEMARY R. ROBINSON Notary Public - Notary Seal State of Missouri County of Callaway My Commission Exp. 09/23/2008

# APPENDIX A

## **REVISED STAFF MEMORANDUM & ATTACHMENTS**

## CASE NO. SR-2006-0379

Note: To browse through this document by item, click on the "Bookmark" tab at the top of the menu bar to the left of the screen and then click on the item that you want to see.

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Memo Attachment D:	Company's DNR Discharge Monitoring Reports

Revised Case File Memorandum

## **REVISED MEMORANDUM**

- TO: Missouri Public Service Commission Official Case File Case No. SR-2006-0379 - - - Taneycomo Highlands, Inc.
- FROM: Dale W. Johansen Project Coordinator
  Water & Sewer Department
  Dana Eaves Auditing Department
  Rosella Schad Engineering & Management Services Department
  Kay Niemeier Engineering & Management Services Department
  David Murray Financial Analysis Department
  Jim Russo Water & Sewer Department
  Bill Nickle Water & Sewer Department
  Jerry Scheible Water & Sewer Department

/s/ Dale W. Johansen	<u>06/16/06</u>
Project Coordinator	Date
/s/ Keith R. Krueger	<u>06/16/06</u>
General Counsel's Office	Date

- SUBJECT: Staff Recommendation for Approval of Revised Tariff Sheet and Agreement Regarding Disposition of Small Company Rate Increase Request
- DATE: June 16, 2006

## **BACKGROUND**

Taneycomo Highlands, Inc. ("Company") initiated the subject small company rate increase request ("Request") by submitting a letter to the Secretary of the Commission, which was received at the Commission's offices on November 7, 2005. The Company submitted its Request under the provisions of the Commission's Small Company Rate Increase Procedure, Commission Rule 4 CSR 240-3.330, Sewer Utility Small Company Rate Increase Procedure ("Small Company Rate Increase Procedure").

By its Request, the Company was seeking Commission approval of customer rates intended to generate an increase of \$9,250 in its total annual sewer service operating revenues. As stated by the Company in its Request letter, the reasons for the requested increase in its sewer service operating revenues are: increases in operation and maintenance expenses; increases in the Department of Natural Resources' annual sewer discharge permit fees; increased incidence of misuse of the system, and higher chemical demand due to increased phosphorus levels.

The Company provides sewer service to approximately 20 customers, all of which are residential customers. The Company's current rates (those resulting from the Company's original certificate case) went into effect on May 15, 1996.

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Upon receipt of the Company's letter that initiated the Request, personnel in the Commission's Data Center entered the letter into the Commission's electronic filing and information system ("EFIS") and the system assigned Work I.D. No. QS-2006-0004 to the Request.

The Company's Request was then routed to the Commission's Water & Sewer Department ("W/S Dept") for processing under the Small Company Rate Increase Procedure. A copy of the Company's request letter is identified as item number 1 in the EFIS tracking file for the Request.

By a letter dated November 29, 2005, which Staff members in the W/S Dept had previously approved, the Company notified its customers of the Request. As a part of this initial customer notice, the Company requested that its customers' questions or comments be directed to the Commission Staff and/or the Office of the Public Counsel ("OPC"). A copy of the initial customer notice is identified as item number 2 in the EFIS tracking file for the Request.

## **STAFF'S INVESTIGATION AND CONCLUSIONS**

As noted at the beginning of this Memorandum, Staff members from the Auditing, Engineering & Management Services, Financial Analysis and Water & Sewer departments participated in the Staff's investigation of the Company's Request. All Staff participants and the attorney assigned to this case were provided the opportunity to review and comment on this Memorandum prior to it being filed. Jim Russo of the W/S Dept created the initial draft of this Memorandum and comments received from the reviewers were incorporated therein to create this final version of the Memorandum.

In response to the Company's initial customer notice, the W/S Dept Staff received three EFIS public comment forms and one e-mail message. Three of the customer responses addressed the level of the proposed increase and one addressed a service-related matter. Copies of the customers' public comment forms and e-mail message, and the W/S Dept's customer contact log, are included in item number 3 in the EFIS tracking file for the Request. Consistent with established practice, the W/S Dept Staff conducted an investigation of the customer response that addressed the service-related matter. Notes regarding the W/S Dept's contacts with the customers regarding the matters addressed in their responses to the initial notice are included in the W/S Dept's customer contact log. The W/S Dept provided copies of the customers' EFIS public comment forms and e-mail message, and its customer contact log, to the OPC and the Company shortly after the customer comment period ended.

Based upon an audit of the Company's books and records, a determination of the Company's rate base investments and necessary operating expenses, an evaluation of the Company's depreciation rates and an analysis of the Company's capital structure and cost of capital, and an investigation of the Company's business and system operations, the Staff concluded that an increase of \$5,006 in the Company's annual sewer service operating revenues is warranted.

In addition to its conclusion regarding the increase in the Company's annual operating revenues, the Staff concluded that new/modified depreciation rates need to be prescribed for the Company and that certain changes in the Company's miscellaneous service charges, business operations and system operations are warranted.

On February 22, 2006, the Staff forwarded information regarding the above items to representatives of the Company and the OPC for their review and response.

## **RESPONSES TO STAFF'S FINDINGS AND SUBSEQUENT ACTIONS**

Pursuant to negotiations held subsequent to the Company's and the OPC's receipt of the abovereferenced information regarding the results of the Staff's investigation of the Company's Request, a written *Unanimous Agreement Regarding Disposition of Small Sewer Company Rate Increase Request* ("Disposition Agreement") was reached between the Staff, the Company and the OPC ("the Parties"). The Parties also reached an agreement regarding the tariff revisions needed to implement the terms of the Disposition Agreement. (Because the Disposition Agreement is between the Staff, the Company and the OPC, the Company was not required to send a notice to its customers regarding the rates and charges that would result from implementation of the provisions of this Disposition Agreement, and the OPC was not provided the opportunity to request a local public hearing.)

The Disposition Agreement reflects the following agreements: (1) that an increase of \$5,006 in the Company's sewer annual operating revenues is necessary; (2) that certain changes to the Company's service charges are appropriate; (3) that certain changes to the Company's system operations are appropriate; (4) that certain changes to the Company's administrative operations are appropriate; (5) that new/modified depreciation rates need to be prescribed for the Company; (6) that the rates included in the above-referenced agreed-upon tariff revisions are designed to generate revenues sufficient to recover the Company's total annualized cost of service; and (7) that the rates included in the above-referenced agreed-upon tariff revisions are just and reasonable. (The specific agreements between the Company and the Staff are set out on page 2 of the Disposition Agreement, which the Staff filed in this case on April 6, 2006 and which can be found in the EFIS case file as item number 2.)

By a letter dated March 30, 2006, which was stamped "Filed" by personnel in the Commission's Data Center on April 3, 2006, the Company submitted a revised tariff sheet including the agreed-upon tariff revisions that are necessary to implement the terms of the Disposition Agreement. Upon receipt of that tariff filing, Data Center personnel entered the filing into EFIS, and the instant case was created (the transmittal letter and revised tariff sheets are included in item number 1 in the EFIS case file). The subject revised tariff sheet bore an issue date of March 30, 2006 and a proposed effective date of April 30, 2006. (The effective date of the subject revised tariff sheet was subsequently suspended by the Commission until May 30, 2006.) As is required by the Small Company Rate Increase Procedure, the above-referenced Disposition Agreement has been filed in the case papers. (As noted previously, the Staff filed the Disposition Agreement on April 6, 2006.)

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## **ADDITIONAL INFORMATION**

In addition to the above-noted documents that are in the EFIS tracking file and EFIS case file, the following documents are included with this Memorandum: (1) the Staff's ratemaking income statement, rate design worksheet and customer bill comparison are included in Attachment A; (2) the Staff's revenue requirement audit workpapers are included in Attachment B; and (3) the Staff's overview of the Company and its customer service procedures and practices is included in Attachment C.

Pursuant to a review of available electronic information maintained by the Commission's Budget & Fiscal Services Department and Data Center, and in EFIS, the Staff notes that the Company was current on the payment of its Commission assessments and on the filing of its Commission annual reports when it submitted its Request, as is required by the Small Company Rate Case Procedure. The Staff also notes that the Company remains current on those matters as of the writing of this Memorandum. The assessment information reviewed covers fiscal years 1996 through 2006 and the annual report information reviewed covers calendar years 1997 through 2005.

Additionally, the Staff notes that the Company currently has no other matters pending before the Commission, and that approval of the subject tariff revisions will thus not affect any other matter before the Commission with regard to the Company.

Lastly, the Staff notes that the Company received no notices of violations ("NOVs") from the Missouri Department of Natural Resources ("DNR") during the test year used for the Request, nor has it received any such notices since the end of the test year to date.

However, by a letter dated May 18, 2006, the DNR notified the Regulatory Law Judge ("RLJ") assigned to this case that the Company had failed to submit required quarterly Discharge Monitoring Reports to the DNR since August 2004. The DNR also included with this letter copies of NOVs that it had previously issued to the Company for exceeding the established limits for total phosphorus on four separate occasions between May 2000 and August 2003. On May 19, the RLJ submitted the May 18 DNR letter to the case file. Staff members from the Water & Sewer Department ("W/S Dept") have since contacted representatives of the Company and the DNR to discuss this matter.

Through their contacts with the Company, Staff member from the W/S Dept learned that the Company has been continually taking the necessary effluent monitoring samples and having them tested by a laboratory as required. However, due to miscommunications between the Company and the lab, the required Discharge Monitoring Reports have not been submitted to the DNR. On May 24, a Company representative informed a member of the W/S Dept that the Discharge Monitoring Reports had been sent to the DNR's Southwest Regional Office in Springfield. Copies of the subject Discharge Monitoring Reports are attached hereto as Attachment D.

Through their contacts with the DNR, Staff members from the W/S Dept have attempted to confirm that the DNR's Southwest Regional Office has received the subject Discharge Monitoring Reports and determine whether the DNR may take enforcement actions with regard to this matter. However,

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the Staff has not yet been able to discuss this matter fully with the necessary DNR staff member. If the Staff is able to discuss this matter fully with this DNR staff member within the next few days, it will file a pleading in this case including the information it obtains about this matter.

## **STAFF'S RECOMMENDATIONS**

Based upon the above, the Staff recommends that the Commission issue an order in this case that:

- \* Approves the revised tariff sheet that the Company filed on April 3, 2006, to be effective for service rendered on and after July 1, 2006, or as soon thereafter as is possible;
- \* Approves the Disposition Agreement submitted in this case;
- \* Directs the Company to comply with the terms of the Disposition Agreement; and
- \* Prescribes the depreciation rates set out on Attachment D to the Disposition Agreement submitted in this case as the depreciation rates authorized for the Company's use.

## List of Attachments

Attachment A:	Ratemaking Income Statement, Rate Design Worksheet and Customer Bill Comparison
Attachment B:	Revenue Requirement Audit Workpapers
Attachment C:	Overview of Company and Customer Service Operations
Attachment D:	Company's DNR Discharge Monitoring Reports

# Memo Attachment A

## Ratemaking Income Statement, Rate Design Worksheet & Customer Bill Comparison

## TANEYCOMO HIGHLANDS, INC.

## Rate Making Income Statement-Sewer

	Operating Revenues at Current Rates					
1	Tariffed Rate Revenues *	\$	4,571			
2	Other Operating Revenues *	\$	-			
3	Total Operating Revenues	\$	4,571			

4 \* See "Revenues - Current Rates" for Details

	Cost of Service		
	Item		Amount
1	Sewer Treatment Expense-Chemicals	\$	98
2	Sewer Treatment -Testing/Laboratory Fees	\$	407
3	Fuel or Power for Sewage Treatment	\$	852
4	Maintenance Expense-Parts/Equipment	\$	570
5	Maintenance Expense-Outside Labor	\$	1,584
6	Maintenance Expense-Treatment & Disp Plan	\$	546
7	Permit Fees	\$	200
8	Sludge Hauling	\$	275
9	General Insurance	\$	673
10	Customer Records & Collection Expense	\$	147
11	Transportation	\$	601
12	Regulatory Commission Expense	\$	373
13	Miscellaneous General Expenses-Interest	\$	-
14	Sub-Total Operating Expenses	\$ \$ \$ <b>\$</b> \$ <b>\$</b> \$ \$ \$	6,326
15	Property Taxes	\$	427
16	MO Franchise Taxes	\$	-
17	Employer FICA Taxes	\$	-
18	Federal Unemployment Taxes	\$	-
19	State Unemployment Taxes	\$	-
20	State & Federal Income Taxes	\$	-
21	Sub-Total Taxes	\$ \$ <b>\$</b> \$	427
22	Depreciation Expense	\$	2,442
23	Amortization of CIAC-Dep Expense		(842)
24	Sub-Total Depreciation/Amortization	\$ <b>\$</b>	1,600
25	Return on Rate Base	\$	1,224
26	Total Cost of Service	\$	9,577
27	Overall Revenue Increase Needed	\$	5,006

## TANEYCOMO HIGHLANDS, INC.

## **Development of Tariffed Rates-Sewer**

Agreement is to increase currently tariffed rates by a percentage equal to the agreed-upon overall revenue increase divided by the revenues generated by the currently tariffed rates.

Revenues Generated by Current Tariffed Rates	\$	4,571
Agreed-Upon Overall Revenue Increase	\$	5,006
Percentage Increase Needed	10	9.504%

	Flat Rate Customer Rates							
	С	urrent	Pro	oposed	С	urrent	Pro	oposed
Meter	S	ervice	Service Usage			Jsage	U	lsage
Size	Charge		Charge			Rate		Rate
3/4"	\$	18.14	\$	38.00	\$	-	\$	-

## **TANEYCOMO HIGHLANDS, INC.**

## **Residential Customer Bill Comparison-Sewer**

	Residential R	ates	
Current Base	Proposed Base	Current	Proposed
Service Charge	Service Charge	Usage Rate	Usage Rate
\$18.14	\$38.00	\$0.000	\$0.000

current service charge is monthly charge

## MONTHLY BILL COMPARISON

Current Rates		
Service Charge	\$	18.14
Usage Charge	\$	-
Total Bill	\$	18.14
Proposed Rates		
Service Charge	\$	38.00
Usage Charge	\$	-
Total Bill	\$	38.00
INCREASES		
Service Charge		
Service Charge \$ Increase	\$	19.86
		19.86 )9.50%
\$ Increase		
\$ Increase % Increase	10	
\$ Increase % Increase Usage Charge	10	9.50%
<pre>\$ Increase % Increase Usage Charge \$ Increase</pre>	10	9.50%
<ul> <li>\$ Increase</li> <li>% Increase</li> <li>Usage Charge</li> <li>\$ Increase</li> <li>% Increase</li> </ul>	10	9.50%

# Memo Attachment B

Revenue Requirement Audit Workpapers

Accounting Schedule: 1 Eaves 11:06 02/15/2006

Taneycomo Highland

Case: QS-06-004A

Test Year ending October 31,2005

#### Revenue Requirement

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Line	2		7.00%
			Return
	(A)		(B)
1	Net Orig Cost Rate Base (Sch 2)	\$	17,480
2	Rate of Return		7.00%
****	*******	********	******
3	Net Operating Income Requirement	\$	1,224
4	Net Income Available (Sch 8)	\$	(3,782)
***1	*******	*******	*****
5	Additional NOIBT Needed	\$	5,006
6	Income Tax Requirement (Sch 10)		
7	Required Current Income Tax	\$	0
8	Test Year Current Income Tax	\$	0
****	***************************************	**********	******
9	Additional Current Tax Required	\$	0
10	Required Deferred ITC	\$	0
11	Test Year Deferred ITC	\$	0
****	***************************************	*******	********
12	Additional Deferred ITC Required	\$	0
***	***************************************	******	******
13	Total Additional Tax Required	\$	0
***	***************************************	******	*****
14	Gross Revenue Requirement	\$	5,006
	**************************************		-

Accounting Schedule: 2 Eaves 11:06 02/15/2006

### Taneycomo Highland

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Case: QS-06-004A

### Test Year ending October 31,2005

### Rate Base

Line	Description	Amo		
	(A)		(B)	 
1	Total Plant in Service (Sch 3)	\$	74,100	
	Subtract from Total Plant			
2	Depreciation Reserve (Sch 6)	\$ 	23,010	
3	Net Plant in Service	\$	51,090	
	Add to Net Plant in Service			
4	Cash Working Capital (Sch )	\$	0	
5	Materials and Supplies-Exempt		0	
6	Prepaid Insurance		0	
`	Subtract from Net Plant			
7	Federal Tax Offset / 0.0000 %	\$	0	
8	State Tax Offset 0.0000 %		0	
9	City Tax Offset 0.0000 %		0	
10	Interest Expense Offset 0.0000 %		0	
11	Customer Advances for Construction		0	
12	Contribution in Aid of Construction		42,100	
13	CIAC Depreciation		(8,490)	
14	Customer Deposits		0	
15	Total Rate Base	\$	17,480	
		===		

Accounting Schedule: 3 Eaves 11:06 02/15/2006

#### Taneycomo Highland

Case: QS-06-004A

Test Year ending October 31,2005

### Total Plant in Service

Line			Miss	souri	Ju	risdictional	L		Adj	usted
No	Acct	Description	Jurisdictional		Ad	ljustment			Jur	isdictional
		(A)		(B)		(C)				(D)
	Intang	ible Plant								
1	301.000	Organization	\$	0	\$	0	1	P-1	\$	0
2	302.000	Franchises		0		0	1	P-2		0
3	303.000	Miscellenous Intangable Plant		0		0	]	P-3		0
4		Total	\$	0	\$	0			\$	0
	Collec	tion & Pumping Plant								
5	350.000	Land & Land Rights	\$	0	\$	0	:	P-4	\$	0
6	352.100	Collections Sewer Force		0		0	:	P-5		0
7	352.200	Collection Sewer Gravity		42,100		0	:	P-6		42,100
8	353.000	Service to Customers		0		0		P-7		0
9	354.000	Flow Measuring Device		0		0		P-8		0
10	355.000	Flow Measuring Installation		0		0		P-9		0
11	362.000	Receiving Wells		0		0		P-10		0
12	363.000	Electric Pumping Equipment		0		0		P-11		0
13		Total	\$	42,100	\$	0			\$	42,100
	Treatm	ent & Disposal Plant								
14	370.000	Land & Land Rights	\$	0	\$	0		P-12	\$	0
15	371.000	Structures & Improvements		0		0		P-13		0
16	372.000	Treatment & Disposal Equipment		32,000		0		P-14		32,000
17	373.000	Plant Sewers		0		0		P-15		0
18	375.000	Other Treatment and Disp. Equip.		0		0		P-16		0
19		Total	 \$	32,000	- د	 0			 \$	32,000

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Accounting Schedule: 3-1

Accounting Schedule: 3 Eaves 11:06 02/15/2006

## Taneycomo Highland

Case: QS-06-004A

Test Year ending October 31,2005

#### Total Plant in Service

Line No	Acct	Description		ouri sdictional		isdictional 1stment		-		
		(A)		(B)		(C)			(D)	
	Genera	l Plant								
20	389.000	Land & Land Rights	\$	0	\$	0	P-17	\$	0	
21	390.000	Structures & Improvements		0		0	P-18		0	
22	391.000	Office Furniture & Equipment		0		0	P-19		0	
23	392.000	Transportation Equipment		0		0	P-20		0	
24	393.000	Stores Equipment		0		0	P-21		0	
25	394.000	Tools, Shop & Garage Equipment		0		0	P-22		0	
26	395.000	Laboratory Equipment		0		0	P-23		0	
27	396.000	Power Operated Equipment		0		0	P-24		0	
28	397.000	Communication Equipment		0		0	P-25		0	
29	399.000	) Other Tangible Plant		0		0	P-26		0	
30		Total	\$	0	\$	0		\$	0	
****	*******	******	******	*******	****	*****	*****	****	*****	*****
31	Tota	al Plant In Service	\$	74,100	\$	0		\$	74,100	

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Accounting Schedule: 4 Eaves 11:06 02/15/2006

### Taneycomo Highland Case: QS-06-004A Test Year ending October 31,2005

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### Adjustments to Total Plant

Adj	Total Co	Mo Juris
No Description	Adjustment	Adjustment

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Accounting Schedule: 5 Eaves 11:06 02/15/2006

## Taneycomo Highland

Case: QS-06-004A

Test Year ending October 31,2005

### Depreciation Expense

Line			Adjı	isted	Depreciation	Depr	eciation	
NO	Acct	Description		sdictional	Rate	Expe		
		(A)		(B)	(C)		(D)	
	Intangi	ble Plant						
1	301.000	Organization	\$	0	0.0000	\$	0	
2	302.000	Franchises		0	0.0000		0	
3	303.000	Miscellenous Intangable Plant		0	0.0000		0	
4		Total	\$	0		\$	0	
	Collect	ion & Pumping Plant						
5	350.000	Land & Land Rights	\$	0	0.0000	\$	0	
6	352.100	Collections Sewer Force		0	2.0000		0	
7	352.200	Collection Sewer Gravity		42,100	2.0000		842	
8	353.000	Service to Customers		0	2.0000		0	
9	354.000	Flow Measuring Device		0	3.3000		0	
10	355.000	Flow Measuring Installation		0	3.3000		0	
11	. 362.000	Receiving Wells		0	5.0000		0	
12	363.000	Electric Pumping Equipment		0	10.0000		0	
13	3	Total	\$	42,100		\$	842	
	Treatme	ent & Disposal Plant						
14	370.000	Land & Land Rights	\$	0	0.0000	\$	0	
15	371.000	Structures & Improvements		0	3.0000		0	
16	372.000	Treatment & Disposal Equipment		32,000	5.0000		1,600	
17	373.000	Plant Sewers		0	4.5000		0	
18	375.000	Other Treatment and Disp. Equip.		0	5.0000		0	
19	9	Total	\$	32,000		\$	1,600	

Accounting Schedule: 5 Eaves 11:06 02/15/2006

### Taneycomo Highland

Case: QS-06-004A

### Test Year ending October 31,2005

#### Depreciation Expense

Line			Adju	sted	Depreciation	Depr	eciation			
No	Acct	Description	Jurisdictional		Rate	Expe	Expense			
		(A)		(B)	(C)		(D)			
	General	Plant								
20	389.000	Land & Land Rights	\$	0	0.0000	\$	0			
21	390.000	Structures & Improvements		0	3.0000		0			
22	391.000	Office Furniture & Equipment		0	5.0000		0			
23	392.000	Transportation Equipment		0	14.3000		0			
24	393.000	Stores Equipment		0	0.0000		0			
25	394.000	Tools, Shop & Garage Equipment		0	5.0000		0			
26	395.000	Laboratory Equipment		0	5.0000		0			
27	396.000	Power Operated Equipment		0	6.7000		0			
28	397.000	Communication Equipment		0	5.0000		0			
29	399.000	Other Tangible Plant		0	20.0000		0			
30		Total	\$	0		\$	0			
****	******	******	*******	*******	*****	******	*****	*****		
31	Total	Depreciation Expense	\$	74,100		\$	2,442			

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Accounting Schedule: 6 Eaves 11:06 02/15/2006

Taneycomo Highland

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Case: QS-06-004A

Test Year ending October 31,2005

#### Depreciation Reserve

ine			Mis	souri	J	furisdictional		Ad	ljusted	
Io	Acct	Description	Jur	isdictional	A	Adjustment		Ju	risdictional	
		(A)		(B)		(C)			(D)	
	Intang	ible Plant								
1	301.000	Organization	\$	0	\$	0		\$	0	
2	302.000	Franchises		0		0			0	
3	303.000	Other Plant & Miscellaneous Equip		0		0			0	
					-					
4		Total	\$	0	\$	0		\$	0	
	Collect	tion & Pumping Plant								
5	350.000	Land & Land Rights	\$	0	\$	0	R-1	\$	0	
6	352,100	Collection Sewer-Force		0		0	R-2		0	
7	352.200	Collection Sewer-Gravity		8,490		0	R-3		8,490	
8	353.000	Service to Customers		0		0	R-4		0	
9	354.000	Flow Measuring Device		0		0	R-5		0	
10	355.000	Flow Measuring Installation		0		0	R-6		0	
11	362.000	Receiving Wells		0		0	R-7		0	
12	363.000	Electric Pumping Equipment		0		0	R-8		0	
13		Total	\$	8,490	\$	0		\$	8,490	
	Treatm	ent & Disposal Plant								
14	371.000	Structures and Improvements	\$	0	\$	0	R-9	\$	0	
15	372.000	Treatment & Disposal Equipment		14,520		0	R-1	0	14,520	
16	373.000	Plant Sewers		0		0	R-1	1	0	
17	375.000	Other Treatment & Disposal Equip.		0		0	R-1	2	0	
					-					
18		Total	\$	14,520	\$	0		\$	14,520	

Accounting Schedule: 6 Eaves 11:06 02/15/2006

Taneycomo Highland

Case: QS-06-004A

Test Year ending October 31,2005

#### Depreciation Reserve

Line			Miss	ouri	Juris	dictional		Adju	sted	
No	Acct	Description	Jurisdictional A		Adjus	Adjustment		Juri	sdictional	
		(A)		(B)		(C)			(D)	
	Genera	l Plant								
19	390.000	Structures & Improvements	\$	0	\$	0	R-13	\$	0	
20	391.000	Office Furniture & Equipment		0		0	R-14		0	
21	392.000	Transportation Equipment		0		0	R-15		0	
22	393.000	Stores Equipment		0		0	R-16		0	
23	394.000	Tools, Shop & Garage Equipment		0		0	R-17		0	
24	395.000	Laboratory Equipment		0		0	R-18		0	
25	396.000	Power Operated Equipment		0		0	R-19		0	
26	397.000	Communication Equipment		0		0	R-20		0	
27	399.000	Other Tangible Property		0		0	R-21		0	
28		Total	\$	0	\$	0		\$	0	
****	*******	*****	******	*****	******	******	*****	****	****	*****
29	Tota	l Depreciation Reserve	\$	23,010	ŝ	0		\$	23,010	

Accounting Schedule: 7 Eaves 11:06 02/15/2006

### Taneycomo Highland

Case: QS-06-004A

Test Year ending October 31,2005

#### Adjustments to Depreciation Reserve

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Adj	Total Co	Mo Juris
No Description	Adjustment	Adjustment

Accounting Schedule: 8 Eaves 11:06 02/15/2006

### Taneycomo Highland

Case: QS-06-004A

Test Year ending October 31,2005

#### Income Statement

_	Acct	Description			Adjustment		risdictional
		(A)	(B)		(C)		 (ם)
	Operat	ing Revenues					
1	521.100	Flat Rate Res. Revenues	\$ 4,718	\$	(146)	S-1	\$ 4,572
2	522.100	Measured Res. Revenues	0			S-2	0
3	522.200	Measured Commercial Revenues	0		0	S-3	0
4	536.000	Miscellaneous Operating Revenues	0			S-4	0
5		Total	\$ 4,718		(146)		4,572
	Operat	ion & Maintenance Expense					
6	701.000	Salaries and Wages Employee Maint	\$ 0	\$	1,584	S-5	\$ 1,584
7	702.000	Service to Customers	0		0	S-6	0
8	711.000	Sludge Hauling	550		(275)	S-7	275
9	716.000	Maintenance of Other Collection Fac	0		0	S-8	0
10	741.000	Chemicals	98	;	0	S-9	98
11	742.000	Equipment Maintanence Expense	570		0	S-10	570
12	743.000	Fuel or Power for Sewage Treatment	636		216	S-11	852
13	744.000	Lab and Testing Fees	407	,	0	S-12	407
14	752.000	Maint. of Treatment & Disposal Plan	546	;	0	S-13	546
15	903.000	Customer Records and Collection Exp	147	,	0	S-14	147
16	905.000	Misc. Customer Accounts Expenses	0	)	0	S-15	0
17	920.000	Administrative and General Salaries	0	)	0	S-16	0
18	921.000	Office Supplies & Other Expenses	0	)	0	S-17	0
19	923.000	Outside Services Employed	0	)	0	S-18	0
20	925.000	Injuries & Damages	0	)	0	S-19	0
21		Employees Pension & Benefits	0	)	0	S-20	0
22	927.000	Francise Requirement	0	)	0	S-21	0
23	928.000	Regulatory Commission Expense	526	5	48	S-22	574
24		Transportation	601	-	0	S-23	601
25		Insurance General	0			S-24	673
26		Property Tax	854		(427)		427
27	930.000	Misc General Exp. Interest Expense	0		0	S-26	 0
28		Total	\$ 4,935	5\$	1,819		\$ 6,754
		iation Expense					
29		Depreciation Expense	\$ 2,442	2 \$	0	S-60	\$ 2,442
30		Amortization of CIAC Dep expense	C	)	(842)	S-61	(842)
31		Total	\$ 2,442	2 \$			\$ 1,600

Accounting Schedule: 8 Eaves 11:06 02/15/2006

Taneycomo Highland

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Case: QS-06-004A

Test Year ending October 31,2005

#### Income Statement

Line		Miss	ouri	Ju	risdictional	Adj	usted	
No Ac	ct Description				ljustment			
	(A)		(B)		(C)	(D)		
	*****							
32 *******	Other Operating Expenses	-	0	·	0	\$ • • • • • • • •	0	
******	********	*****	*******	****	******	******	******	
33	Total Operating Expenses	\$	7,377	\$	977	\$	8,354	
******	******	*****	******	****	*****	******	*****	
******	***************************************	******	*******	* * * 1	*****	******	*****	
34	Net Income Before Taxes				(1,123)		(3,782)	
******	***************************************	******	*******	***1	******	******	*******	
	Current Income Taxes							
35	Current Income Taxes	\$	0	\$	0	\$	0	
36	Total	\$	0	\$	0	\$	0	
	Deferred Income Taxes							
37	Deferred Income Taxes	\$	0		0	\$	0	
38	Total	\$	0	Ş	0	\$	0	
******	******	*****	******	***:	*****	******	*****	
39	Total Income Taxes	\$	0	\$	0	\$	0	
******	*****	*****	******	***	*****	******	*****	
•								
******	*******	**********	******	***	*****	******	*****	
40	Net Operating Income	\$			(1,123)		(3,782)	
******	******	*****	******	***	*****	*****	*****	

Accounting Schedule: 9 Eaves 11:06 02/15/2006

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Taneycomo Highland

Case: QS-06-004A

Test Year ending October 31,2005

### Adjustments to Income Statement

Adj		Total Co	Mo J <sup>.</sup>	uris	
No Description		Adjustment	Adju	stment	
*****		*****	*******	****	
Flat Rate Res. Revenues	S-1		\$	(146)	
*********	*****************************	******	*******	*****	
1. To reflect the annualized level of	frevenues		\$	(146)	
	revenues.		Ŷ	(140)	
(Eaves)					
**********	******	*****	*******	*****	
Salaries and Wages Employee Maint	S-5		\$	1,584	
*****	******	*****	******	*****	
1. To reflect the amount of maint. s.	alary expense for operator.		\$	1,584	
(Eaves)					
*****	******	*****	******	****	
Fuel or Power for Sewage Treatment	S-11		ŝ	216	
**********		*****			
1. To reflect charges for security 1	ighting at the sewer plant.		\$	216	
(Eaves)					
*****	*****	*****	******	*****	
Regulatory Commission Expense	S-22		\$	48	
******	*********	*****	*******	*****	
1 To reflect the current DCC and DN	R aggregate and normit		<u>^</u>	40	
<ol> <li>To reflect the current PSC and DN fees.</li> </ol>	k assessment and permit		\$	48	
(Eaves)					
***************************************	*****	*****	*******	****	
Insurance General	S-24		\$	673	
*******	*****	*****	******	****	
1. To reflect insurance expense rela	ted to sewer treatment		\$	673	
plant.					
(Eaves)					

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Accounting Schedule: 9 Eaves 11:06 02/15/2006

Taneycomo Highland

Case: QS-06-004A

Test Year ending October 31,2005

Adjustments to Income Statement

Adj			Total Co	Mo Juris	
No	Description		Adjustment	Adjustme	nt
	* * * * * * * * * * * * * * * * * * * *		*****	******	****
	perty Tax	S-25		\$	(427)
***	***************************************	*******	******	*******	****
1.	To reflect the allocation of property ta	x between sewer and		\$	(427)
	water plant.				
	(Eaves)				
***	*************	*****	*****	******	*****
Mis	c General Exp. Interest Expense	S-26			
***	***************************************	*****	*****	******	*****
1.					
	(Eaves)				
	***************************************		******	******	****
Dep	reciation Expense	S-60			
***	***************************************	*****	******	*******	****
1.					
	•				
	***************************************		******		
Amo	rtization of CIAC Dep expense			\$	(842)
***	***************	*************************	**************	*******	*****
1.	To reflect CIAC amortization expense.			\$	(842)
	(Eaves)				

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Accounting Schedule: 10 Eaves 11:06 02/15/2006

### Taneycomo Highland

Case: QS-06-004A

### Test Year ending October 31,2005

#### Income Tax

			Test		7.00%
Line	9		Year		Return
	(A)		(B)		
1	Net Income Before Taxes (Sch 8)	*******	(2 700)	*******	1 004
***	**************************************	\$ *******	(3,782)	\$ *******	1,224
	Add to Net Income Before Taxes				
2	Book Depreciation Expense	\$	1,600	\$	1,600
3	Total	\$	1,600	\$	1,600
	Subtr from Net Income Before Taxes				
4	Interest Expense 7.0000 %	\$	1,224	\$	1,224
5	Book Depreciation		1,600		1,600
6	Total	\$	2,824		2,824
0	IOCAL	Ŷ	2,624	\$	2,824
***	*******	*******	*****	******	*****
7	Net Taxable Income	\$	(5,006)	\$	0
***	************************************	******	*****	*****	*****
	Provision for Federal Income Tax				
8	Net Taxable Income	\$	(5,006)	\$	0
9	Deduct Missouri Income Tax 100.0 %	\$	0	\$	0
10	Deduct City Income Tax		0		0
11	Federal Taxable Income		(5,006)		0
10	Motol Rodovol Mor			· ^	
12	Total Federal Tax	\$	0	\$	0
	Provision for Missouri Income Tax				
13	Net Taxable Income	\$	(5,006)	\$	0
14	Deduct Federal Income Tax 50.0 %	\$	0	\$	0
15	Deduct City Income Tax		o		0
16	Missouri Taxable Income		(5,006)		0
17	Total Missouri Tax	\$	0	\$	0

Accounting Schedule: 10 Eaves 11:06 02/15/2006

## Taneycomo Highland

Case: QS-06-004A

#### Test Year ending October 31,2005

#### Income Tax

			Test		7.00%
Line	2		Year		Return
	(A)		(B)		
	Provision for City Income Tax				
18	Net Taxable Income	\$	(5,006)	\$	0
19	Deduct Federal Income Tax	\$	0	\$	0
20	Deduct Missouri Income Tax	*	0	•	0
21	City Taxable Income		(5,006)		0
	-				
22	Total City Tax	\$	0	\$	0
	Summary of Provision for Income Tax				
23	Federal Income Tax	\$	0	\$	0
24	Missouri Income Tax		0		0
25	City Income Tax		0		0
26	Total	\$	0	\$	0
	Deferred Income Taxes				
27	Deferred Investment Tax Credit	\$	0	\$	0
28	Deferred Repair Allowance		0		0
29	Deferred Tax Depreciation		0		0
30	Amort of Deferred Tax Depreciation		0		0
31	Amort of Repair Allowance		0		0
32	Amort of Deferred ITC		0		0
33	Deferred Unbilled		0		0
34	Total	\$	0	\$	0
***	********	*****	******	******	******
35	Total Income Tax	\$	0	\$	0
***	*******	******	* * * * * * * * * * * * *	******	*****

# Memo Attachment C

Overview of Company and Customer Service Operations

## **Review of Taneycomo Highlands, Inc. Sewer Company Customer Service Operations**

The Engineering and Management Services Department (EMSD) staff initiated an informal review of the customer service processes, procedures and practices at Taneycomo Highlands, Inc. Sewer Company (Company) on November 7, 2005. Prior to on-site interviews, the EMSD staff examined Company tariffs, annual reports, Missouri Public Service Commission (Commission) complaint records and other documentation related to the Company's customer service operations.

The purpose of the Engineering and Management Services Department is to promote and encourage efficient and effective utility management. This purpose contributes to the Commission's overall mission to guarantee that customers receive safe and adequate service at the lowest possible cost, while providing utilities the opportunity to earn a fair return on their investment.

The objectives of this review were to document and analyze the management control processes, procedures and practices used by the Company to ensure that its customers' service needs are met and to make recommendations, where appropriate, by which the Company may improve the quality of services provided to its customers. The findings of this review will also provide the Commission with information regarding the Company's customer service operations.

The scope of this review focused on processes, procedures, and practices related to:

- Customer Billing and Remittance
- Credit and Collections
- Complaints Handling and Recording
- Customer Communication and Information

This report contains the results of the EMSD staff's review.

## Overview

Taneycomo Highlands, Inc. Sewer Company provides sewer services to approximately twenty to twenty-two customers in the Taneycomo Highlands, Inc. Development located near Branson, Missouri. There is a community well at the development that provides water service to all sewer customers. The Company does not currently have, but is considering obtaining a water tariff.

Currently, all customers are year round residents. The Company could potentially serve 120 lots within the development, which the management believes to be equivalent to 180 people. The Company is owned by Ms. Judy Gurney, vice-president and treasurer. and Mr. Chris Schneider, president. These two part-time employees perform most of the activities associated with Company operations. On occasion, the Company has contracted with third parties to perform special projects. The Company's business office is located at the development. But, most of the business procedures are performed at the residence of the Company's treasurer in Shell Knob, Missouri. The Company stated that all Company records are locked in a fire proof file cabinet at the treasurer's residence.

Although the Company is currently listed as "For Sale", the Company's short range goal is to provide more housing units at an inexpensive rate. A large development, Branson Landing, is in the process of being developed and the economic study that was performed in conjunction with this project stated that inexpensive housing was necessary. If the Company does not sell, the Company's goal is to develop its facility to full capacity and continue to maintain it.

The Company's succession plan includes hiring a relative of the treasurer; if that is not possible, then contracting out the duties.

### **Customer Billing and Remittance**

The Company bills on a monthly basis; the sewer charge is a flat fee of \$18.14 per customer. The customers also receive their water via a well on the development property; but, the Company does not have a certificate of service for water service. The Company bills for trash pickup and sewer are on the same bill. The trash pickup cost varies each month; it is whatever the total charge is to the Company divided by the number of customers, which is typically 20.

Customers' billing statements are handwritten and mailed on the first day of the month; payment is due by the 15<sup>th</sup> of the same month. Customers can pay their bills by check or money order and most customers mail their payment. At one time, the

Company had a drop box at the development office; but, it was discontinued following vandalism to the drop box and stealing of the payments.

Customers' monthly charges and payments are recorded in a ledger. Each customer page shows the customer name, customer address or lot number and the customer account number.

The treasurer makes bank deposits of payments on an as-needed basis, which is normally twice a month. Typically, most payments are received within a one week period of time.

If payment is not received by the 15<sup>th</sup>, a late fee of \$5.00 is charged. This amount is for late payment of the sewer and trash bills.

#### **Credit and Collections**

Customers are required to sign an application prior to having service placed in their name. The Company recently implemented a procedure that requires some type of picture identification in addition to the signed application. The Company does not currently hold any customer deposits. If the Company charges a deposit, the amount due is currently \$36.28, which is two times the monthly bill (2 x \$18.14).

Although the Company stated that it has never written off any amounts, it currently has \$36.00 in uncollectibles.

As stated in the Customer Billing section, if payment is not received by the 15<sup>th</sup>, a late fee of \$5.00 is charged. When a customer's account continues to be delinquent, a letter is mailed with the last statement enclosed. The letter requests immediate attention to the past due bill. If there is no response from the customer, another letter is mailed requesting payment within 30 days or the customer's water will be disconnected and a reconnect fee and possible deposit will be charged. Both letters are mailed certified mail. If no response is provided from either letter, the treasurer goes to the service location to collect payment. If payment is not made, the treasurer and the president perform the disconnection. The Company has disconnected water service on two occasions. A \$50.00 reconnect fee is charged to accounts disconnected for nonpayment.

When the Company receives a returned check from one of its customers, the Company mails a letter with a copy of the letter it received from its bank. The bank charges the Company a \$2.00 fee for each returned check and the Company adds this fee to the amount due to cover the returned check. The Company stated that it received one returned check during 2003 and none during 2004 and 2005.

#### **Complaints and Inquiries**

Customers with questions or concerns may contact the vice-president/treasurer at any time at her residence. Customers may leave messages on an answering machine if someone is not immediately available. The telephone number is displayed on the customers' monthly bills. The Company records the date, name and nature of all calls received. A review of Commission complaint records showed no contacts from customers during 2003 and 2004 and one during 2005.

#### **Customer Communication and Information**

When necessary, the Company communicates with its customers via mail. Customers are also able to call the vice-president's home phone number 24/7.

#### Findings, Conclusions and Recommendations

The following discussion presents a summary of the findings, conclusions and recommendations pertaining to the Company's customer service operations. The information presented in this section focuses on the following two areas that require Company management's attention:

- Customer Billing
- Credit and Collections

#### **Customer Billing**

The Company does not stipulate the date payment is received or the customer's check number when recording payments in its ledger. Since the sewer bill is the same amount each month, it would be difficult to determine what month the customer is paying if a customer becomes delinquent with their payment. It would be a good business practice and would possibly avoid a confusing situation to record the date the payment

was received and also the customer's check number when entering payment information in the Company's ledger.

#### THE EMSD STAFF RECOMMENDS THAT COMPANY MANAGEMENT:

# Stipulate in the Company's ledger the date customer payments are received and also record the customer's check number.

The Company only allows customers 15 days from rendition of the bill to make payment of their bill. Most utility companies allow 21 days from rendition of the bill to make payment. The Company mails their bills on the 1<sup>st</sup> day of the month and payment is due by the 15<sup>th</sup> of the same month. A late fee is charged if payment is not received by the 15<sup>th</sup>. At the earliest, the customer would receive their bill on the 2<sup>nd</sup> day of the month, giving them 13 days to make payment of their bill.

If the Company would allow customers 21 days from rendition of the bill to make payment, the bill would become delinquent on the 22<sup>nd</sup> day of the month and the Company could charge a late charge at that time.

THE EMSD STAFF RECOMMENDS THAT COMPANY MANAGEMENT:

Allow customers 21 days from the rendition of the bills to make payment of their bill.

#### **Credit and Collections**

The Company's returned check fee of \$2.00 is inadequate. The Company's bank charges it \$2.00 for each returned check and the Company passes this charge on to the returned check customer. The Company should charge an amount that reflects the administrative tasks to collect the amount due for the returned check and to also provide an incentive to the customer to not provide the Company an insufficient funds check. The Company's late fee of \$5.00 is charged because payment has not yet been received; which is true for the returned check amount, too. The Company should consider increasing the returned check fee to at least \$5.00.

THE EMSD STAFF RECOMMENDS THAT COMPANY MANAGEMENT:

Increase the Company's returned check fee.

## Memo Attachment D

Company's DNR Discharge Monitoring Reports



Bob Molden, Governor • Stephen M. Mahfood, Director

## INT OF NATURAL RESOURCES

2040 W. Woodland Springfield, MO 65807-5912 (417) 891-4300 www.dnr.state.mo.us • FAX (417) 891-4399

August 12, 2004

Taneycomo Highlands, Inc. Taneycomo Highlands RV Village HC 2 Box 2086 Shell Knob, MO 65747

RE: NPDES PERMIT NUMBER MO0117811

Dear Permittee:

In reviewing the file for your wastewater treatment facility, I note that you have failed to submit the Discharge Monitoring Report (DMR) for the 2<sup>nd</sup> quarter, April through June 2004 required by your National Pollutant Discharge Elimination System (NPDES) permit. Your report is due in our office no later than the 28th day of the month following the report period. Failure to submit a DMR constitutes a major violation of the permit-a legally binding document enforced by both state and federal law.

A completed monitoring report with the required information should be submitted to this agency within five days from the date of this letter, or, in writing within 15 calendar days of receipt of this letter, identify the reasons for the violations and corrective actions you have taken or will take.

The department tracks NPDES permit monitoring and discharge limit violations and notifies facilities in order to persuade them to take actions to correct the violations before the point of significant noncompliance is reached. The number of violations needed to reach the point of significant noncompliance varies among facilities based on the frequency of sampling required in the permit and the degree of each noncompliance as compared to permit requirements (i.e., if the violations are minor or major). All facilities that are significantly noncompliant must be reported to the Environmental Protection Agency and the department then takes action to ensure their return to compliance. It is the policy of this office to require facilities with a history of significant noncompliance to sign a Schedule of Compliance that outlines corrective measures to be taken within a specified time period. You are encouraged to take appropriate steps to eliminate the current violation.

L.J neycled Paper

#### Wastewater System

Compliance Status: The most recent effluent composite sample was collected on 03/25/04. The effluent BOD5 4.73 mg/l, Total P .28mg/l, no. Fecal Coliform sample was required. All parameters met applicable limits.

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Plant Flow Data: No flow measurement is installed at this facility.

<u>Routine Operation and Maintenance</u>: The treatment plant was checked twice per week and operational control test's were performed

Unusual Operating Conditions: None

<u>Chemical Utilization</u>: 72.4 gallons of alum were fed to the wastewater plant for phosphorus removal. This is a dosage of 400mg/L.

Sludge Disposal: None

DEPARTMEN	Bob Holden, Governor + Stephen M. Mahfond, Director T OF NATURAL RESOURCES
	2040 W. Woodland Springfield, MO 65807-5912 (417) 891-4300 www.dnc.state.mo.us = FAX (417) 891-4399
Altrittee P	TINA, 2nd Quarter Should
	Tina, and quarter should have been sent in by white River VALLEY ENVIRON MENTAL, d CALLED When We Changed
November 10, 2004	River VALLEY ENVIRON MENTAL,
Taneycomo Highlands, Inc. Taneycomo Highlands RV Village	
HC 2 Box 2086	told to send A Letter of ,
	explanation, And did send it.
RE: NPDES PERMIT NUMBE	ERMOOI17811 Hope This Coversity.
Dear Permittee:	Judy Gu

11-28

In reviewing the file for your wastewater treatment facility, I note that you have failed to submit the Discharge Monitoring Report (DMR) for the 3rd quarter, July through September 2004 required by your National Pollutant Discharge Elimination System (NPDES) permit. Your report is due in our office no later than the 28th day of the month following the report period. Failure to submit a DMR constitutes a major violation of the permit-a legally binding document enforced by both state and federal law.

A completed monitoring report with the required information should be submitted to this agency within five days from the date of this letter, or, in writing within 15 calendar days of receipt of this letter, identify the reasons for the violations and corrective actions you have taken or will take.

The department tracks NPDES permit monitoring and discharge limit violations and notifies facilities in order to persuade them to take actions to correct the violations before the point of significant noncompliance is reached. The number of violations needed to reach the point of significant noncompliance varies among facilities based on the frequency of sampling required in the permit and the degree of each noncompliance as compared to permit requirements (i.e., if the violations are minor or major). All facilities that are significantly noncompliant must be reported to the Environmental Protection Agency and the department then takes action to ensure their return to compliance. It is the policy of this office to require facilities with a history of significant noncompliance to sign a Schedule of Compliance that outlines corrective measures to be taken within a specified time period. You are encouraged to take appropriate steps to eliminate the current violation.

🗘 rtyrlwl Pape



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### CONSULTING ANALYTICAL SERVICES INTERNATIONAL

2804 EAST BATTLEFIELD, SPRINGFIELD, MISSOURI 65804, 417-882-1017, 1018

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TANEYCOMO HIGHLANDS RV VILLAGE

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August 17, 2004 Page 2

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1741540			100100	
Re: CaSi f	File/Case	/Log: 09	152/0421 <sup>-</sup>	15/1678

Samples Received 08-04-04, 14:35

CONTROL NUMBER		042115				ANALYSIS TIME	
SAMPLE DESCRIPTION				UNITS	ANALYSIS DATE		
PARAMETER	METHOD	08-04-04 13:25	<b>T</b>				
BIOCHEMICAL OXYGEN DEMAND	EPA 405.1	4		mg/l	08-09-04	17:23	
TOTAL SUSPENDED SOLIDS	EPA 160.2	1		mg/i	08-10-04	14:41	
ρН	EPA 150.1	7.08		s. u.	08-04-04	15:28	
FECAL COLIFORM	SM 9222 D	124		colonies/ 100 ml	08-05-04	14:52	
TOTAL PHOSPHORUS as P	EPA 365.2	0.09		mg/l	08-13-04	19:12	



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## NPDES MONITORING REPORT FOR STORMWATER AND WASTEWATER DISCHARGES

## Quarterly Sampling – Quarterly Reporting



PART E FACELITY INFORMATION								
TANEYCOMO HIGHLANDS, INC MO-0117811 TANEY COUNTY SEPTIC TANK/SAND FILTER	Owner Address: Taneycomo Highl PO BOX 187 Eagle Rock, MO	ands 65616	Address Change is	~	Οννητε δ	Billing <b>S</b>	_   HC 2 BC	mo Highlands DX 2086 lob, MO 65747
PART II: MONITORING INFORMATI	DN							
THIS REPORT COVERS THE PERIOD:         1* Quarter = January through March       2rd (         Sample in January       Due April 28 <sup>th</sup>	Quarter = April throug Sample in April Due July 28 <sup>th</sup>	h June 3 <sup>rd</sup>		rough Septer e in July ober 28th		4 <sup>ຫ</sup> Qu	Sam	r through December ple in October January 28th
Outfall #: 001 Samples Collected By Judy Gurney	Pho 417-		Analyse Consult	s Performed ing Analytica	by (LAB): Services In	emational, I	η <b>¢</b> .	Phone: 417-882-1017
PART IN: ANALYTICAL RESULTS		CARLES FAR-LES ALTER						
PARAMETERS	PERMITTED FINAL LINITS	RECORD ACTUAL ANALYSIS - DO N		SAMPLE DATE	SAMPLE TIME	SAMPLE TYPE	ANALYSIS DATE	ANALYTICAL METHOD
FLOW MGD	Design Flow 0.0054							estimate
BIOCHEMICAL OXYGEN DEMAND mg/L	20 monthiy avg. 30 weekly avg.	4		08-04-04	13:25	Grab	08-09-04	EPA 405.1
TOTAL SUSPENDED SOLIDS mg/L	20 monthly avg. 30 weekty avg.	1	·	08-04-04	13:25	Grab	08-10-04	EPA 160.2
PH STD UNITS	6.0 - 9.0	7.08	<u>.</u>	08-04-04	13:25	Grab	08-04-04	EPA 150.1
FECAL COLIFORM colonies/100 ml	400 monthly avg. 1000 daily max.	124		08-04-04	13:25	Grab	08-05-04	SM 9222 D
TOTAL PHOSPHORUS mg/L	0.5	0.09		08-04-04	13:25	Grab	08-13-04	SM 4500 CI B
PART III: ANALYTICAL RESIDENT	F A SECOND SA			TAR STREET			ang sak Ang sang	
PARAMETERS	PERMITTED FINAL LIMITS	RECORD ACTUAL ANALYSIS - DO N		SAMPLE DATE	SAMPLE TIME	SAMPLE TYPE	ANALYSIS DATE	ANALYTICAL METHOD
FLOW MGD	Design Flow 0.0054							estimate
BIOCHEMICAL OXYGEN DEMAND mg/L	20 monthly avg. 30 weekty avg.							EPA 405.1
TOTAL SUSPENDED SOLIDS mg/L	20 monthly avg. 30 weekty avg.		<u> </u>		[			EPA 160.2
pH STD UNITS	6.0 - 9.0							EPA 150.1
FECAL COLIFORM mg/L	400 monthly avg. 1000 daily max.				_			SM 9222 D
TOTAL PHOSPHORUS mg/L	0.5							SM 4500 CI B

PART III: ANALYTICAL RESULT	TS (II	A THIRD SAM	PLE IS TAKEN, RECORD	DAT/	HÊRE)				
PARAMETERS		PERMITTED FINAL LIMITS	RECORD ACTUAL RESULTS ANALYSIS - DO NOT AVER		SAMPLE DATE	SAMPLE TINE	SANPLE TYPE	ANALYSIS DATE	ANALYTICAL METHOD
FLOW	MGD	Design Flow 0.0054							estimate
BIOCHEMICAL OXYGEN DEMAND	mg/L	20 monthiy avg. 30 weekly avg.							EPA 405.1
TOTAL SUSPENDED SOLIDS	mg/L	20 monthly avg. 30 weekly avg.							EPA 160.2
pH STD U	INITS	6.0 - 9.0							EPA 150.1
FECAL COLIFORM	mg/L	400 monthly avg. 1000 daily max.							SM 9222 D
TOTAL PHOSPHORUS	mg/L	0.5							SM 4500 CHB
PART IV: CONTACT DEFORMAT	tios	an the Article Contents	nasari seri dan sarari sarari Manari kanasari sarari sarari sarari sarari sarari sarari sarari sarari sarari sa	57 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	·····		a. gerakoge i. Ni se asarati	to gante state	2 Color and A
Facility Contact:		Phone:		Operato	X".				Phone:
Owner Approval (printed);		Owner A	oproval (signature):					Da	ate:
				62 <del>4</del>			s, <del>19</del> 73-10,		
Comments (If violation occurred, pléase expla	ain pos	sible cause)							
		Retur	n form to: Missouri De	partm	ent of Na	ural Reso	urces		

Southwest Regional Office 2040 West Woodland Springfield, MO 65807

Page 2 of 2

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## CONSULTING ANALYTICAL SERVICES INTERNATIONAL, INC.

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2804 EAST BATTLEFIELD • SPRINGFIELD, MISSOURI 65804-4014 • 417.882.1017 • 417.882.1018

#### TANEYCOMO HIGHLANDS RV VILLAGE

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Re: CaSi File/Case/Log: 0952/042822/1706 Samples Received: 10-13-04, 14:45 November 9, 2004 Page 2

CONTROL NUMBER		042822				
SAMPLE DESCRIPTION		EFFLUENT 	LAG	UNITS	ANALYSIS DATE	ANALYSIS TIME
PARAMETER	METHOD	11:15				
BIOCHEMICAL OXYGEN DEMAND	EPA 405.1	1		mg/l	10-20-04	15:56
TOTAL SUSPENDED SOLIDS	EPA 160.2	1		mg/i	10-18-04	13:15
рН	EPA 150.1	6.72		S. U.	10-13-04	15:29
FECAL COLIFORM	SM 9222 D	<10		colonies/ 100 ml	10-14-04	14:20
TOTAL PHOSPHORUS as P	EPA 365.2	0,11		mg/i	10-20-04	16:20



## NPDES MONITORING REPORT FOR STORMWATER AND WASTEWATER DISCHARGES

Quarterly Sampling – Quarterly Reporting



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PART I: FACIL	ITY INFORMATION			· · · · ·	. <u></u>				
TANEYCOMO HIC MO-0117811 TANEY COUNTY SEPTIC TANK/SA	-	Owner Address: Taneycomo High PO BOX 187 Eagle Rock, MO		If Address Change	is Requested:	······	Billing <b>ð</b>	klress: omo Highlands OX 2086 nob, MO 65747	
	TORING INFORMATI	ON		• * • •					
	OVERS THE PERIOD:								
1 <sup>st</sup> Quarter = January Sample in Ja Due April 2	muary [""]	Quarter = April throu Sample in Apri Due July 28 <sup>th</sup>	F II		rough Septe le in July tober 28th	mber	4 <sup>th</sup> Qu	Sam	r through December ple in October January 28th
Outfall #: 001	Samples Collected By Judy Gumey		one: /-858-2254		es Performed ting Analytica		temational, f	nc.	Phone: 417-882-1017
PART III: ANA	LYTICAL RESULTS			·····				·	
PAR	AMETERS	PERMITTED FINAL LIMITS		AL RESULTS OF	SAMPLE DATE	SAMPLE TIME	SAMPLE TYPE	ANALYSIS DATE	ANALYTICAL METHOD
FLOW	MGD	Design Flow 0.0054							estimate
BIOCHEMICAL OXYG	EN DEMAND mg/L	20 monthly avg. 30 weekly avg.	1		10-13-04	11:15	Grab	10-20-04	EPA 405.1
TOTAL SUSPENDED	SOUDS mg/L	20 monthly avg. 30 weekly avg.	1		10-13-04	11:15	Grab	10-18-04	EPA 160.2
pH	STD UNITS	6.0 - 9.0	6.72		10-13-04	11:15	Græb	10-13-04	EPA 150.1
FECAL COLIFORM	colonies/100 ml	400 monthly avg. 1000 daily max.	<10		10-13-04	11:15	Grab	10-14-04	SM 9222 D
TOTAL PHOSPHORU	S mg/L	0.5	0.11		10-13-04	11:15	Grab	10-20-04	SM 4500 CI B
PART III: ANA	LYTICAL RESULTS (I	F A SECOND SA				)			
PAR	AMETERS	PERMITTED FINAL LIMITS		AL RESULTS OF	SAMPLE DATE	SAMPLE TIME	SAMPLE TYPE	ANALYSIS DATE	ANALYTICAL METHOD
FLOW	MGD	Design Flow 0.0054							
BIOCHEMICAL OXYG	EN DEMAND mg/L	20 monthly avg. 30 weekty avg.							
TOTAL SUSPENDED	SOUDS mg/L	20 monthly avg. 30 weekly avg.							
pH	STD UNITS	6.0 - 9.0		·····		ļ			
FECAL COLIFORM	mg/L	400 monthly avg. 1000 daily max.							
TOTAL PHOSPHORU	IS mg/L	0.5							

PART III: ANALYTICAL RESULTS (1	F A THIRD SAM	PLE IS TAKEN, RECORD	DATA HERE)				
PARAMETERS	PERMITTED FINAL LIMITS	RECORD ACTUAL RESULTS ANALYSIS - DO NOT AVER	OF SAMPLE	SAMPLE TIME	SAMPLE TYPE	ANALYSIS DATE	ANALYTICAL METHOD
FLOW MGD	Design Flow 0.0054						
BIOCHEMICAL OXYGEN DEMAND mg/L	20 monthly avg. 30 weekly avg.						
TOTAL SUSPENDED SOLIDS mg/L	20 monthly avg. 30 weekly avg.						
pH STD UNITS	6.0 - 9.0						
FECAL COLIFORM mgA	400 monthly avg. 1000 daily max.				1		
TOTAL PHOSPHORUS mg/L	0.5						
PARTIV: CONTACT INFORMATION				A. 115 A.	· · · · · ·		
Facility Contact:	Phone:		)perator:				Phone:
Owner Approval (printed);	Owner Ap	proval (signature):				Date	
							-
		Altan,		موجى جسندنو		27 A.A.	
Comments (If violation occurred, please explain po-	ssible cause)	·					
	<b>D</b> .4						

Return form to: Missouri Department of Natural Resources Southwest Regional Office 2040 West Woodland Springfield, MO 65807

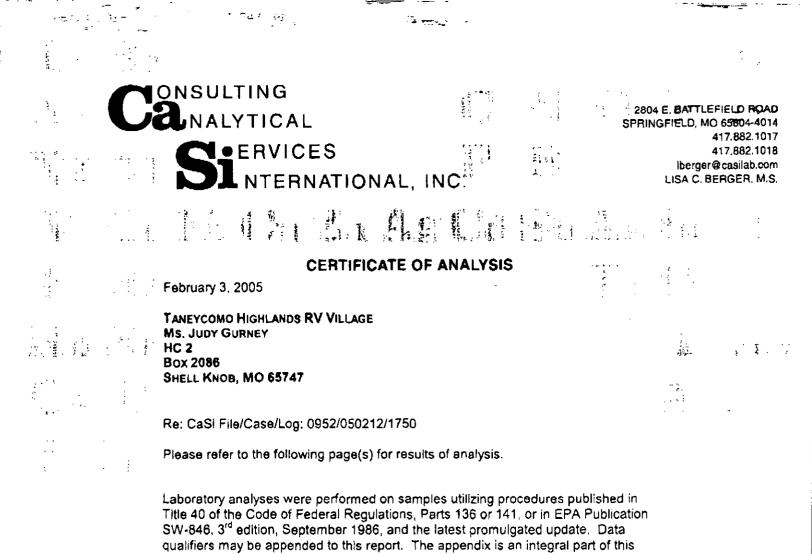
Page 2 of 2

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All results are reported on a wet weight basis, unless otherwise noted.

Samples are maintained in the laboratory for fourteen (14) days following issuance of the final report, unless an alternate arrangement is agreed to in writing. All samples determined to be hazardous, or which may not be disposed to the publicly owned treatment works (POTW) or to the sanitary landfill, will be returned to you for proper disposal.

Thank you for utilizing Consulting Analytical Services International, Inc. If you have any questions or require assistance, please contact me at 417.882.1017.

Consulting Analytical Services International, Inc.

LISA C. BERGER, M.S. President, QA Officer

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# CONSULTING ANALYTICAL SERVICES INTERNATIONAL, INC. 2804 EAST BATTLEFIELD • SPRINGFIELD, MISSOURI 65804-4014 • 417.882.1017 • 417.882.1018

#### TANEYCOMO HIGHLANDS RV VILLAGE

Re: CaSI File/Case/Log: 0952/050212/1750 Samples Received: 01-19-05. 15:49

February 3, 2005 Page 2

CONTROL NUMBER		050212				
SAMPLE DESCRIPTION		EFFLUENT 01-19-05	 LAG	UNITS	ANALYSIS DATE	ANALYSIS TIME
PARAMETER	METHOD	14:15-14:20	E			
BIOCHEMICAL OXYGEN DEMAND	EPA 405.1	9		mg/l	01-26-05	16:36
TOTAL SUSPENDED SOLIDS	EPA 160.2	3		mg/l	01-25-05	12:05
ρH	EPA 150.1	8.07	н	S. U.	02-01-05	09:57
TOTAL PHOSPHORUS as P	EPA 365.2	0.08		mg/l	02-01-05	16:13



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NPDES MONITORING REPORT FOR STORMWATER AND WASTEWATER DISCHARGES

## Quarterly Sampling - Quarterly Reporting



PART I: FACILITY INFORMATIC	N							
TANEYCOMO HIGHLANDS, INC MO-0117811 TANEY COUNTY SEPTIC TANK/SAND FILTER	Owner Address: Taneycomo B PO BOX 187 Eagle Rock,	ighlands	·					g Address: como Highlands BOX 2086 Knob, MO 65747
PART II: MONITORING INFORM	TION		<u>,</u>			<b></b>	<u></u>	
Sample in January Due April 28 <sup>th</sup>	Quarter = April throu Sample in Apri Due July 28 <sup>th</sup>	igh June	Due Oc	le in July tober 28th		4** Q	Sam	r through December ple in October January 28th
Outfall #: 001 Samples Collected By Judy Gumey		one: 7-858-2254	Analys Consul	es Performed Iting Analytica	iby (LAB): al Services In	itemational, I	nc.	Phone: 417-882-1017
PART III: ANALYTICAL RESUL	rs							
PARAMETERS	PERMITTED FINAL LIMITS		AL RESULTS OF	SAMPLE DATE	SAMPLE TIME	SAMPLE TYPE	ANALYSIS DATE	ANALYTICAL METHOD
FLOW MGD	Design Flow 0:0054							estimate
BIOCHEMICAL OXYGEN DEMAND mg/L	20 monthly avg. 30 weekty avg.	9		01-19-05	14:15- 14:20	Grab	01-26-05	EPA 405.1
TOTAL SUSPENDED SOLIDS mg/L	20 monthly avg. 30 weekty avg.	3		01-19-05	14:15- 14:20	Grab	01-25-05	EPA 160.2
PH STD UNITS	6.0 - 9.0	8.07		01-19-05	14:15- 14:20	Grab	02-01-05	EPA 150.1
FECAL COLIFORM colonies/100 ml	400 monthly avg. 1000 daily max.							
TOTAL PHOSPHORUS mg/L	0.5	0.08		01-19-05	14:15- 14:20	Grab	02-01-05	EPA 365.2
PART III: ANALYTICAL RESUL	rs (IF A SECO	ND SAMPLE IS	TAKEN, RECO		HERE)			
PARAMETERS	PERMITTED FINAL LIMITS		AL RESULTS OF	SAMPLE DATE	SAMPLE TIME	SAMPLE TYPE	ANALYSIS DATE	ANALYTICAL METHOD
FLOW MGD	Design Flow 0.0054							
BIOCHEMICAL OXYGEN DEMAND mg/L	20 monthly avg. 30 <del>week</del> ly avg.							
TOTAL SUSPENDED SOLIDS mgA	20 monthly avg. 30 weekly avg.							
PH STD UNITS	6.0 - 9.0							
FECAL COLIFORM mg/L	400 monthly avg. 1000 daity max.							
TOTAL PHOSPHORUS mg/L	0.5							

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MAILING ADDRESS	in o d	Light	nd	s			FILE/C/	АЗЕЛ	LOG	<i>9</i> 15	2	105	021	2/1	750			2804 EAST BATTLEFIELD ROAD SPRINGFIELD, MISSOURI 65804				
man and an	102	Bot	20	286			PROJE				- 7					PHONE: 417-882-1017 FAX: 417-882-1018					17 18	
PHONE: 4/2-858-	2254	FAX:					SAMPL	ED B	Y:			<u>-</u>		<u> </u>				-  Lt	SA C. I	BERG	ER, M	.S., President
SHIPPING ADDRESS:	shell f	Cnob	U	657	4	7	STAND	ARD	×	P	RIOF			EMER		CYD		-   τι	ME IN/	 יסטד:		
			Ð	0.4			pH		<u> </u>	Te	emp.							-   P	ERMIT	# O	; i 7	811
HARDE ONLY COOKER			ER D	WALKIND ER NUMBER	ĊТ,						1		<u> </u>	ANALY	TICAL 1	ESTS	REQU					<u> </u>
BROKENILEAKING CONTAIN SAMPLE ON CHAIN NOT REC	FOG IT TIME	UBBLEST	8EAL		INT	<u>17-1</u> Act D					ž											FLOW:
SCREPPINGES	202DLJ			ERVATIVE AL			ND	$\Diamond$	\$	- - -	ž.	•										
SAMPLE (				CONTAINER		A C:		2 and	Ŷ	A A	3											
	DATE	TIME	GC	M TYPE C Rubblers		PRESERV	ATIVE	REM	ARKS	- <u> </u>	_1	ł		┸──┸				_1	1	<u> </u>	L	CONTROL NO
hosphorus	1/19/05	2:15		lood	91	non		XI	X	YT	Ţ	<u> </u>	<u> </u>	<u> </u>				<b>T</b>		1	т	
	1/14/05	2:20	-+	260 P	1	H280				<u>&gt;</u>	<u>र</u>			╋╼╌╉				+				
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R ANALYSIS, UNLESS PRIOR ARRANGEMENTS ARE MADE. SAMPLES THAT CANNOT BE DISPOSED TO THE POTW, OR SANITARY LANDFILL WILL BE RETURNED TO THE CLIENT.

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# CONSULTING ANALYTICAL SERVICES INTERNATIONAL, INC. 2804 EAST BATTLEFIELD • SPRINGFIELD, MISSOURI 85804-4014 • 417.882.1017 • 417.882.1018

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#### TANEYCOMO HIGHLANDS RV VILLAGE

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Re: CaSi File/Case/Log: 0952/052075/1823 Samples Received: 08-29-05, 18:20

July 20, 2005 Page 2

CONTROL NUMBER		052075				
SAMPLE DESCRIPTION		EFFLUENT 06-29-05	Ř		ANALY8I8 DATE	ANALYSI8
PARAMETER	METHOD	15:30	<u> </u>			
BIOCHEMICAL OXYGEN DEMAND	EPA 405.1	3		mg/l	07-06-05	17:35
TOTAL SUSPENDED SOLIDS	EPA 160.2	10		mg/l	07-06-05	11:00
рН	EPA 150.1	7.26		S. U.	06-29-05	16:47
FECAL COLIFORM	SM 9222 D	90		colonies/ 100 ml	06-30-05	17:17
TOTAL PHOSPHORUS 88 P	EPA 365.2	0.76		mg/l	07-19-05	11:04



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## NPDES MONITORING REPORT FOR STORMWATER AND WASTEWATER DISCHARGES

## Quarterly Sampling – Quarterly Reporting



TANKE AVELONG AND THE AVEL						1.22		
TANEYCOMO HIGHLANDS, INC MO-0117811 TANEY COUNTY SEPTIC TANK/SAND FILTER	Owner Address: Taneycomo High PO BOX 187 Eagle Rock, MO	llands	deress Change i	s Requested:	Owner 8	Billing S	Billing And Taneyco HC 2 B	
PARTER MONTORING INFORMA	ION MARK							
THIS REPORT COVERS THE PERIOD								
1 <sup>st</sup> Quarter = January through March 2' Sample in January Due April 28 <sup>th</sup>	<sup>1</sup> Quarter = April throug Sample in April Due July 28 <sup>th</sup>	gh June 3" Qu		rough Septer e in July tober 28th	mbe	4 <sup>™</sup> Qu	Sam	e through December ple in October January 28th
Outfall #: 001 Samples Collected By Judy Gurney	Phc 417	ne: -858-2254	Analyse Consult	ing Analytica	i by (LAB): I Services In	temational, i	nc.	Phone: 417-882-1017
PARTICIPANINA TANANG MARKAN				対応は	().			
PARAMETERS	PERMITTED FINAL LINITS	RECORD ACTUAL RE ANALYSIS - DO NOT		SAMPLE DATE	SANPLE TIME	SAMPLE TYPE	ANALYSIS DATE	ANALYTICAL METHOD
FLOW MG	Design Flow 0.0054							estimate
BIOCHEMICAL OXYGEN DEMAND mg/	20 monthly avg. 30 weekly avg.	3		06-29-05	15:30	Grab	07-06-05	EPA 405,1
TOTAL SUSPENDED SOLIDS mg/	20 monthly avg. 30 weekty avg.	10		06-29-05	15:30	Grab	07-06-05	EPA 160,2
PH STD UNIT		7.26		06-29-05	15:30	Grab	06-29-05	EPA 150.1
FECAL COLIFORM colonies/100 m	400 monthly avg. 1000 daily max.	90		06-29-05	15:30	Grab	06-30-05	SM 9222 D
TOTAL PHOSPHORUS mg/		0.76		06-29-05	15:30	Grab	07-19-05	SM 4500 CI B
TAN SUPERVISE AND A DESCRIPTION OF A DES	III SULADAINST			9 9 E.				
PARAMETERS	PERMITTED FINAL LIMITS	RECORD ACTUAL RI ANALYSIS - DO NOT	ESULTS OF	SAMPLE DATE	SAMPLE TIME	SANPLE TYPE	ANALYSIS DATE	ANALYTICAL METHOD
FLOW MG	Design Flow 0.0054		. <u></u>			L	_	
BIOCHEMICAL OXYGEN DEMAND mg	ter nearly org.	ļ						
TOTAL SUSPENDED SOLIDS mg	20 monthiy avg. 30 weekly avg.							
PH STD UNIT		<u></u>		Ĺ				
FECAL COLIFORM mg	L 400 monthly avg. 1000 daily max.							
TOTAL PHOSPHORUS mg	L 0.5							

SARIE DESTANCE FOR CALLER	ESULTS (I	FATH	ans.	PLEAS TAKEN RECOR	n90).9	A HERE)				والأولياء فالمنافية المحمور					
PARAMETERS		PERM	ITTED Limits	RECORD ACTUAL RESUL ANALYSIS - DO NOT AVE	TS OF	SAMPLE DATE	SAMPLE TIME	SAMPLE TYPE	ANALYSI: DATE		ANALYTICAL METHOD				
FLOW	MGD		n Flow 064												
BIOCHEMICAL OXYGEN DEMAND	mg/L	20 mon 30 week	thty awg. ty avg.			_									
TOTAL SUSPENDED SOLIDS	mg/L	20 morr 30 week	thly avg. ty avg.												
рН	STD UNITS	6.0	- 9.0												
FECAL COLIFORM	mg/L	400 mor 1000 da	nthly avg. ity max.								···				
TOTAL PHOSPHORUS															
L'ANNEL AND															
Facility Contact:         Phone:         Operator:         Phone															
Owner Approval (printed):			_		I										
	Owner Approval (printed):         Dene:           Owner Approval (signature):         Date:														
			Return	<b>form to</b> : Missouri D	epartr	ent of Nat	ural Resou	Irces							

Southwest Regional Office 2040 West Woodland Springfield, MO 65807

Page 2 of 2

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MAILING ADDRESS:								PROJE				1		<u> </u>		109	- 1			- PH FA	ione X:	E: 4 4	17-84 17-81	82-10 82-10	117 18
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PHONE:		FAX:						SAMPL		2	h)	<u>~/ ·</u>		JQ	2/14	910	10	r			-				
SHIPPING ADORESS:								STAND	CRAC		, F	RIOF	RITY		E	MERC	SENC	YD		TI	WE ()	10	<b>υ</b> τ:	_	
REPORT TO:				P.C	D.#			рн			٦	amp.								PE	RM	T#			
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SAMPLES ARE DISCARDED SOON AFTER ANALYSIS, UNLESS PRIOR ARRANGEMENTS ARE MADE, SAMPLES THAT CANNUT BE DISPOSED TO THE POTW, OR SANITARY LANDFEL WILL BE RETURNED TO THE CLIENT.



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CONSULTING ANALYTICAL SERVICES INTERNATIONAL, INC.

2804 EAST BATTLEFIELD • SPRINGFIELD, MISSOURI 65804-4014 • 417.682.1017 • 417.882.1018

#### TANEYCOMO HIGHLANDS RV VILLAGE

Re: CaSI File/Case/Log: 0952/053306/1872 Samples Received: 10-06-05, 15:05 November 2, 2005 Page 2

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CONTROL NUMBER		053306				
SAMPLE DESCRIPTION		EFFLUENT	- S	UNITS	ANALYSIS DATE	ANALYSI9
PARAMETER	METHOD	12:00				
BIOCHEMICAL OXYGEN DEMAND	EPA 405.1	6		mg/l	10-12-05	17:25
TOTAL SUSPENDED SOLIDS	EPA 160.2	2		mg/i	10-12-05	18:25
рН	EPA 150.1	7.62		S. U.	10-06-05	15:50
FECAL COLIFORM	SM 9222 D	781		colonies/ 100 ml	10-07-05	14:30
TOTAL PHOSPHORUS as P	EPA 365.2	0.25		mg/l	10-31-05	14:26



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## NPDES MONITORING REPORT FOR STORMWATER AND WASTEWATER DISCHARGES

## Quarterly Sampling – Quarterly Reporting



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TANEYCOMO HIGHLANDS, INC	Owner Address:	1	f Address Change i	s Requested:	Οωπετ δ	Billing <b>S</b>	Billing Add	
MO-0117811	Taneycomo High	ands -					_ Tancycor	no Highlands X 2086
TANEY COUNTY SEPTIC TANK/SAND FILTER	PO BOX 187 Eagle Rock, MO	65616						ж, MO 65747
PART IL MONITORING INFORMATI	<b>01</b>							
THIS REPORT COVERS THE PERIOD:	0		Quarter = July th	much Santar	nhar	4 <sup>th</sup> Orig	arter = October	through December
1 <sup>er</sup> Quarter = January through March 2 <sup>nd</sup> Sample in January Due April 28 <sup>th</sup>	Quarter = April throug Sample in April Due Juty 28*		Sampl	e in July ober 28th			Samp	ie in Öctober Ianuary 28th
Outfali #: 001 Samples Collected By Judy Gumey	Pho 417-	ne: 858-2254	Analyse Consult	es Performed ing Analytica	by (LAB): Services In	iemational, k	ю,	Phone: 417-882-1017
E.U. A. S. MANA AND SHORE								
PARAMETERS	PERMITTED FUNAL LIMITS	RECORD ACTUAL ANALYSIS - DO	RESULTS OF	SAMPLE DATE	SAMPLE TIME	SAMPLE TYPE	ANALYSIS DATE	ANALYTICAL METHOD
FLOW MGD	Design Flow 0.0054							estimate
BIOCHEMICAL OXYGEN DEMAND mgA	20 monthly avg. 30 weekty avg.	6		10-06-05	12:00	GRAB	10-12-05	EPA 405.1
TOTAL SUSPENDED SOLIDS mg/L	20 monthly avg. 30 weekly avg.	2		10-06-05	12:00	GRAB	10-12-05	EPA 160.2
PH STD UNITS	6.0 - 9.0	7.62		10-06-05	12:00	GRAB	10-06-05	EPA 150.1
FECAL COLIFORM colonies/100 ml	400 monthly avg. 1000 daily max.	761		10-06-05	12:00	GRAB	10-07-05	SM 9222 D
TOTAL PHOSPHORUS mg/L	0.5	0.25		10-06-05	12:00	GRAB	10-31-05	EPA 365.2
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PARAMETERS	PERMITTED FINAL LIMITS	RECORD ACTUAL ANALYSIS - DO		SAMPLE DATE	SAMPLE TIME	SAMPLE TYPE	ANALYSIS DATE	ANALYTICAL METHOD
FLOW MGD	Design Flow 0.0054							
BIOCHEMICAL OXYGEN DEMAND mg/L	20 monthly avg. 30 weekly avg.			[			 	
TOTAL SUSPENDED SOLIDS mg/L	20 monthly avg. 30 weekty avg.			ļ	 	 		
PH STD UNITS	6.0 - 9.0				ļ			
FECAL COLIFORM mg/L	400 monthly avg. 1000 daily max.							
TOTAL PHOSPHORUS mg/L	0.5			}	}			

PARTICIALS	ULIS (I	· A TH	0.53	PAU SERVICEN RECO	DDAT	AQUEEE					
PARAMETERS		PERM	LIMITS	RECORD ACTUAL RESUL ANALYSIS - DO NOT AVI	TS OF	SAMPLE DATE	SAMPLE TIME	SAMPLE TYPE	ANALYSI DATE		ANALYTICAL METHOD
FLOW	MGD	Desig 0.0	n Flow 1054								
BIOCHEMICAL OXYGEN DEMAND	mg/L	20 mon 30 week	thiy avg. ty avg.								
TOTAL SUSPENDED SOLIDS	mg/L	20 mon 30 week	thiy avg. ty avg.								
pH STI	d units	6.0	- 9.0								· · · · · · · · · · · · · · · · · · ·
FECAL COLIFORM	mg/L	400 mo 1000 da	ntbly avg. By max.								
TOTAL PHOSPHORUS	mg/ì.		0.5							_	
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Facility Contact			Phone:		Operat	or:					Phone:
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Owner Approval (printed):			Owner Ap	proval (signature):						Date:	
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Comments (If violation occurred, please											
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Southwest Regional Office 2040 West Woodland Springfield, MO 65807

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SAMPLES ARE DISCARDED SOON AFTER ANALYSIS, UNLESS PRIOR ARRANGEMENTS ARE MADE. SAMPLES THAT CANNOT BE DISPOSED TO THE POTW, OR SANITARY LANDFILL WILL BE RETURNED TO THE CLIENT.

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CONSULTING ANALYTICAL SERVICES INTERNATIONAL, INC.

2804 EAST BATTLEFIELD • SPRINGFIELD, MISSOURI 65804-4014 • 417.882.1017 • 417.882.1018

#### **TANEYCOMO HIGHLANDS RV VILLAGE**

Re: CaSi File/Case/Log: 0952/060856/1947 Samples Received: 03-29-06, 13:50 April 20, 2006 Page 2

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CONTROL NUMBER		060856				
SAMPLE DESCRIPTION		EFFLUENT	- V	UNITS	ANALYSIS DATE	ANALYSIS
PARAMETER	METHOD	- 03-29-06 14:00				
BIOCHEMICAL OXYGEN DEMAND	EPA 405.1	4		mg/l	04-04-06	15:23
TOTAL SUSPENDED SOLIDS	EPA 160.2	1		mg/l	04-04-06	12:34
рН	EPA 150.1	7.57		S. U.	03-29-06	16:36
TOTAL PHOSPHORUS as P	EPA 365.2	0.54		mg/l	04-19-06	13:07



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## NPDES MONITORING REPORT FOR STORMWATER AND WASTEWATER DISCHARGES

Quarterly Sampling – Quarterly Reporting



PAREL PACIN	PANKORA PRO-								
TANEYCOMO HIG MO-0117811 TANEY COUNTY SEPTIC TANK/SAN	ID FILTER	Owner Address: Taneycomo High PO BOX 187 Eagle Rock, MO	65616	lf Address Change			Billing <b>ð</b>	HC 2 B	idress: omo Highlands OX 2086 nob, MO 65747
	ORIGENSISORMAN	<u>or</u>							
	VERS THE PERIOD:								
1" Quarter = January th Sample in March Due April 28"	rough March 2"	Quarter = April throug Sample in June Due Juty 28 <sup>th</sup>	in June	3 <sup>rd</sup> Quarter = July th Sample in A Due Octob	ucust	mber	4 <sup>th</sup> Qi	uarter = Octobe Sample in O Due Janua	
Ounfail #: 001	Samples Collected By Judy Gumey	Pho 417	ne; -858-2254	Analyse Consult	es Performed ting Analytica	I by (LAB): al Services k	nternational, I	nc.	Phone: 417-882-1017
RARGINE SAME	TENCAL BESUERS		والمتحدث والتحديث والمتحدث		-1. <b></b> 12.		1 ca - 41 a		
PARA	METERS	PERMITTED FINAL LIMITS		AL RESULTS OF	SAMPLE DATE	SAMPLE TIME	SANPLE TYPE	ANALYSIS DATE	ANALYTICAL METHOD
FLOW	MGD	Design Flow 0.0054							estimate
BIOCHEMICAL OXYGE	N DEMAND mg/L	20 monthly avg. 30 weekty avg.	4	<u></u>	03-29-06	14:00	Grab	04-04-06	EPA 405.1
TOTAL SUSPENDED S	OLIDS mg/L	20 monthly avg. 30 weekly avg.	1		03-29-06	14:00	Grab	04-04-06	EPA 160.2
pH	STD UNITS	<b>6.0 - 9.0</b>	7.57		03-29-06	14:00	Grab	03-29-06	EPA 150.1
FECAL COLIFORM	colonies/100 ml	400 monthly avg. 1000 daily max.							SM 9222 D
TOTAL PHOSPHORUS		0.5	0.54		03-29-06	14:00	Grab	04-19-06	EPA 365.2
PART III: ATAT	TTCAL RESULTS (						e te se		
PARA	METERS	PERMITTED FINAL LIMITS	RECORD ACTU ANALYSIS - DO	AL RESULTS OF	SANPLE DATE	SAMPLE TIME	SAMPLE TYPE	ANALYSIS DATE	ANALYTICAL METHOD
FLOW	MGD	Design Flow 0.0054		<u>,</u>					
BIOCHEMICAL OXYGE	N DEMANO mg/L	20 monthly avg. 30 weekly avg.		<u> </u>					
TOTAL SUSPENDED S	OLIDS mg/L	20 monthly avg. 30 weekty avg.							
pH	STD UNITS	6.0 - 9.0							
FECAL COLIFORM	mg/L	400 monthly avg. 1000 daily max.							
TOTAL PHOSPHORUS	mg/L	0.5							

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PARAMETERS		PERMITTED FINAL LIMITS	RECORD ACTUAL RESULT ANALYSIS - DO NOT AVER	S OF LAGE	SAMPLE DATE	SAMPLE TIME	SAMPLE TYPE	ANALYS DATE	IS	ANALYTICAL METHOD
FLOW MG	D	Design Flow 0.0054								
BIOCHEMICAL OXYGEN DEMAND mg/	<u>د</u> 1	20 monthly avg. 30 weekly avg.								
TOTAL SUSPENDED SOLIDS mg	<u>, </u>	20 monthly avg. 30 weekly avg.								
pH STD UNIT	s	6.0 - 9.0	ETT NEW YORK OF THE						-	
FECAL COLIFORM mg	n 4	100 monthly avg. 1000 daily max.								
TOTAL PHOSPHORUS mg		0.5								
CARRING CONTACT NED ROAD										
Facility Contact:		Phone:		Operati	or:					Phone:
Owner Approval (printed):		Owner Ap	pproval (signature);				<u> </u>		Date:	
Comments (If violation occurred, please explain										
										. •
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Eturn form to: Missouri Department of Natural Resource Southwest Regional Office 2040 West Woodland Springfield, MO 65807

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PHONE: 411 858 2254		<del></del>			MAIL				SAMPLE												]ບ:	SA C.			M.S., President
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