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POST OFFICE BOX 360 JEFFERSON CITY MISSOURI 65102 573-751-3234 573-751-1847 (Fax Number) http://www.psc.mo.gov WESS A. HENDERSON Executive Director

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NATELLE DIETRICH Director, Utility Operations

COLLEEN M. DALE Secretary/Chief Regulatory Law Judge

> KEVIN A. THOMPSON General Counsel

December 22, 2008

Robert B. Hector 3521 Imperial Hills Drive Imperial, MO 63052

Case No. EC-2009-0112

Dear Mr. Hector:

Attached to this letter is a reply form that will help us to process your complaint.

The reply form lists statements made by AmerenUE and the Missouri Public Service Commission ("PSC") staff who investigated your complaint. You may reply to the statements by checking a box or filling in a blank. Your reply will help the PSC move your complaint toward a decision.

If you do not reply to a statement, the PSC may assume that you believe that such statement is true. You must return the attached form to the PSC no later than January 13, 2009. If you do not return the form by that date, the PSC may assume that you are no longer pursuing your complaint.

Sincerely.

Daniel R.E. Jordan, Regulatory Law Judge

**Enclosures**