

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of a Request of a Rate Increase)
By Terre Du Lac Utilities Corporation) **File No. WR-2014-0104**

In the Matter of a Request of a Rate Increase)
By Terre Du Lac Utilities Corporation) **File No. SR-2014-0105**

NOTICE

COMES NOW the Staff of the Missouri Public Service Commission (Staff), by and through counsel, and hereby files its *Notice* regarding the Initial Customer Notice mailed to customers in this proceeding, stating:

1. On November 21, 2013, Terre Du Lac Utilities Corporation (“Terre Du Lac”) filed with the Missouri Public Service Commission (“Commission”) a letter requesting Commission approval of an increase of 16.5% in its annual sewer system operating revenues and an increase of 15% in its annual water system operating revenues, pursuant to Commission Rule 4 CSR 240-3.050, Small Utility Rate Case Procedure. The Company’s requests for its water and sewer operations were assigned Commission Case Nos. WR-2014-0104 and SR-2014-0105, respectively.

2. Pursuant to Commission Rule 4 CSR 240-3.050(5), Staff must file a copy of the initial customer notice the utility mails to its customers as part of its small company rate increase request.

3. Terra Du Lac mailed its Initial Customer Notice on December 5, 2013.

4. In compliance with Rule 240-3.050, Staff hereby submits the Initial Customer Notice mailed to customers, attached as Appendix A and incorporated herein by reference.

WHEREFORE, Staff files this *Notice* stating the attached Initial Customer Notice is hereby submitted in compliance with Commission Rule 4 CSR 240-3.050(7).

/s/ Amy E. Moore

Amy E. Moore
Deputy Counsel
Missouri Bar No. 61759

Attorney for the Staff of the
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102
(573) 751-4140 (Telephone)
(573) 751-9285 (Fax)
amy.moore@psc.mo.gov

CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed with first-class postage, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 6th day of December, 2013.

/s/ Amy E. Moore

INITIAL CUSTOMER NOTICE

November 20, 2013

Dear Customer:

On October 21, 2013, Terre Du Lac Utilities Corporation (Company) submitted a request for increases in its annual water and sewer operating revenues to the Missouri Public Service Commission (Commission). The reason for the increases is to cover increases in expenses and/or investments in the Company's facilities.

By its request, the Company is seeking changes to its customer rates intended to generate an increase in its annual sewer operating revenues of \$39,500 (approximately 16.5%) and an increase in its annual water operating revenues of \$33,800 (approximately 15.0%), respectively. The Company currently bills water usage (commodity charge) on a quarterly basis for all water used over 5,000 gallons. The Company is considering changing the billing for water usage to monthly. At the end of this notice is a table that compares the Company's current residential customer rates and the proposed residential rates that includes billing the commodity charge on a monthly basis for all water over 1,667 gallons.

To provide comments regarding the Company's revenue increase request, or comments regarding service-related problems, please contact the Commission Staff and/or the Office of the Public Counsel (Public Counsel) *within 30 days of the date of this notice*. Your comments should include a reference to case numbers WR-2014-0104 and/or SR-2014-0105. The Commission Staff and the Public Counsel will review all customer comments submitted in response to this notice. All comments will be filed in the official case file for review by the Commissioners.

To submit your comments in writing:

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102
Phone: 800-392-4211
Fax: 573-751-1847
E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel
Attn: Water/Sewer Dept.
P.O. Box 2230
Jefferson City, MO 65102
Phone: 866-922-2959
Fax: 573-751-5562
E-Mail: mopco@ded.mo.gov

To submit your comments via the Commission's Website:

- (1) Go to <http://www.psc.mo.gov>;
- (2) Click on the box on the lower middle of the page entitled "Comments: How to Make Your Voice Heard".
- (3) From this page click on the "submit comment" link found under "Submit Comments in Writing"; and
- (4) Fill out and submit the Public Comments form, including the case number shown above. If you want to attach a document, before clicking the "Submit" button, click the "Attach" button. There are instructions on that page for attaching the document and returning to the previous screen.
- (5) Click the "Submit" button at the bottom of the page.

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at (573) 358-3376.

Sincerely,



Michael Tilley
President

<u>Type of Charge</u>	<u>Current Rates</u>	<u>Proposed Rates</u>	<u>Proposed Amount of Rate Change</u>
Monthly Minimum Water Charge	\$8.12	\$9.37	\$1.25
Usage over 1,667 gallons per month (per 1,000 gallons)	\$7.83	\$8.99	\$2.16
Total Monthly Bill	\$15.95	\$18.36	\$3.41
Monthly Minimum Sewer Charge	\$15.83	\$18.44	\$2.61