

**CASE PARTICIPATION
OF
KERI ROTH**

<u>Company Name</u>	<u>Case No.</u>
Empire District Electric Company	ER-2012-0345
Emerald Pointe Utility Company	SR-2013-0016
Lake Region Water & Sewer Company	WR-2013-0461
Summit Natural Gas of Missouri, Inc.	GR-2014-0086
Hickory Hills Water & Sewer Company, Inc.	WR-2014-0167/SR-2014-0166
Empire District Electric Company	ER-2014-0351
Laclede Gas Company	GO-2015-0178
Missouri Gas Energy	GO-2015-0179
Missouri American Water Company	WR-2015-0301
Empire District Electric Company	ER-2016-0023
Hillcrest Utility Operating Company, Inc.	WR-2016-0064
Raccoon Creek Utility Operating Company, Inc.	SR-2016-0202
Moore Bend Water Utility, LLC	WC-2016-0252
Terre Du Lac Utilities Corporation	WR-2017-0110
Indian Hills Utility Operating Company, Inc.	WR-2017-0259
Missouri American Water Company	WR-2017-0285
Gascony Water Company	WR-2017-0343
Liberty Utilities (Midstates Natural Gas) Corp. D/B/A Liberty Utilities	GR-2018-0013
Kansas City Power & Light Company	ER-2018-0145
KCP&L Greater Missouri Operations Company	ER-2018-0146
Spire Missouri, Inc.	GU-2019-0011

Missouri Public Service Commission

Respond Data Request

Data Request No.	0027
Company Name	MO PSC Staff-(All)
Case/Tracking No.	WA-2019-0185
Date Requested	7/15/2019
Issue	General Information & Miscellaneous - Other General Info & Misc.
Requested From	Whitney Payne
Requested By	Keri Roth
Brief Description	Customer Notice
Description	On page 23 of Staff's Memorandum, filed on May 24, 2019, Staff explains than an initial customer notice was mailed by Osage Utility Operating Company, Inc. during the week of March 11, 2019. Did Staff receive a copy of this initial customer notice? If so, please provide a copy.
Response	No, Staff did not receive a copy of the initial customer notice, but believes such copy was provided to OPC in the Company' response to its DR 1106. Data Request Response provided by Curt Gateley (curtis.gateley@psc.mo.gov).
Objections	NA

The attached information provided to **Missouri Public Service Commission** Staff in response to the above data information request is accurate and complete, and contains no material misrepresentations or omissions, based upon present facts of which the undersigned has knowledge, information or belief. The undersigned agrees to immediately inform the **Missouri Public Service Commission** if, during the pendency of Case No. **WA-2019-0185** before the Commission, any matters are discovered which would materially affect the accuracy or completeness of the attached information. If these data are voluminous, please (1) identify the relevant documents and their location (2) make arrangements with requestor to have documents available for inspection in the **MO PSC Staff-(All)** office, or other location mutually agreeable. Where identification of a document is requested, briefly describe the document (e.g. book, letter, memorandum, report) and state the following information as applicable for the particular document: name, title number, author, date of publication and publisher, addresses, date written, and the name and address of the person(s) having possession of the document. As used in this data request the term "document(s)" includes publication of any format, workpapers, letters, memoranda, notes, reports, analyses, computer analyses, test results, studies or data, recordings, transcriptions and printed, typed or written materials of every kind in your possession, custody or control or within your knowledge. The pronoun "you" or "your" refers to **MO PSC Staff-(All)** and its employees, contractors, agents or others employed by or acting in its behalf.

Security :	Public
Rationale :	NA

CASE NO. WA-2019-0185 – CONFIDENTIAL (** __ **)
OPC DATA REQUESTS 1103-1109
RESPONSES OF OSAGE UTILITY OPERATING COMPANY, INC.
JULY 29, 2019

1106	Please provide a copy of each and every notice mailed to customers regarding the potential acquisition of the water and sewer systems.	Subject to its previously stated objection, a representative copy of the notice mailed to Osage and Reflections customers (per lists provided by the sellers) is attached.



OSAGE
Utility Operating Company
A CSWR Managed Utility

March 12, 2019

RE: Osage Utility Operating Company Inc. is in an acquisition process with the Missouri Public Service Commission to acquire the assets of Osage Water Company

New Osage Utility Customers,

Osage Utility Operating Company, Inc. (Osage Utility), a subsidiary of Central States Water Resources, Inc. (CSWR), filed an asset transfer case with the Missouri Public Service Commission (PSC) to formally purchase your community's water and sewer systems; CSWR is subject to the jurisdiction and supervision of the PSC. If approved by the PSC to purchase, we will make all the necessary repairs and upgrades to provide safe, reliable service to your community.

CSWR currently operates and manages 25 water and/or sewer facilities across Missouri and Arkansas, providing responsible and reliable service. Our licensed, dedicated, experienced and dependable operations and engineering staff are knowledgeable about the maintenance and testing necessary to keep these facilities operating efficiently. There is an emergency toll-free phone line available for reporting water main breaks, sewer overflows, etc. available to you 24 hours a day, 7 days a week.

Osage Water Company, the previous owner of the water and/or sewer facility in your community, filed a voluntary petition for relief under Chapter 11 of the U.S. Bankruptcy Code and has been in receivership, initiated by the Missouri Public Service Commission for the last 18 years.

If the acquisition takes place:

Your water and wastewater utility customer rates will not change.

Current water rates for Osage are:

- 5/8" water meter \$24.76 per month
- 1" water meter \$34.27 per month
- 1 1/2" water meter \$58.80 per month
- 2" meter \$66.98 per month
- 3" meter \$96.19 per month
- 4" meter \$243.89 per month
- The monthly minimum includes 2,000 gallons of water. For metered usage greater than 2,000 gallons - \$ 5.86 per 1,000 gallons

Current sewer rates for Osage are:

- Condominium \$ 29.02 per month
- 5/8" water meter \$ 29.02 per month
- 1" water meter \$ 51.34 per month
- 1/2" water meter \$109.96 per month
- 2" meter \$129.49 per month
- 3" meter \$199.25 per month
- 4" meter \$363.14 per month

Current Reflections rates are:

The water and sewer fee for Reflections residents are \$50/month (currently paid to the condo association)

You will receive a new water and sewer bill in a monthly postcard format. Customer service has a toll-free phone line available for questions about your bill or account status, 8:00 am – 5:00 pm Monday through Friday, and a 24/7 emergency toll-free phone line available for reporting water main breaks, sewer overflows, and other service-related emergencies.

A website will be available for information about our service, including an annual Consumer Confidence Report from the Department of Natural Resources and the PSC approved water and sewer tariffs. The website allows you to start or stop service by submitting an online form. Online bill pay is available for credit card, debit card or e-check payment. There is also an auto-pay function available. Contact through the website to customer service is available 24 hours a day, 7 days a week, with return call or email within 2 business days. Our main office is located at 500 Northwest Plaza Drive, Suite 500, St. Ann, MO and is open from 8:00 am to 5:00 pm Monday through Friday.

If the PSC allows Osage Utility to purchase these systems, Osage Utility will provide safe and clean drinking water and reliable sewer services to your home. We are committed to doing the necessary final improvements to ensure your place of residence has access to safe, clean drinking water and reliable sewer services not only now, but far into the future ensuring the sustainability of the community.

For information regarding the Missouri Public Service Commission including its regulation of utilities you may visit its website at: www.psc.mo.gov.

We look forward to working for you and the community. We hope you find our service and operations' staff attentive.

Sincerely,



Josiah Cox,
President