

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

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NOV 13 2007

Records
Public Service Commission

FILED

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Name: Joseph J. Schneider
Complainant

vs.

Case No.

Company Name: Laclede Gas Co.
Respondent

COMPLAINT

Complainant resides at 133 Braewood Circle St Charles MO 6301
(address of complainant)

Missouri Public
Service Commission

1. Respondent, _____
(company name)

of _____,
(location of company), is a public utility under the

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

Laclede Gas Co BLUNDER
\$414.08? Paid 9-10-07 Check 2278?
I question this bill- I dont believe I owe it.
I was out of town when my
daughter Jane Schneider paid
this bill and didnt know
what it was for.
If I was in town I <u>wouldnt</u>
have paid the bill and would
have immediately contacted
Laclede for more specific
information concerning their
mistakes
I dont feel like I should have to
pay for Laclede's mistakes I want
my \$414.08 back!

3. The Complainant has taken the following steps to present this complaint to the Respondent:

March 2007 \$13.11 Paid

April 2007 \$13.11 Paid

May 2007 \$13.11 Paid

June 2007 \$34.40 Paid

Laclede Gas Co. received
and cashed these checks.

How can I ever believe
I will get an accurate reading and bill
from Laclede Gas?

WHEREFORE, Complainant now requests the following relief:

Laclede Gas Co. - BLUNDER

This was Laclede Gas Co fault.
regarding the correct readings on
their meter. They should have found
the errors and made corrections after
the March 2007 bill and made adjustment
they ^{should} not wait 4 months to date.

How do I know this won't happen again?
I want reimbursement for \$414.08. I sent.

11-2-07
Date

Joseph D. Schneider
Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.