

FILED
October 15, 2007
Data Center
Missouri Public
Service Commission

Complaint (C200801158)

3. The Complainant has taken the following steps to present this complaint to the Respondent:

Called customer service, approximated date 9/7/07
called Gini Myers, approximated date 9/24/07
called Missouri Public Service Commission for a formal
Complaint Package. 9/27/07

WHEREFORE, Complainant now requests the following relief:

Corrected bill.

10/8/07
Date

Frederick K. Schwal
Signature of Complainant
(Mrs. Walters h.)

Attach additional pages, as necessary.
Attach copies of any supporting documentation.



Missouri
American Water

PO BOX 578
ALTON, IL 62002-0578

For Service To: 3 Godwin Ln

001484 1 AV 0.312 1484/1484/001484 005 1 PCCX7S



WALTER L SCHWAB

3 GODWIN LN
SAINT LOUIS MO 63124-1524

ACCOUNT NUMBER	35-0050138-6
AMOUNT DUE	\$566.62
DUE DATE	Sep 14, 2007
Amount Paid	ELECTRONIC PAYMENT DO NOT PAY

Please return this portion with check
▼ Payable to the address below ▼

Missouri American Water
PO Box 5127
Carol Stream, IL 60197-5127



Customer Account Information

For Service To: WALTER L SCHWAB
3 Godwin Ln
Account Number: 35-0050138-6
Premise Number: 35-0205877

Billing Period & Meter Information

Billing Date: Sep 04, 2007
Billing Period: Jun 01 to Aug 29 (89 days)
Next reading on/about: Nov 28, 2007
Rate Type: Residential

Meter readings in current billing period:

Meter Number 0049410265 is a 3/4-inch meter.
Present-actual 894
Last-actual 593
100 CF used 301
1 cu. ft. equals 7.50 gallons
Gallons used 225750

Billing Summary

-----Prior Balance-----

Previous Balance Utility Charges	\$64.21
Balance from last bill	\$64.21
Payments as of Sep 04, 2007. Thanks!	-64.21
Total prior balance, Sep 04, 2007	.00

-----Current Water Charges-----

Customer Charge	11.17
Usage Chrg (\$1.525300 x 301.00)	459.12
Total water charges, Sep 04, 2007	470.29

-----Other Current Charges-----

ISRS - 100 cubic feet	49.76
Fire Hydrant Service	7.35
Primacy (St Louis) < 1"	.27
Service Line Protection Charge	3.00
Total other charges, Sep 04, 2007	60.38

-----Taxes-----

Gross Receipts Tax	35.95
Total taxes, Sep 04, 2007	35.95

-----TOTAL AMOUNT DUE-----

\$566.62