

**Before The Public Service Commission  
Of The State Of Missouri**

**FILED<sup>5</sup>**

NOV - 7 2013

Missouri Public  
Service Commission

Craig Mershon  
Complainant,

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File No. EC 2013-0521

vs

Ameren Union Electric Company a/b/a Ameren Missouri  
Respondent,

**Motion To Cease Harassment  
From Ameren Union Electric Company  
And It's Employees**

Comes now, Mr. Craig Mershon asking the Regulatory Judge to file an Order letting the Ameren Union Electric Company employees know the harsh disconnection notices that they are implementing on the customers should be stopped in Mr. Mershon's case because they are being disputed as one of the contested activities of the complaint. Mr. Kevin Thompson, Attorney from the Missouri Public Commission assured Mr. Mershon at the beginning of the complaint that Ameren Missouri would not be bothering him except to send him bills about payment.

Mr. Mershon accepted this, the company has sent out disconnection notices before and Mr. Joseph Keevil, Attorney from the Missouri Public Commission asked Ameren Missouri to stop sending notices to Mr. Mershon until the case is settled since the notices were under dispute and no resolution has been forthcoming at the time.

Mr. Mershon has sent his information to the energy assistance program here in St. Louis Missouri to obtain energy assistance. He is a person with a disability he has the opportunity to send his information regarding energy assistance at an earlier date as was requested by the agency. The agency is called Community Action Agency they have other programs, but one of the programs they have is an energy assistance participation. Mr. Mershon participates in it every year. Mr. Mershon is also a person with a disability he has cerebral palsy and is legally blind he uses an electric motorized scooter which needs charging every night in order for him to use it. He lives in an apartment that is totally electric. Without electricity Mr. Mershon could not live or use his scooter. The company has hurt other people with using electric equipment by disconnecting them at the same time wanting to assist them. This action of disconnection is also under dispute within the complaint. Mr. Mershon believes the company is practicing double standards. The company is saying one thing and doing another. Mr. Mershon is willing to pay \$100.00 with the first \$40.00 installment either on October 28, 2013 or October 29, 2013 and the other installment of \$60.00 on November 1, 2013. The amount listed on the notice was \$165.00 the cutoff date is November 6, 2013. The other amounts listed on the regular bill are in dispute as are the disconnection notices as part of this complaint.

Mr. Mershon will attach a statement to this pleading showing that he has a totally electric apartment without electricity he is unable to use his equipment or eat or use light because of his legal blindness. Because of these reasons of survival for Mr. Mershon is requesting that the Regulatory Judge order Ameren Missouri to cease sending disconnection notices out to Mr. Mershon because these are contents under dispute in his complaint. They are also threatening and the notices promote fear which is also under dispute in the complaint.

**Furthermore,** Mr. Thompson assured Mr. Mershon that Ameren Missouri would not give him any problems while he is under this complaint. In addition, Mr. Mershon is still requesting a telephone conference between the Regulatory Judge and the Opposing attorney regarding treatment that he received at the pre-hearing conference on October 16, 2013. Mr. Mershon is available on Monday, Tuesday, or Wednesday. He will be available at 1:00 PM.

Respectively submitted,

  
Craig D Mershon