## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Small Company Rate Increase, Of Timber Creek Sewer Company

) File No. SR-2010-0320

## ORDER REGARDING LOCAL PUBLIC HEARING

Issue Date: October 29, 2010 Effective Date: October 29, 2010 On October 27, 2010, the Commission set the local public hearing schedule. The Commission will now order some additional conditions for the hearing.

## THE COMMISSION ORDERS THAT:

1. The local public hearing shall begin at 6:00 p.m., following a question-andanswer session (beginning at 5:30 p.m.) at which the Commission's Staff and the other parties will discuss the rate increases at issue in this action.

2. Timber Creek Sewer Company, the Commission's Staff, and the Office of the Public Counsel shall each prepare a one page statement outlining their current assessment of the case and shall bring sufficient copies for distribution at the question-and-answer session.

3. Timber Creek Sewer Company, the Commission's Staff, and the Office of the Public Counsel shall make a representative available to address substantive issues during the question-and-answer session. Such representative may take five minutes during the question-and-answer session to set forth any perspective it has on the pending rate increase request and must address questions from the audience. 4. At its discretion, Staff may be represented by any singular member of its Consumer Services Department, the Information Office, the Utility Operations Division, the Utility Services Division, or Staff Counsel. The Commission's Staff shall make all reasonable attempts to restrict the number of participants it assigns to attend each public hearing as long as one staff member attends. If Staff determines that no auditor, accountant or engineer is required to be present, Staff Counsel shall be Staff's designated representative at the question and answer session.

5. At the beginning of the information session, the Commission's Public Information Officer shall provide a PowerPoint presentation explaining the rate-making process. The Public Information Officer shall also videotape the on-the-record portion of the local public hearing.

6. The local public hearing shall be held in a facility that meets the accessibility requirements of the Americans with Disabilities Act. Any person requiring additional accommodation to participate in the hearing shall call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

7. The Data Center of the Missouri Public Service Commission shall serve a copy of this order, and the order setting the hearing date, time and location, upon the county commissions of Platte and Clay Counties, Missouri.

8. The Public Information Office of the Missouri Public Service Commission shall make notice of this order, and the order setting the hearing date, available to members of the General Assembly representing the residents in the service area of Timber Creek Sewer Company, and to the news media serving the residents of that service area.

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9. This order shall become effective immediately upon issuance.

## BY THE COMMISSION

Steven C. Reed Secretary

(SEAL)

Harold Stearley, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 29th day of October, 2010.