



Account Detail

<b>8</b> Electric 000011-11-001	<b>9</b> For Service at 101 Main Street, Anywhere, MO 11111	Rate: RG-Residential
<b>10</b>	Read for: 00118237 From 01/30/21 to 03/01/21 (30 Days), Curr Read - 5690 Prev Read - 4690. Totaling 1,000 Kwh	
<b>11</b>	03/01/21 Customer Charge	1 x 13.00 \$13.00
<b>12</b>	03/01/21 Usage Charge	600kwh x .13006 \$75.21
<b>13</b>	03/01/21 Usage Charge	400kwh x .10574 \$40.37
<b>14</b>	03/01/21 Energy Efficiency Program Cost	1000kwh x .00039 \$0.45
<b>15</b>	03/01/21 Franchise Fee	\$127.13 x .06383 \$8.11
<b>16</b>	03/01/21 Fuel Charge	1000kwh x .0019 CR \$1.90
	03/01/21 Anywhere County Tax	111.18 x .00875 \$0.97
	<b>17</b> Current Months Charges:	<b>\$140.01</b>
	03/01/21 <b>18</b> APP Installment	\$140.01
	<b>19</b> Billed Charges:	<b>\$140.01</b>
<b>Contract Update</b>		
APP	<b>20</b> Status before payment is \$140.01, after payment in full \$6.40. This account will be reevaluated in October.	

- 8) 11-digit location number to report outages or to use automated account information by phone.
- 9) Service address - this is important for customers who have multiple accounts with the company.
- 10) Meter number, previous meter read, current meter read, and usage information.
- 11) The company service includes a fixed monthly customer charge, no matter how much electricity is used.
- 12) The usage charge is for the kilowatt hours (kwh) used by a customer. The charge for each kwh used by a customer from June 16 through September 16 is \$0.13006 per kwh. The charge for electricity for the other eight months of each year is \$0.13006 per kwh for the first 600kwh and \$0.10574 for each kwh thereafter.
- 13) The cost to provide programs for customers to improve the energy efficiency of their homes and businesses.
- 14) A contractual fee required for the company to use the city public right-of-ways.
- 15) The charge for the difference between fuel and purchased power costs established in the current rate structure and the actual fuel and purchased power costs incurred by the company. This rate changes twice a year. If fuel costs are less than what is established by the current rates, customers will see a credit in the Fuel Charge line. The cost includes no mark-up or profit for the company.
- 16) Taxes, fees, and other assessments.
- 17) Total charges for the billing period.
- 18) APP, average payment plan, is a payment contract that calculates a customer's expected annual usage and divides it into 12 equal payments. Each month one payment installment is due from the customer. At the end of 12 months the actual usage is reviewed and a customer's contract and installments are adjusted for the next 12 months.
- 19) The amount due from the customer by the due date.
- 20) Important information about a customer's payment contract.