

May 13, 2021

Dear Customer:

On April 30, 2021 Mid MO Sanitation, LLC (Company) submitted a request for an increase in its annual sewer operating revenues to the Missouri Public Service Commission (Commission). Mid MO's rates were last set effective July 1, 2009. Upgrades to the sewer treatment system have since been completed, as required by the Department of Natural Resources. An increase in rates is proposed to address investments in the Company's facilities.

Per its request, the Company is seeking changes to its customer rates intended to generate an increase in its annual sewer operating revenues of \$22,000 (approximately 79%). At the end of this notice is a table that compares the Company's current residential customer rates and the proposed residential rates.

The Commission will be holding a local public hearing regarding proposed changes to the customer rates and charges of the Company. The purpose of this local public hearing is to receive customer comments about the proposed changes to the Company's rates and charges, and to bring service-related problems to the Commission's attention. Due to the COVID-19 virus, the associated restrictions on public gatherings, and other recommended social distancing measures, a virtual public hearing is scheduled to begin at 6 p.m. on June 3, 2021 via an internet-based video and teleconferencing service. Customers who wish to provide comments on the record to the Commission during the public hearing must register before 5 p.m. on June 1, 2021. To register, please send an email to watersewercomments@psc.mo.gov with your first and last name, and whether you will connect to the public hearing via internet or by phone. If you register to connect via internet, you will receive an email invitation with access information by no later than 5 p.m. on June 2, 2020. Those who register to participate by phone will receive dial-in information when registration is confirmed. A live audio web stream of the public hearing will also be available at the PSC's website, www.psc.mo.gov, for those who are not registered to participate in the public hearing. Customers are also invited to ask any questions or submit written comments about the utility's rates and quality of service. Customers also may submit questions about the case to watersewercomments@psc.mo.gov. Customers should send any comments by email no later than June 12, 2020, for the comment to be part of the case record. The Commission Staff and the Public Counsel will review all customer comments submitted in response to this notice.

If you would prefer to submit your comments in writing, please use these addresses:

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102
Phone: 800-392-4211

Office of the Public Counsel
P.O. Box 2230
Jefferson City, MO 65102
Phone: 866-922-2959

E-Mail: watersewercomments@psc.mo.gov E-Mail: mopco@opc.mo.gov

To submit your comments via the Commission's Website:

- (1) Go to <http://www.psc.mo.gov>;
- (2) Click on the Submit Comments box under the "How Do I..." heading on the right top of the page.
- (3) From this page click on the "Submit Comment" link found under "Submit Comments in Writing"; and
- (4) Fill out and submit the Public Comments form, including the case number shown above. If you want to attach a document, before clicking the "Submit" button, click the "Attach" button. There are instructions on that page for attaching the document and returning to the previous screen.
- (5) Click the "Submit" button at the bottom of the page.

Lastly, please be advised that all currently available information regarding the Company's rate increase request can be found on the Public Service Commission's website.

1. Go to <http://www.psc.mo.gov>.
2. In the menu column on the right side of the page click on "Access EFIS."
3. Scroll down to "View Information on a Specific Case" and click on the "Docket Sheet" link.
4. From the Docket Sheet page, enter SR-2021-0372 in the Case Number Field and press the Enter key on your keyboard (this will bring up a page that contains all of the documents that have been filed in the case to date).
5. To view a particular document, click on the item number in the left column.
6. A second window will open. Click on the document link to view the document.

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at 573-291-6714.

Sincerely,

Bill Bright
Owner, Mid MO Sanitation, LLC

<u>Type of Charge</u>	<u>Current Rates</u>	<u>Proposed Rates</u>	<u>Proposed Amount of Rate Change</u>
Residential Monthly Charge	\$64.66	\$115.59	\$50.93