

**From:** [Bryan Dial](#)  
**Sent:** Friday, February 10, 2023 10:51 AM  
**To:** [Rupp, Scott](#); [Coleman, Maida](#); [Holsman, Jason](#); [Kolkmeier, Glen](#)  
**Subject:** Spire Fees

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Hi,

I am having major concerns about the junk fees that you all are now allowing utilities to charge us in the name of profits. I am now paying almost 100.00 in fees per month to Spire alone. They are calling them delivery fees. We are charged for a meter now that has been on the house since it was built. They are charging different rates for the gas based upon ccf. Then my actual gas cost on top of them, that has drastically increased. This makes no sense at all, and as those who regulate the industry, I need to see some changes being made from this board. You all are constantly granting increases, in the name of corporate greed and profits. I am demanding change. I will be reaching out to be Governor, and the news media in a push to drive this change. I have included a copy below as an example. I am being double charged for the CCF that I use per month and this should be illegal.

<b>Delivery Charges 12-23-2022 to 01-24-2023</b>	<b>62.12</b>
Customer Charge (1 Meter(s) at \$20.00 per Meter)	20.00
Winter Usage: 10.09 CCF @ \$0.27073	2.73
Winter Usage: 100.91 CCF @ \$0.37404	37.74
Pipeline Upgrade Charge (ISRS)	0.15
WNAR	1.50
<b>Natural Gas Cost</b>	<b>105.54</b>
Usage: 111 CCF	