

Name of Utility: The Raytown Water Company
 Service Area: Raytown, MO & Territory Adjacent Thereto

Rules Governing Rendering of Water Service	
<p>*LIABILITY OF THE COMPANY</p> <p>A. The Company shall in no event be liable for any damage or inconvenience caused by reason of any break, leak or defect in the Customer's service or fixtures or in the physical connection between the Customer's service and the Company owned service connection.</p> <p>B. If for any reason beyond the control of the Company it becomes necessary to shut off water in the mains, the Company will not be responsible for any damages occasioned by such shut off. The Company will not be responsible for damages caused by turbid water which may be occasioned by cleaning of pipes, reservoirs or standpipes, or the opening or closing of any gates or hydrants, or any other cause when the same is due to no lack of reasonable care on the part of the Company.</p> <p>C. Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any service rendered to its Customers except as covered in the Company's Rules and Regulations.</p> <p>D. The Company shall not be responsible in damages for any failure to supply water to the premises or for interruption if such failure or interruption is without willful default or negligence on its part.</p> <p>E. The Company shall not be liable for damages resulting to Customer or to third persons, unless due to contributory negligence on the part of the Company, and without any contributory negligence on the part of the Customer or such third party.</p> <p>F. No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the letter or intent of these Rules and Regulations. Nor shall any employee or agent of the Company have authority to bind it by any promise, agreement, or representation not provided for in these rules.</p> <p>G. The Company shall use reasonable diligence in providing a regular and uninterrupted supply of water, but in case the supply of water is interrupted by reason of-strike, riot, invasion, storm, fire, accident, breakdown, legal process, state or municipal interference or any cause beyond its control, the Company shall not be liable for damage to the Customer for interruption in service due to any of the aforesaid causes.</p> <p>* Indicates new rate or text + Indicates change</p>	

ISSUE DATE: August 9, 2020
 Month /Day/Year

EFFECTIVE DATE: September 08, 2020
 Month /Day/Year

ISSUED BY Neal Clevenger, President
 Name and Title of Issuing Officer

10017 E. 63rd Street, Raytown, MO 64133
 Mailing Address

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Rules and Regulations Governing Rendering of Water Service																	
<u>Schedule of Rates</u>																	
Rules and Regulations:	The Rules and Regulations set forth in this Tariff shall cover the supply of service under this rate.																
Availability:	Any metered customer located in the Company's service territory.																
Water Rates:	There shall be a monthly minimum charge on the size of the water meters as follows: *																
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 25%;">Meter Size</th> <th style="width: 25%;">Charge</th> <th style="width: 25%;">Meter Size</th> <th style="width: 25%;">Charge</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">5/8"</td> <td style="text-align: center;">\$12.86</td> <td style="text-align: center;">2.0"</td> <td style="text-align: center;">\$61.24</td> </tr> <tr> <td style="text-align: center;">1.0"</td> <td style="text-align: center;">\$23.33</td> <td style="text-align: center;">3.0"</td> <td style="text-align: center;">\$109.46</td> </tr> <tr> <td style="text-align: center;">1.5"</td> <td style="text-align: center;">\$40.54</td> <td style="text-align: center;">4.0"</td> <td style="text-align: center;">\$178.31</td> </tr> </tbody> </table>		Meter Size	Charge	Meter Size	Charge	5/8"	\$12.86	2.0"	\$61.24	1.0"	\$23.33	3.0"	\$109.46	1.5"	\$40.54	4.0"	\$178.31
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<p>There shall be a metered usage charge applied on a monthly basis, and billed by the Company on a monthly basis of \$8.08 per 1,000 gallons.</p>																	
<p>+ Bulk Water Service Rate: Bulk Water sales shall be at the rate of \$0.25 per 31 gallons.*</p>																	
<p>Payment Terms: Bills are due and payable within twenty-one (21) days after rendition of the bill. Online payment thru OPAY: third party fee assessed by and paid directly to OPAY.</p>																	
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<u>Private Fire Service Charges</u>													
Applicability:	These rates are for fire hydrants and fire protection systems installed on private property.												
Construction Provision:	Expense of installation will be borne by the customer. A detector meter of Missouri Department of Natural Resources approved make and size must be incorporated in each fire protection system.												
Contract Term and Billing:	All bills under this schedule will be rendered monthly.												
Rate Table:													
<u>Fire Hydrants</u>													
For each hydrant installed: \$211.48 annually													
<u>Automatic Sprinkler System</u>													
<u>Rates +</u>													
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2.0" or less	\$28.18												
4.0"	\$112.10												
6.0"	\$235.17												
8.0"	\$425.08												
10"	\$717.52												
Payment Terms:	Bills are due and payable within twenty-one (21) days after remittance.												
Special Provisions													
1.	Private fire protection hydrants and systems are to be used solely for the extinguishment of fires or for fire drills.												
2.	No connections for water service for uses other than fire protection shall be made to any private fire protection system.												
3.	The addition of any hydrants, sprinkler heads or other outlets shall be reported immediately to the Company.												
4.	Customer is responsible for maintenance/repair of fire service line.												
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Schedule of Service Charges

Contractor Fire Hydrant Meter Rental: Contractors may rent a hydrant meter for use in construction. This meter may only be installed/uninstalled by Company personnel.

An application for service must be completed and a security deposit of the actual cost of a replacement meter must be paid in advance. Billing will include a minimum charge of \$25.00 plus water usage, based on the rate on file with the Missouri Public Service Commission, which will be deducted from the deposit and a final billing or refund will be issued upon return of the meter.

**Discontinuance of Service for non-payment of Bill, Bad Check or
Non Compliance with Cross Connection/Backflow Prevention ***

1. Collection Administrative Fee Chargeable on accounts which payment is received after the specified disconnect date and time but service has not yet been disconnected: \$15.00
2. Door Note charge: \$20.00
3. Disconnect turn-off charge (meter still installed): \$25.00
4. Reconnect turn-on charge during regular restoration hours (meter still installed): \$25.00
5. A Reconnect turn-on charge of \$40.00 will be charged where the customer has requested the reconnection be made during times other than regular working hours. Payment must be received in the Company's office by 3:00 pm to ensure timely dispatch during regular working hours. A customer will be told the level of the charge in advance of the reconnect.

If the customer or representative is not present, the Company will leave a Customer Notice advising that a company representative attempted to turn on water service; however, the meter showed water was running inside the property and no one was present to remedy the problem.

\$25.00 will be assessed for each additional restoration trip during normal business hours and \$40.00 will be assessed for each additional restoration trip after business hours.

**IF METER REQUIRES REINSTALLATION, AN ADDITIONAL FEE MAY APPLY.
SEE METER REINSTALL FEE SCHEDULE. ***

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* New Service Connections: When application for a 5/8" tap or greater is made to the Company, all necessary plumbing and excavation permits from any city, county, or other authority having jurisdiction over such work must be exhibited. The cost of the permit from the City will be borne by the Company. The specified connection fees include location and excavation of the water main, tap & service pipe to the property line and meter setting appurtenances constructed at the property line. Meter taps for 1" or greater may require a vault at the cost of Customer.

Cost of Boring, City Degradation fees & Traffic control will be at the expense of the Customer.

The Company shall be given at least four (4) business day notice in advance of the time a tap is to be made to allow time for MO 1-call to be issued and utility line locations to be completed.

Tapping fee(s) for new service connection(s) is to be paid in advance at the office prior to Tapping Date.

Cost of Traffic Control Devices, Boring, Materials and vault expenses will need to be paid accordingly and will be charged to customer at current market price.

Minimum Fee for service taps will be as follows:

Service Size	Service Connection/Tap Fee
5/8"	\$3000
1" or Duplex	Actual Cost
2.0"	Actual Cost
3.0"	Actual Cost
4.0"	Actual Cost

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- F. Customers are responsible for furnishing the Company with their correct address. Failure to receive bills will not be considered an excuse for non-payment nor permit and extension of the date when the account would be considered delinquent. All bills will be sent to the address entered in the application unless the Company is notified in writing by the customer of any changes of address.
- G. The use of water by the same customer in different premises or localities will not be combined and each installation shall stand by itself.
- H. Water bills are rendered per meter and will not be subdivided.
- I. Meters are to be read monthly. If the Company is unable to read a customer's meter at its regularly scheduled time, the Company may estimate the meter reading in order to calculate a bill. Customer accounts which meters cannot be read will be issued an estimated bill. *The estimated bill will be calculated on the previous 6 months of usage. If the customer has no previous historical data, bill will be issued for the number of days account is active x100 gallons/day.+ If necessary, billing adjustment will be made when an actual reading is obtained. When, during normal business hours, the Company is unable to read customer's meter for three consecutive months, the customer shall on request from the Company, provide access to the premises to obtain an actual reading. The access will be provided at an agreed to time during the Company's business hours. If the customer is unable to provide access to the premises during the Company's normal business hours, the Company will offer an appointment to read the meter during non-business hours on weekdays prior to 9:00 p.m. and on Saturday between the hours of 9:00 a.m. and 12:00 p.m., excluding holidays. The customer will be charged per rate on the Service Charge Schedule for meter readings performed during non-business hours. Should the customer fail to provide access to the premises in order for the Company to obtain an actual meter reading, the Company may discontinue service, unless and until the Customer provide an accessible meter well just inside the customer's property line.

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- J. If access to a meter is denied due to any obstruction, which can be directly attributed to the customer, the obstruction will be removed at the customer's expense.
- + K. The Company may render a bill based on estimated usage per 20CSR 4240-13.020 (2)(A).
- L. If a customer account is turned over to a 3rd party collection agency, all prudent fees/costs associated with collecting this debt are assessed to the customer's account and are the sole responsibility of the Customer.
- M. Billings will be made and distributed on a monthly interval and will bear the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is twenty-one (21) days after rendition of the bill. A late payment charge will be added to the delinquent amount. Late payment charges shall accrue and be billed monthly.
- N. If payment is not received by the specific disconnect time and date on the Final Disconnect Notice and a trip to a customer premise is necessary, the minimum trip fee will be assessed to the customer account. If the service is disconnected for non-payment, payment of the past due balance and the additional fee for restoration will be required in cash, money order, Visa, Master Card or cashier' check.

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