
RULES AND REGULATIONS

36. Low-Income Energy Affordability Program (continued)

I. The Company will work with the CAAs to provide the CAAs with information necessary to identify households with past-due accounts that may be eligible for the ARP

J. Representatives of the Parties, consisting of the Company, Staff, Public Counsel, Division of Energy, National Housing Trust and the Consumers Council, in consultation with the CAAs, will meet beginning no later than 120 days after the effective date of new tariff sheets approved in Case Nos. GR-2017-0215 and GR-2017-0216 to discuss the process for evaluating the effectiveness of the current Program as well as potential enhancements to the parameters and structure of the Program for potential implementation no later than the winter of 2019/2020. Subject to the requirements of paragraph C, any revisions to the design or parameters of the FCAP and ARP Programs shall be proposed for the Commission's consideration no later than May 1, 2019.

K. Any disagreement as to the interpretation, implementation of or redesign of the Programs may be taken to the Commission for a decision.

L. The Company expects that approximately \$940,000 will be unspent by Spire East and West combined (the "Unspent Funds") at the end of the 2019-20 annual period on April 19, 2020. Pursuant to paragraph C above, these funds would normally roll over to the 2020-21 annual period. However, in light of the economic hardships caused by the novel coronavirus (COVID-19) in the Spring of 2020, including interruptions of income for many of our vulnerable customers, the company will use the Unspent Funds to assist certain low-income customers in lieu of rolling over such funds to the upcoming annual period.

The Unspent Funds will be used to help eligible Spire Missouri customers whose household income falls between 0% – 185% FPL and who have had an interruption in income. These customers will receive a one-time credit of up to \$100. The Company will partner with the United Way to develop a process for qualifying eligible customers. It is anticipated that the Unspent Funds will be allocated between Spire East and West customers in approximately the same proportion as the funding for the Program. The Company will begin to distribute Unspent Funds promptly upon approval of this tariff, with a goal of distributing the Unspent Funds by September 30, 2020. Any Unspent Funds not distributed by that date will be rolled into the 2020-21 annual Program period.

DATE OF ISSUE: July 2, 2020

DATE EFFECTIVE: August 1, 2020

ISSUED BY: Scott Weitzel, Managing Director, Regulatory & Legislative Affairs
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