# EXHIBIT D

**NEWS-PRESS** and GAZETTE COMPANY d/b/a ST. JOSEPH **CABLEVISION** (a/k/a SAVANNAH CABLEVISION) **OPERATING** IN SPECTRA **EXCHANGES** 





Q. What is Digital Phone?

A. Digital Phone merges the traditional technology of standard phone service with the digital capabilities of cable broadband. Your phone service is channeled through our cable network and to the public telephone system. Since we utilize a private IP network, you will have the highest level of voice quality which doesn't exist with other IP telephony products. The Digital Phone package also includes many convenient features such as, unlimited domestic long distance, call waiting, caller ID call forwarding, speed dialing and others.

Q. Can I have all the phones in my home connected to Digital Phone?

A Yes. All of the phones in your home can be connected to the same Digital Phone number if you choose.

Q. Can I make International calls with Digital Phone?

A. Yes. Calls to international locations are extra but are billed at rates competitive with other major providers. And there are no changes to how you make international calls with Digital Phone. Just dial as you normally would. (Example: 011+country code+city code+number of the person or company)

Q. Can I call 911 using Digital Phone?

Yes, absolutely. Safety is an important consideration and enhanced 911 service is provided.

Note. Digital Phone does not include back-up power and, as is the case with a cordless phone, should there be a power outage. Digital Phone, including the ability to access 911 services, will not be available until the power is restored.

Q. I understand Digital Phone doesn't work when the power goes off.

A. That's true. As is the case with a cordless phone, if your power is off, your phone will not work. However, we do offer a battery back-up option that you can purchase that will enable you to have power supplied to your modem for up to 8 hours (2 hours talk time) if the power goes out. The battery back-up option is an additional charge per month. As an alternative, many people utilize a cell phone as their back up to their home service in case of a power outage.

### Q. Can I get more than one telephone number with Digital Phone?

A. Yes, you can get up to 2 telephone numbers.

Q. Can I use Digital Phone for my business?

A. At this time, Digital Phone is a residential service only.

Q. Do I have to buy any additional equipment to use Digital Phone?

A. In order to obtain Digital Phone you will need a specific modem that we provide. You do not have to buy special equipment or change the type of phones you currently use. After installation of our service, you simply plug your phone into the wall jack as usual.

Q. Will my monitored security system work with Digital Phone?

A. Digital Phone is not a lifeline service and does not support security systems. If you have a security system you will need to maintain a separate analog line.

Q. Will Digital Phone work with Home Networking?

A. Yes, Digital Phone should have no impact on Home Networking.

Q. Will my fax machine work with Digital Phone?

A. Yes. Most fax machines will work with Digital Phone as long as they are set to tone dialing.

Q. Will my answering machine work with Digital Phone?

A. Yes. Answering machines will work with Digital Phone.

Q. Will my dial-up Internet Service Provider work with Digital Phone?

A. Yes; however, St. Joseph Cablevision offers a high speed data option for just a few dollars more.

Q. Does Digital Phone offer a calling card?

A. No, Digital Phone does not offer a calling card at this time.

Q. How will Digital Phone be billed?

A. Your Digital Phone calling plan charges will appear on your St. Joseph Cablevision monthly statement. Additional charges for any calls made to international locations, Directory Assistance and Operator Services will appear as line items on the same bill.

Q. Will I receive a separate bill for Digital Phone?

A No. Digital Phone service will appear as a line item on your St. Joseph Cablevision monthly statement. Additional charges for any calls made to international locations Directory Assistance and Operator Services will appear on additional lines on the same bill. One of the greatest benefits of the Digital Phone calling plan is the convenience of receiving one bill for your local and long distance service along with your other services from St. Joseph Cablevision.

Q. Why am I still receiving bills from my former phone company?

A. You may have switched service during the middle of your billing cycle with your former phone company. Based on this, the carrier will send you a bill for the last days that you had service in order to close your account.



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St. Joseph Cablevision would like to thank you for making our Digital Phone service part of your home. As a St. Joseph Cablevision customer, you have access to one of the most advanced broadband communications systems in the country. We invite you to explore our other broadband services such as cable, digital television and Cheetah, our high-speed online service. We're sure you will find our services entertaining, educational and informative.

Our primary goal is to deliver great entertainment, plus deliver the best in customer service. We are your friends and neighbors from right here in northwest Missouri. At Cablevision, our Customer and Technical Care Specialists are available 24 hours a day. 7 days a week to make sure that your services meet or exceed your expectations.

This brochure is designed to help you get the most from your new Digital Phone service, so please take a few minutes to read through this information. If you have any questions, please be sure and give us a call at the number listed below anytime, day or night.

Thank you again for choosing St. Joseph Cablevision. We look forward to informing and entertaining you and your family for years to come.

Sincerely,

Your Friends at St. Joseph Cablevision

# 'Customer Care Center

St. Joseph Cablevision - 102 N. Woodbine, St. Joseph, MO 64506, 279-1234

# Using-Your Digital Phone Features

CALL WAITING (Deactivate \*70)

Call Waiting is a service that audibly notifies you with a special tone when a second caller is trying to reach you. To disable Call Waiting on a call by call basis, dial \*70 before dialing your party.

### CALLER ID

Caller ID Number shows who is calling before the call is answered. After the first ring, the name and telephone number of the person calling you will automatically appear on your Caller ID screen.

- If you see "Private" or "P", the caller may have blocked the display of their name and number by pressing \*67 before placing the call
- If you see "unknown name", "unknown number", "out of area" or "0", the call is in an area that does not support this service.
- You need a Caller ID display telephone or an add-on display to see Caller ID.

### **CALL WAITING ID**

When you're on the phone and another call comes in, you can see who is trying to reach you. A special tone alerts you when a second call comes in, and you see the name and number of the caller.

### CALL FORWARDING (Activate \*72 / Deactivate \*73)

Call Forwarding is a service that automatically forwards all calls to any number you choose.

- To activate Call Forwarding, dial \* 72. Dial the number you want to forward your calls to. When someone at that number answers, Call Forwarding is activated. If no one answers or the line is busy, press the receiver button for one second and repeat the steps listed above within two minutes. When you hear two beeps, Call Forwarding has been activated.
- To deactivate Call Forwarding, dial \* 73. You'll hear two short tones followed by dial tone. Call Forwarding has been deactivated.

gital Phone Voice Mail

The first time you access your voicemail. you must call from your home phone. You will be prompted to create a personalized passcode, record your own voice signature, and record your personal greeting.

To access your voicemail from your home phone, dial your 10-digit phone number and enter your default passcode when prompted. The default passcode will be the last four digits of your phone number.

Create your own personal passcode of four (4) to eight (8) digits.

Record your name announcement (you have 10 seconds to record your name).

Record a personal greeting or select the standard greeting (you have 30 seconds to record a personal greeting).

Note: You must complete all the steps above during a single call, or you will need to repeat all the steps the next time you call in to your voicemail

Accessing Voicemail

To access your voicemail from your home phone, dial your 10-digit Phone number and enter your passcode when prompted.

To access your voicemail while away from home, dial your 10-digit phone number and press the \* key during the outgoing greeting. You will be asked to enter your passcode to access your voicemail.

To listen to your voicemail messages, press 1. From here, you can do the following:

• Press 2 to reply to another Phone user

Press 4 to replay the message Press 7 to erase the message Press 9 to save the message

Press 0 for more options

How do I know if I have a message? You will be notified of new messages according to the type of notification you selected when you ordered your phone service. You can subscribe to either the audible message waiting notification, the visual waiting notification, or both types of message

If you have subscribed to audible message waiting notification, when you take your phone off-hook, you will hear approximately 10 seconds of stuttered tone prior to hearing normal dial tone.

If you have subscribed to visual message waiting notification, the message waiting light on your phone will either flash or illuminate, depending on the type of phone you have purchased.

Can I record my own greeting?

Yes, you can record your own personal greeting up to 30 seconds long. A voice signature up to 10 seconds may also be recorded for the voice mailbox.

Press 3 for Greetings
Press 1 to record Personal Greeting or 2 to record your Name (Voice Signature)

What if I do not record a greeting?

If a personal greeting or voice signature is not recorded for the voice mailbox, then the standard greeting will be used.

What messaging information is available?

• Date and time of message

Urgent and time of message Urgent and Private message classifications An announcement detailing the number of messages being held. (e.g. You have 3 new messages and 1 saved message.) Warning message when message queues exceed the maximum size.

How many messages can I have in my voicemail?

The maximum number of voicemail messages that can be stored in your voicemail is 30. The maximum number of minutes that can be saved is 120 minutes, and the maximum length of a single message is 4 minutes.

How long will a message be stored in my voicemail box? New messages will be retained for 20 days, unless marked as saved. Messages you have marked as saved will be kept for an additional 30 days.

Are there additional features within yoicemail?

Reply

Forward 8 seconds

Delete

Save

Skip.

What happens if I forget my passcode for my voicemail?

You have three attempts to enter your passcode for voicemail authentication. After the third attempt you will need to call to have your passcode reset. To have your passcode reset, please call your Customer Care Center.

How do I change my passcode for my voicemail?

Once you have accessed your voicemail by entering your default passcode (last 4 digits of your phone number) you will have the option to change your passcode. This can be done as often as you like. Passcodes must be a minimum of 4 digits and a maximum of 8 digits.

To change your voicemail passcode from the voicemail menu:

From the main menu:

Press 3 for Personal Options Press 2 for Administrative Options Press 4 to Change Passcode



SELECTIVE CALL ACCEPTANCE (Activate \*64 : Deactivate \*64)

Selective Call Acceptance is a service which permits you to specify up to 12 numbers from which you can receive calls. All other calls will be screened out.

- To activate or deactivate the feature, dial \*64, and listen to the ON/OFF announcement. To toggle this feature on and off, dial 3.
- To add a number to your list of accepted calls, press \*64, then dial #. Wait for the tone, and enter the selected phone number. Press # again, and hang up.
- If you wish to add the number of the last incoming call to your list, dial \*64, and dial #01#, and hang up.
- To remove or hear the phone numbers on your list, dial \*64 and listen for instruction.
   Note: When Selective Call Acceptance is on. 11 supercedes all other features.



# SELECTIVE CALL FORWARD (Activate \*63 / Deactivate \*63)

Selective Call Forward is a service which permits you to specify up to 12 numbers which can be forwarded to a second number. All other calls ring through.

- To activate or deactivate the feature, dial \*63, and listen to the ON/OFF announcement. To toggle this feature
  on and off, dial 3.
- To add a number to your list of accepted calls, press \*63, then dial #. Wait for the tone, and enter the selected phone number. Press # again, and hang up.
- If you wish to add the number of the last incoming call to your list, dial \*63, and dial #01#, and hang up.
- To remove or hear the phone numbers on your list, dial \*63 and listen for instruction.

  Note: Selective Call Forwarding and Call Forwarding can be provided on the same line, but cannot be activated at the same time. The destination of your Selective Call Forwarding may be local or long-distance. Toll charges for calls forwarded to an international long distance number will apply.

# SELECTIVE CALL REJECT (Activate \*60 / Deactivate \*60)

Selective Call Reject is a service which permits you to specify up to 12 numbers which can be screened out. All other calls ring through.

- To activate or deactivate the feature, dial \*60, and listen to the ON/OFF announcement. To toggle this feature on and off, dial 3.
- To add a number to your list of rejected calls, press \*60, then dial #. Wait for the tone, and enter the selected phone number. Press # again, and hang up.
- If you wish to add the number of the last incoming call to your list, dial \*60, and dial #01#, and hang up.
- To remove or hear the phone numbers on your list, dial \*60 and listen for instructions.

  Note: If one of your Selective Call Rejection numbers is also on another Selective Call feature list, you must deactivate Selective Call Rejection before using the other feature.

# ANONYMOUS CALL REJECTION (Activate \*77 / Deactivate \*87)

Anonymous Call Rejection blocks calls from unidentified numbers. Calls that appear as unknown or unavailable will not be blocked.

- To activate Anonymous Call Rejection, dial \*77. Two beeps tell you Anonymous Call Rejection is turned on.
- To turn off Anonymous Call Rejection, dial \*87. Two beeps tell you Anonymous Call Rejection has been turned off.

# CALL FORWARDING BUSY (For Voice Mail use only)

Call Forwarding Busy redirects incoming calls only when your line is in use. To designate or change the forward-to number, please call your Customer Care Center listed on Page 2 of this brochure.

Note: If Call Forwarding \*72 is used, the Call Forwarding \*72 feature supercedes Call Forwarding Busy and the calls will be forwarded to the number associated with the \*72 feature until \*73 is used to deactivate Call Forwarding.

# CALL FORWARDING NO ANSWER (For Voice Mail use only)

Call Forwarding No Answer redirects incoming calls only if they are not answered. To designate or change the forward-to number, please call your Customer Care Center listed on Page 2 of this brochure.

Note: If Call Forwarding \*72 is used, the Call Forwarding \*72 feature supercedes Call Forwarding No Answer and the calls will be forwarded to the number associated with the \*72 feature, until \*73 is used to deactivate Call Forwarding.

### THREE-WAY CALLING

Three Way Calling is a service that permits you to talk to two persons at the same time. As the call initiator, once you hang up, the call will be terminated.

- To use Three-Way Calling, place the person you're talking with on hold by pressing the receiver button for one second. A dial tone will follow. Call a second person. When you get an answer, press the receiver button briefly again. All three of you will be connected. When either of the people you called hangs up, you remain connected to the other person.
- Many phones have a "flash" or "link" button, which can be used in place of the receiver button. While you re using Three-Way Conferencing, Call Waiting is unavailable. When the second person answers, you can have a private conversation before connecting your three-way call. If the call to the second person does not go through, or if the person you want to speak to is not available, press the receiver button twice. The person you have on hold will return to the line.

### SPEED DIALING 8 (Activate 74#)

Speed Dialing 8 is a service which shortens up to eight frequently called phone numbers to a single digit.

- To store a Speed Dial number, dial 74#, and listen for a second dial tone. Enter a one-digit code from two to nine, followed by the local or long-distance number you want to store, then press the # button. Listen for two beeps or a recording to confirm.
- To use Speed Dial, press the one-digit code corresponding to the number you wish to dial, then press the # button.

### REPEAT DIAL (Activate \*66 / Deactivate \*86)

Repeat Dialing is a service that repeatedly redials a busy number for you until the call goes through. Customers will be notified by a special ring and can simply pick up the receiver to put the call through.

- To activate Repeat Dial, pick up the receiver again and dial \*66. After the recording tells you Repeat Dialing is activated, hang up. As Repeat Dialing keeps calling, you can still use your phone as usual. A distinctive ring means the line you're redialing is free. Pick up and the number you want will be ringing. Repeat Dialing can monitor more than one busy number at a time, with distinctive rings used for each (Caller ID also shows which number has been reached). If you hear a fast busy signal or an announcement that the call cannot be completed, then the number is either invalid/not working, or has activated Call Forwarding.
- Repeat Dialing deactivates automatically if you do not get through within 30 minutes. To deactivate Repeat Dialing manually, listen for a dial tone and dial \*86. Listen for the announcement.

# RETURN CALL (Activate \*69 / Deactivate \*89)

Return Call is a service that will automatically dial your last incoming call, even if the call wasn't answered.

- To activate Return Call dial \*69, and listen for a recording of the last number that was called. To call that number, dial 1. If the number is busy, hang up. Within 30 minutes, during which you can still make and receive calls, a distinctive ring will signal when the number is available. If the 30 minutes pass without the distinctive ring, Return Call is deactivated.
- Based upon technology and carriers, Return Call may not work on all long-distance calls. Toll charges will apply for any calls returned to international long-distance or message rate numbers. More than one busy number can be monitored at a time. The same distinctive signal ring is used for all, so you need Caller ID to tell which number has become available. If you get a fast busy signal or an announcement that the call cannot be completed, then the number is either invalid, ID blocked, out of order, outside the service area, or has activated Call Forwarding. Return Call works regardless of whether your last incoming call was answered, unanswered, or busy.
- To deactivate Return Call while waiting for the person you are trying to reach to become available, dial \*89.

# SAVE BUOKS ON BUNDLES! Digital Bundle Cheetah Bundle

Basic/Family Package Family

Basic/Family Package Family

Digital Gateway DIGITAL

Digital Phone Phone

Basic/Family Package

Digital Phone Phone

Family Package Bundle

Digital Gateway DIGITAL

Cheetah carr

Digital Phone phone

SON SON Save 5635

Telephone

You Save \$1879

Savings quoted above are based on

the below rates:

HOURS OF OPERATION

24 Hours - 7 Days a Week

Monday - Friday 8 a.m. - 5 p.m.

Monday - Friday 8 a.m. - 6 p.m. Drive Drough

HBO - \$9.00

Basic - \$36.24 Family - \$4.70

SHO/TMC - \$10.20

Digital Gateway - \$6.95

Cheetah - \$44.95 Phone - \$44.95

Saturday & a.m. 12 p.m.

MELEPHONE VOE New Service,

STZ - \$10.20 MAX - \$8.20 🛶

PLY - \$10.20 🍨

Jhange of Service, Repair

You Save \$500

Basic/Familly Package includes:

54 Basic Channels (6 local broadcast channels at no extra charge)

Family Package Channels

Digital Gateway includes:

25 Home Cinema Channels (Pay Per View)

6 Home Cinema Sports Channels (Pay Per View)

(Commercial free CD quality 47 Music Choice Channels (punos Guide

British Fr

Cheetah High Speed Internet Service Jp to 1.5 MEG

Digital Phone includes:

Distance plus 12 Free Features -ocal and Unlimited U.S. Long

Bundles, channels and prices are subject to change without notice. Prices do not include taxes or franchise fees. Some

Voice Mail - \$2.95

# St. Joseph Cablevision Channel Line Up

Effective 7/1/05

ANALOG CHANNEL LINEUP

632 Spice HD CHANNEL LINEUP 640 ESPN HD 641 Discovery Home Theater HD 642 HDNet 643 HDNet Movies 644 Future HD Channel 645 Future HD Channel 646 Future HD Channel 647 KCTY HD (CBS) 646 Future HD Channel 647 KCPT HD (PBS) 648 KSHB HD (NBC) 649 KMBC HD (ABC)	MUSIC CHOICE LINEUP  700 Showcase 701 Today's Country 703 Classic Country 704 R&B and Hip-Hop 705 Classic R&B 706 Smooth R&B 707 R&B Hits 708 Rap 709 Metal 710 Rock 711 Arena Rock 711 Arena Rock 712 Classic Rock 714 Retro-Active 715 Electronica 716 Dance 717 Adult Alternative 718 Soft Rock 719 Hit List 710 Party Favorites 710 Party Favorites 711 Solid Gold Oldies 722 Solis Solid Gold Oldies 723 70s 720 Solid Gold Oldies 724 Solid Gold Oldies 725 Singers and Standards 726 Big Band & Swing 727 Solid Classical 728 Smooth Jazz 730 Blues 731 Reggae 732 Soundscapes 733 Classical Masterpieces 734 Opera 736 Show Tunes 736 Show Tunes 737 Contemporary Christian 736 Show Tunes 737 Contemporaty Christian 738 Radio Disney 740 Sounds of the Seasons 741 Musica Urbana 742 Rock 'En Español 744 Pop Latino 745 Americana
204 Starzi Kids & Family 205 Starzi Kids & Family 206 Encore E 207 Encore W 208 Encore Action E 209 Encore Action W 210 Encore Love Stories E 211 Encore Love Stories W 212 Encore Mystery W 213 Encore Mystery W 214 Encore Drama E 215 Encore Drama E 216 Encore Drama W 217 Encore Drama W 218 Encore Drama W	SET STEER THE TENE STORY OF THE
62 Speed Channel 63 The Golf Channel 64 Lifetime Movies Network 65 MSNBC 66 Animal Planet 67 TV Guide Channel 69 Sci-Fi Channel 70 Discovery Health 71 Starz! 72 Starz! Edge 73 Showtime 74 Showtime 75 The Movie Channel	201   1116   116
07	15 Nickelodeon 16 CNN Headline News 18 EAX 19* City Government Channel 20 PDN 21 City Government Channel 22 Spike TV 23 Spike TV 24 ESPN2 25 FOX Sports Midwest 26 FOX Sports Midwest 27 HGTV 28 FOX Sports Midwest 28 FOX Sports Midwest 29 The Dismey Channel 30 CNBC 31 The Weather Channel 31 ABC Family 32 VH1 33 ARC Family 34 MITV 35 Discovery Channel 36 Goographic Channel 37 C-SPAN 38 E! 39 Missouri Western State College 40 National Geographic Channel 41 SN 42 C-SPAN 44 KTAJ St. Joseph 45 BET 46 WGN 47 TV Land 48 Great American Country 49 Country Music Television 51 Comedy Central 52 KCWE Kansas City (UPN) 53 Oundoor Life Nervork 54 Cartoon Nerwork 55 Hallmark Channel 55 Favel Channel 56 Turner Classic Movies 57 Tree Game Show Nerwork 58 The Game Show Nerwork 50 Turner Classic Movies 51 The Game Show Nerwork 52 The Game Show Nerwork 54 Clustomers in Savannah will receive the St. Joseph City Channel. 57 All other customers will receive the St. Joseph City Channel.

CSTJ016 - Rev 30June05