

## SECOND CUSTOMER NOTICE

September 17, 2015

Dear Customer:

On February 9, Riverfork Water Company (Company) submitted a request for an increase in its annual water operating revenues to the Missouri Public Service Commission (Commission). By its request the Company was seeking changes to its customer rates intended to generate an increase in its annual water operating revenues of \$5,400.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon the results of its audit and investigation, the Commission Staff has concluded that an increase of \$5,481 in the Company's annual water operating revenues is warranted. The Company has agreed with the Commission Staff's audit findings and conclusions, and has entered into an agreement with the Commission Staff to implement those findings and conclusions. Set out at the end of this notice is a table that summarizes the proposed revisions to the Company's rates.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of utility consumers before the Commission, has reviewed the results of the Commission Staff's investigation and the related Company/Staff agreement. However, the Public Counsel has not yet taken a final position regarding those results or the provisions of the agreement.

Any customer that has comments about the proposed revisions to the Company's rates, or that has comments regarding service-related problems, should contact the Commission Staff and/or the Public Counsel ***within 20 days of the date of this notice***. To do so, please use the mailing addresses, telephone numbers, fax numbers or e-mail addresses shown below. You may also submit comments via the Commission's Website by following the instructions in the following paragraph. Regardless of how you submit your comments, please include a reference to Case No. WR-2015-0192.

Public Service Commission  
Attn: Water/Sewer Dept.  
P.O. Box 360  
Jefferson City, MO 65102  
Phone: 800-392-4211  
Fax: 573-751-1847  
E-Mail: [water.sewer@psc.mo.gov](mailto:water.sewer@psc.mo.gov)

Office of the Public Counsel  
Attn: Water/Sewer Dept.  
P.O. Box 2230  
Jefferson City, MO 65102  
Phone: 866-922-2959  
Fax: 573-751-5562  
E-Mail: [mopco@ded.mo.gov](mailto:mopco@ded.mo.gov)

To submit your comments via the Commission's Website:

- (1) Go to <http://www.psc.mo.gov>;
- (2) Click on the box on the lower middle of the page entitled "Comments: How to Make Your Voice Heard".
- (3) From this page click on the "submit comment" link found under "Submit Comments in Writing"; and
- (4) Fill out and submit the Public Comments form, including the case number shown above. If you want to attach a document, before clicking the "Submit" button, click the "Attach" button. There are instructions on that page for attaching the document and returning to the previous screen.
- (5) Click the "Submit" button at the bottom of the page.

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If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at (417) 942-7594.

Sincerely,



Bert Brower  
President, Riverfork Water Company

<u>Type of Charge</u>	<u>Current Rates</u>	<u>Proposed Rates</u>	<u>Proposed Amount of Rate Change</u>
Monthly Minimum Charge	\$14.56	\$21.56	\$7.00
Usage per 1,000 gallons	\$4.45	\$2.08	(\$2.37)
Total Monthly Bill with 5,200 gallons of usage	\$28.80	\$32.38	\$3.58

\*The current monthly minimum water rate includes 2,000 gallons monthly and the new proposed monthly minimum water rate does not include any minimum water usage.