

Spire Missouri Inc. d/b/a/ Spire

For: Spire Missouri East & West

RULES AND REGULATIONS

36.1 COVID-19 Small General Service Assistance Program

The COVID-19 Small General Service (“SGS”) Assistance Program (the “Program”) is available to eligible SGS customers in the service territories of Spire Missouri East and Spire Missouri West to assist eligible commercial and industrial customers in paying their natural gas bills during the COVID-19 pandemic.

- A. The Program shall be administered by the United Way.
- B. To be eligible for the program:
 - 1. Must be an active customer in the SGS rate class;
 - 2. Must be locally owned or a local franchise; and
 - 3. The Company must receive and approve an application.
- C. Program funding will consist of funds redirected from unspent fiscal year 2020 C/I rebate program funds. The program will be available until funds are depleted or September 30, 2021 - whichever occurs first.
- D. Eligible customers will receive a bill credit of \$100 a month for up to 5 months.

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