BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

g)	
)	
l)	Case No. TA-2007-0093
f)	
e)	
e)	
/)	
/)	
)	
	g) b) f) e) v) v)

STATUS REPORT

COMES NOW the Staff of the Missouri Public Service Commission (Staff) and for its status report respectfully states:

- 1. Big River Telephone Company (Big River) has applied to expand its certificate of service authority to provide service in the service area of BPS Telephone Company (BPS).
- 2. In reviewing Big River's application, Staff noted deficiencies in the quarterly quality of service reports Big River is required to file pursuant to 4 CSR 240-3.550(5).
- 3. Members of Staff have been working with Big River to bring the company's manner of reporting into compliance with 4 CSR 240-3.550(5).
- 4. At the evidentiary hearing held on February 13, 2007, Big River witness Gerard Howe testified that Big River was committed to resolving the problems with the reports.
- 5. On March 8, 2007, the Commission ordered Staff to file a status report no later than March 27, 2007 addressing Big River's compliance efforts.
- 6. Since the hearing Big River officials have explained to Staff how the company will resolve deficiencies in the company's future quarterly quality of service reports.

- 7. In Staff's opinion, if Big River follows through with its plan to resolve these deficiencies then the company will have reasonably addressed Staff's concerns.
- 8. Staff anticipates following up with Big River after the submission of its next quarterly report to ensure the company has met its reporting commitments. Correction of prior quarterly quality of service reports is not possible.
 - 9. At this time the Commission Staff considers this issue resolved.

Respectfully submitted,

/s/ Jennifer Heintz Jennifer Heintz Assistant General Counsel Missouri Bar No. 57128

Attorney for the Staff of the Missouri Public Service Commission PO Box 360
Jefferson City, MO 65102
(573) 751-8701 (Telephone)
(573) 751-9285 (Fax)
jennifer.heintz@psc.mo.gov

Certificate of Service

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 27th day of March 2007.

/s/ Jennifer Heintz
