

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water Company's)	
Request for Authority to Implement A General Rate)	<u>File No. WR-2011-0337</u>
Increase for Water and Sewer Service Provided in)	<u>File No. SR-2011-0338</u>
Missouri Service Areas)	

ORDER GRANTING EXTENSION OF TIME

Issue Date: August 15, 2011

Effective Date: August 15, 2011

On August 11, 2011, the Commission's Staff requested an extension of time for the Consumer Services Department to file its report describing customer complaints against Missouri-American Water Company ("MAWC") for the time period between MAWC's current and last rate case. For the reasons stated in the request, the Commission finds the extension reasonable and will grant it.

THE COMMISSION ORDERS THAT:

1. The Commission's Staff shall file the report referenced in the body of this order no later than September 30, 2011.
2. This order shall become effective upon issuance.

(S E A L)

BY THE COMMISSION



Steven C. Reed
Secretary

Harold Stearley, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 15th day of August, 2011.