BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In The Matter of the Application of	,)			
Syndeo LLC for Registration to Interconnected Voice over Protocol Service	Provide Internet))))	Case No. DA-20_	·	***************************************

APPLICATION

COMES NOW Syndeo LLC ("Applicant"), pursuant to §392.550 RSMo 2010 (Cum. Supp.), and for its application to the Missouri Public Service Commission ("Commission") states as follows:

1. The Applicant's legal name is Syndeo LLC. Applicant is a Delaware LLC. Applicant's street and mailing address, electronic mail address, fax and telephone number are:

Address: 9221 Corbin Ave, #260, Northridge, CA 91324

Email: abrahams@broadvoice.com

Fax: 405-755-8377

Phone: 818-449-3729

- 2. The Applicant seeks registration to offer and provide interconnected voice over Internet protocol service.
- 3. Attached is an affidavit signed by an officer or general partner of the Applicant making the eight statements required by §392.550.3 RSMo, plus confirmation the Applicant's service meets the criteria of interconnected voice over Internet protocol service as defined by §386.020(23).

WHEREFORE, the Applicant requests the Commission to issue an order granting the Applicant a registration to offer and provide interconnected voice over Internet protocol service in the exchanges listed in the Affidavit.

Respectfully submitted,

Paul H. Gardner, MO #28159

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Blue Springs, MO 64015-3733

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AFFIDAVIT

I, James Murphy, a natural person, do hereby swear and affirm that I am an officer or general partner of Syndeo LLC ("Applicant"), and that the following statements are true and correct to the best of my knowledge and belief:

(1) The location of the principal place of business and the names of the principal executive officers of the Applicant:

Address: 9221 Corbin Ave, #260, Northridge, CA 91324

James Murphy, CEO

Sam Ghahremanpour, President

(2) Each exchange, in whole or in part, of a local exchange company in which the Applicant proposes to provide interconnected voice over Internet protocol service:

Applicant is seeking statewide authority.

- (3) That the Applicant is legally, financially, and technically qualified to provide interconnected voice over Internet protocol services;
- (4) That the Applicant is ready, willing, able, and will comply with all applicable state and federal laws and regulations imposed upon providers of interconnected voice over Internet protocol services;

- (5) That the Applicant will charge and collect from its end user customers on interconnected voice over Internet protocol service, and remit to the appropriate authority, fees and surcharges in the same manner as are charged and collected upon end user customers of local exchange telecommunications service and remitted by local exchange telecommunications companies, including but not necessarily limited to:
 - (a) Telecommunications programs under section 209.255, RSMo:
 - (b) Missouri universal service fund under section 392.248;
 - (c) Local enhanced 911;
 - (d) Any applicable license tax;
- (6) That the Applicant will remit the annual assessment imposed by the Commission under section 386.370, RSMo;
- (7) That the Applicant will file, either directly or indirectly through an affiliated competitive local exchange carrier, with the Commission an annual report at a time and covering the yearly period fixed by the Commission;
- (8) That the Applicant has established a process for handling inquiries from customers concerning billing issues, service issues, and other consumer-related complaints. Consumer complaints may be directed to:

abrahams@broadvoice.com or 888-332-8036

and

- (9) The Applicant's interconnected voice over Internet protocol service meets the following criteria:
 - (a) Enables real-time, two-way voice communications;
 - (b) Requires a broadband connection from the user's location;
 - (c) Requires Internet protocol-compatible customer premises equipment; and
 - (d) Permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network.

This concludes my affidavit.

James Murphy

State of <u>CALIFORNIA</u> County of <u>LOS ANGELES</u>

Subscribed and sworn before me this _/6th day of January, 2019

Notary Public

Notary Seal:



A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.