

Name [REDACTED]
Account Number [REDACTED]
Invoice Number 0030076605
Billing Date April 13, 2006
Billing Period Apr. 11, 2006 through
May 10, 2006
Current Bill Due by May 04, 2006

It's simply about savings

It's easy to see how much you're saving with Sage

- You've received a total of \$153.45 in FREE LONG DISTANCE.
- With your long distance credit, all of your U.S. Long Distance calls were FREE this month.
- Plus with your FREE CALLER ID you save even more.
- You've received a total of \$60 in credits for referring new customers to Sage. You will be eligible to receive a \$25 credit for your next referral!

CUSTOMER SERVICE 1-888-449-4940
ISP TECHNICAL SUPPORT 1-866-259-1292

MORE WAYS TO PAY!

We're making it even easier to pay your bill with our new convenient payment options:

Auto-pay

Save time and money! Pay your bill automatically each month with a debit or credit card and receive \$1 off each bill that is auto-paid for the next year. Complete the form on your payment remittance slip to sign-up.

On-line

Pay your bill
on-line 24 hours/day at
www.sagetelecom.net.
(go to "My Sage Account")

Previous Balance	Payments & Adjustments	Past Due Balance Payable on Receipt	Current Billing Due by 05/04/06	TOTAL AMOUNT DUE
60.77	(60.77)	.00	62.63	62.63

*** DO NOT INCLUDE CORRESPONDENCE WITH THIS PAYMENT ***

Account Number: [REDACTED]
Invoice Number: 0030076605
Invoice Due Date: 05/04/06
For Customer Service call 1-888-449-4940

TOTAL AMOUNT: \$ 62.63

Amount Enclosed:

☐ For payment by credit card, check box and enter information on back side of this form.

☐ For Billing Address change, check box and enter information on back side of this form.

Mail Payments Only To:

Sage Telecom
P.O. Box 79051
Phoenix, AZ 85062-9051

000004090591001 0030076605 00000000 00000000 00000000 0006263 000006263 0

ACCOUNT SUMMARY

Your calling plan combines a low monthly rate with free services to save you money.

Local Services (04/11 thru 05/10)	\$	62.63
Long Distance Services	\$	4.85
FREE Long Distance Credit	\$	(4.85)
Current Billing	\$	62.63

LOCAL SERVICES

You enjoy unlimited local calls as part of your Metropolitan plan.

All phone services are taxed at the same rate no matter which regulated provider you choose

NUMBER: ██████████		
METROPOLITAN PLAN	\$	34.90
PUBLIC SWITCHED NETWORK RECOVERY CHARGE	\$	1.33
INTERSTATE SUBSCRIBER LINE CHARGE	\$	9.50
FEDERAL UNIVERSAL SERVICE REIMBURSEMENT	\$	1.07
MISSOURI UNIVERSAL SERVICE	\$.08
TELECOMMUNICATIONS RELAY SERVICE	\$.13
FEDERAL EXCISE TAX	\$	1.37
STATE AND LOCAL SALES TAX	\$	2.64
TOTAL	\$	59.64

FREE/OPTIONAL SERVICES

Look here for your FREE and optional services.

NUMBER: ██████████		
CALLER ID	\$	FREE
CALL WAITING	\$	FREE
CALL WAITING ID	\$	2.75
FEDERAL EXCISE TAX	\$.08
STATE AND LOCAL SALES TAX	\$.16
TOTAL	\$	2.99
TOTAL LOCAL SERVICES	\$	62.63

Credit Card Payments ** Note: Box on front side MUST be marked to ensure processing of information below
____ Establish recurring credit card payment beginning with (Choose One): ~~Current Bill~~ Next Bill: ____
____ Charge credit card one time only for the following amount: \$ ____
Charge to my: Visa ____ Mastercard ____ Discover ____
Account Number: _____ Name as appearing on Credit Card: _____
Expiration Date: ____ / ____ Billing Address of Credit Card: _____
Authorized Signature: _____
Please call: 1-888-449-4940 for Name changes or Moves.

Billing Address Changes ** Note: Box on front side MUST be marked to ensure processing of information below.

Street	Apt./Suite	City	State	Zip
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PAYMENTS AND ADJUSTMENTS

PAYMENT	04/03/2006	\$	(60.77)
TOTAL PAYMENTS AND ADJUSTMENTS		\$	(60.77)

LONG DISTANCE SERVICES

1+ CALLS

FROM	DATE	TIME	NUMBER CALLED	LOCATION	MINUTES	CHARGES
[REDACTED]	03/11	11:12 PM	[REDACTED]	CA	3	.15
[REDACTED]	03/18	02:02 PM	[REDACTED]	MO	1	.05
[REDACTED]	03/23	06:18 PM	[REDACTED]	RI	6	.30
[REDACTED]	03/24	10:03 AM	[REDACTED]	RI	1	.05
[REDACTED]	03/24	10:04 AM	[REDACTED]	RI	20	1.00
[REDACTED]	03/25	07:49 AM	[REDACTED]	OH	1	.05
[REDACTED]	03/25	07:50 AM	[REDACTED]	KY	1	.05
[REDACTED]	03/25	11:53 AM	[REDACTED]	RI	3	.15
[REDACTED]	03/28	07:28 PM	[REDACTED]	RI	2	.10
[REDACTED]	03/28	07:30 PM	[REDACTED]	RI	1	.05
[REDACTED]	03/28	09:01 PM	[REDACTED]	RI	20	1.00
[REDACTED]	03/28	09:22 PM	[REDACTED]	CA	1	.05
[REDACTED]	04/05	08:36 PM	[REDACTED]	FL	37	1.85
SUBTOTAL					97	4.85
SUBTOTAL 1+ CALLS					97	4.85

LONG DISTANCE FEES

TOTAL	\$.00
TOTAL LONG DISTANCE SERVICES	97	4.85
FREE LONG DISTANCE MINUTES	97	(4.85)

*** NOTICE ***

As a protection to our customers, Sage automatically blocks all 900 number calls and all calls from correctional facilities. If you need to receive calls from a correctional facility, Sage recommends that you set up a direct billing account with the phone provider servicing that facility. If you have any questions regarding blocks, please contact a Customer Service Specialists at 888-449-4940.

*** NOTICE ***

Important Check Processing Information - By paying your bill with a personal check, you authorize us to convert your payment into a one-time electronic transfer for the amount of the check. Although the debit transaction will appear on your bank statement, you will not receive a cancelled check. If the transfer cannot be processed for technical reasons, you authorize us to present a copy of your check for payment. Please contact 888-491-8138 if you have any questions regarding this process.

*** NOTICE ***

We are now giving you more ways to pay:

AUTO-PAY Save time and money! Pay your bill automatically each month by establishing a recurring debit or credit card payment. Just complete the form on the back of your bill remittance slip.

By Mail: Pay by enclosing a check or money order, or pay with a debit or credit card by completing the form on the back of your bill remittance slip.

On Line*: Pay your bill online at www.sagetelecom.net (go to -My Sage Account-).

By Phone*: Call Customer Service at 1-888-449-4940 to pay by phone using a check or debit/credit card.

In Person*: Call Customer Service at 1-888-449-4940 for convenient payment locations in your area (includes select Western Union and MoneyGram locations).

*Service Fees may apply.

*** NOTICE ***

Rights and Responsibilities of Missouri Residential Telephone Customer

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Your Telephone Bill

You will receive a telephone bill from us each month. Sage Telecom provides local and long distance service. Sage Telecom does not require a deposit for service. Payment in full is due within 21 days of the date of the bill. If we do not receive your payment within 21 days, your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

Payment Arrangements

Payments must be sent to Sage Telecom. Payment for service may be made by credit card or check. If you are temporarily having difficulty paying your telephone bill, please call Sage Telecom immediately at 1-888-449-4940. By doing this, you may avoid having your phone service suspended or disconnected.

Disconnection or Suspension of Telephone Service

Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If service is disconnected, a new telephone number will be assigned and you will be required to pay installation charges again. If service is suspended, your telephone number is reserved for 30 days and you will be charged reconnect fee.

1. Nonpayment of an undisputed delinquent account. Your service will not be suspended or discontinued for nonpayment of a delinquent charge until Sage Telecom has notified you in writing at least ten days in advance of the suspension or discontinuance. Additionally, Sage Telecom will make reasonable efforts to contact you at least 24 hours in advance prior to suspending or disconnecting your telephone service.
2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or possibility of damage or destruction to such equipment.
3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
4. Misrepresentation of identity in obtaining telephone utility service.
5. Failure to post a required deposit or guarantee.
6. Failure to comply with terms of a settlement agreement.
7. As provided by state or federal law.

Reconnection of Service

After local telephone service has been suspended or disconnected, Sage Telecom will restore your service when the reason for the suspension or disconnection has been remedied. Before restoring your service, the following will be required:

Payment for all undisputed amounts must be received by Sage Telecom or its authorized Agent.

1. Installation charges must be paid again if your service has been disconnected.
2. A reconnect fee must be paid if your service has been suspended.

Procedures for Handling Inquiries and Complaints

Telephone inquiries may be directed to Sage Telecom at 1-888-449-4940. Written inquiries may be directed to Sage Telecom, Inc., 805 Central Expressway South, #100, Allen, Texas 75013, Attn: Customer Care.

Filing a Complaint with the Missouri Public Service Commission

If Sage Telecom cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 301 West High Street, Room 530, Jefferson City, Missouri 65101, toll free at 800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address: P.O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of the Public Counsel, representing the public before the Public Service Commission, has an office at 200 Madison Street, Suite 600, P.O. Box 7800, Jefferson City, Missouri 65102. The Public Counsel's telephone number is 1-573-751-4857.

Basic local residential service is available for \$25 plus applicable fees and taxes. Basic local business service is available for \$29 plus applicable fees and taxes.

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*** NOTICE ***

LATE PAYMENT INFORMATION:

Charges greater than \$50.00 left unpaid after the due date are subject to a late payment charge of \$6.00.