

STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

At a session of the Public Service
Commission held at its office
in Jefferson City on the 17th
day of October, 1990.

Monte Lee Olsen,)
)
 Complainant,)
)
vs.)
)
)
Contel of Missouri, Inc.)
)
)
 Respondent.)

Case No. TC-90-282

ORDER GRANTING MOTION TO DISMISS

On April 17, 1990, Monte Lee Olsen (Complainant) filed a complaint against Contel of Missouri, Inc. (Contel). In his complaint, he alleged that he and others did not receive credit for primary service mileage charges after an exchange upgrade.

On May 30, 1990, Contel filed an answer. Contel admitted Complainant had not received credit for one of the billing cycles mentioned in the complaint. Contel also filed a Motion to Strike Complainant's allegation that he is maintaining a complaint on behalf of others. The Commission granted that Motion to Strike.

On October 9, 1990, Contel filed a motion to dismiss the complaint as the Complainant was credited \$19.89 by Contel. This amount represents the entire amount of money Complainant believed he was entitled to. Contel states Complainant has acknowledged receipt of the credit, but will not dismiss his complaint until Contel provides him information concerning the bills of other customers similarly situated.

The Commission finds that with the issuance of the credit, there is no further controversy between Complainant and Contel. Complainant is not licensed to practice law in the State of Missouri and, therefore, cannot represent any of Contel's other customers nor does he have a right to information on their telephone bills.

IT IS THEREFORE ORDERED:

1. That the complaint of Monte Lee Olsen against Contel of Missouri, Inc. be dismissed.
2. That this order shall become effective on October 30, 1990.

BY THE COMMISSION

Dan Ross

Dan Ross
Interim Secretary

(S E A L)

Mueller, Rauch, McClure and
Letsch-Roderique, CC., Concur.
Steinmeier, Chm., Absent.