

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Southwestern Bell)	
Telephone, L.P., d/b/a AT&T Missouri's)	Case No. _____
Request for a Waiver/Variance of Section)	
47 CSR 240-33.150.)	

**APPLICATION FOR WAIVER/VARIANCE
AND REQUEST FOR EXPEDITED TREATMENT**

Southwestern Bell Telephone, L.P., d/b/a AT&T Missouri ("AT&T Missouri"), pursuant to Sections 4 CSR 240-2.060(4) and 4 CSR 240-33.100, respectfully submits this Application for a Waiver/Variance of the subscriber carrier selection and verification requirements contained in 4 CSR 240-33.150 and requests the Missouri Public Service Commission ("Commission") to approve this request.

AT&T Missouri also respectfully requests Commission action on this request for waiver/variance by April 27, 2007.

INTRODUCTION

Through a concurrent non-case related filing made pursuant to 4 CSR 240-3.560, AT&T Communications of the Southwest, Inc. ("AT&T Communications") (collectively with AT&T Missouri "the AT&T Companies"), has notified the Commission that AT&T Communications will cease providing local exchange telecommunications service to its approximately 12,000 local residential customers in Missouri and that AT&T Missouri will make its residential local exchange services available to them. Through this service migration, the AT&T Companies seek to bring to customers the best of the AT&T Companies' integrated services and to further the

integration efforts of the new AT&T by simplifying its service portfolio and streamlining its operations to help improve customer service.

While the AT&T Companies wish these customers will choose to continue receiving service from an AT&T Company, the AT&T Companies, however, recognize that each of these customers has the right to choose his or her own service provider and the AT&T Companies will respect that right throughout the planned transition. Accordingly, the individual letters AT&T Communications will send beginning May 7, 2007, notifying customers of the discontinuance of service will specifically give customers the following options:

- a. Customers can call AT&T Missouri to select a new service plan. There will be no cost associated with a customer's changing his or her local service provider to AT&T Missouri. Virtually all customers will see price reductions at the time of migration if their local service is moved to comparable offerings from AT&T Missouri. It is estimated that 90% of those customers will see permanent (non-promotional) price reductions by moving to AT&T Missouri. To offset any increase for the remaining customers, AT&T Missouri plans to provide initial pricing reductions through promotional offers that will run through either December, 2007 or June, 2008..¹
- b. Customers can select another telephone service provider. Customers will specifically be notified that they need to make this selection within 30 days to avoid being automatically migrated to AT&T Missouri.
- c. Customers that do not choose a new provider will be automatically migrated to AT&T Missouri during a transition period from June 11 through August 13, 2007. Such customers will be given an AT&T Missouri service plan that is most comparable to the customer's current telephone service plan. In most cases, the customer will pay less than what the customer pays now. In those cases where the customer's charges will be higher under the AT&T Missouri plan, AT&T Missouri will use promotional offers to provide discounted prices through at least December 31, 2007 (through at least June, 2008 for customers with MCA service), to

¹ See Attachment 3, 4 and 5.

offset the impact of the transfer on these customers. There will be no costs associated with this transfer to AT&T Missouri.

WAIVER/VARIANCE REQUEST

In support of its request for a waiver/variance, AT&T Missouri, pursuant to Sections 4 CSR 240-2-2.060(4) and 4 CSR 240-33.100, states:

1. AT&T Missouri is a Texas limited partnership² duly authorized to conduct business in Missouri,³ with its principal Missouri office at One AT&T Center, Room 3520, St. Louis, Missouri 63101. AT&T Missouri is authorized to do business in Missouri and its fictitious name is duly registered with the Missouri Secretary of State.⁴ AT&T Missouri is a "local exchange telecommunications company" and a "public utility," and is duly authorized to provide "telecommunications service" within the State of Missouri, as each of those phrases is defined in Section 386.020, RSMo. 2000.⁵

² In accordance with 4 CSR 240-2.060(1)(G), a copy of the Southwestern Bell Telephone, L.P. partnership agreement was filed with the Commission on October 15, 2003. See, In the Matter of the Application of Southwestern Bell Telephone, L.P., d/b/a SBC Missouri, for Review and Reversal of North American Number Plan Administrator's Decision to Withhold Numbering Resources, Case No. TO-2004-0170.

³ In accordance with 4 CSR 240-2.060(1)(G), a copy of the certificate from the Missouri Secretary of State certifying that Southwestern Bell Telephone, L.P. is a foreign limited partnership duly authorized to transact business in the State of Missouri was filed with the Commission on January 7, 2002. See, In the Matter of the Application of Southwestern Bell Telephone Company to Transfer Property and Ownership of Stock Pursuant to Section 392.300, RSMo., Case No. TO-2002-185.

⁴ In accordance with 4 CSR 240-2.060(1)(G), a copy of the registration of the fictitious name "AT&T Missouri" was filed with the Commission on December 2, 2005. See, In the Matter of the Application of Southwestern Bell Telephone, L.P., d/b/a AT&T Missouri for Review and Reversal of the North American Number Plan Administrator's Decision to Withhold Numbering Resources, Case No. TO-2006-0247.

⁵ By its Order Recognizing Name Change, Approving Tariff and Closing Case, in Case No. IN-2006-0232 (effective December 29, 2005), the Commission ordered that the fictitious name "AT&T Missouri" be recognized. Southwestern Bell Telephone, L.P., d/b/a AT&T Missouri previously conducted business as Southwestern Bell Telephone, L.P., d/b/a SBC Missouri.

2. All correspondence, pleadings, orders, decisions, and communications regarding this proceeding should be sent to:

Leo J. Bub
Robert J. Gryzmala
Attorneys for Southwestern Bell Telephone, L.P.,
d/b/a AT&T Missouri
One AT&T Center, Room 3518
St. Louis, Missouri 63101

3. AT&T Missouri does not have any pending action or final unsatisfied judgments or decisions against it from any state or federal agency or court which involve customer service or rates, which action, judgment, or decision has occurred within three (3) years of the date of this Application.

4. AT&T Missouri does not have any annual report or assessment fees that are overdue.

5. Under the Commission's slamming rules, 4 CSR 240-33.150 (Verification of Orders for Changing Telecommunications Service Providers), telecommunications carriers submitting or executing a change to a subscriber's provider must adhere to the following procedures:

(2) Changes in Subscriber Carrier Selections.

(A) No telecommunications carrier shall submit or execute a change on the behalf of a subscriber in the subscriber's selection of a provider of telecommunications service except in accordance with the procedures prescribed in 4 CSR 240-33.150.

1. No submitting carrier shall submit a change on the behalf of a subscriber in the subscriber's selection of a provider of telecommunications service prior to obtaining: a) authorization from the subscriber, and b) verification of that authorization in accordance with the procedures prescribed in section (3). For submitting carrier, compliance with the procedures prescribed in 4 CSR 240-33.150 shall be defined as compliance with 4 CSR 240-33.150(2) and (3). . . .

3. Where a telecommunications carrier is selling more than one (1) type of telecommunications service (e.g., local exchange, intraLATA/intrastate

toll, interLATA/interstate toll, and international toll) that carrier must obtain separate authorization from the subscriber for each service sold, although the authorizations may be made within the same solicitation. Each authorization must be verified separately from any other authorizations obtained in the same solicitation. Each authorization must be verified in accordance with the verification procedures prescribed in 4 CSR 240-33.150.

(3) Verification of Orders for Telecommunications Service.

(A) No telecommunications carrier shall submit a preferred carrier change order unless and until the order has first been confirmed in accordance with subsection (3)(B), (C) or (D).

(B) The telecommunications carrier has obtained the subscriber's written authorization in a form that meets the requirements of 4 CSR 240-33.150(5). [i.e., Letter of Agency Form and Content]

(C) The telecommunications carrier has obtained the subscriber's electronic authorization to submit the preferred carrier change order. Such authorization must be placed from the telephone number(s) on which the preferred carrier is to be changed and must confirm the information required in section (5) of this rule. Telecommunications carriers electing to confirm sales electronically shall establish one (1) or more toll-free telephone numbers exclusively for that purpose. Calls to the number(s) shall connect a subscriber to a voice response unit, or similar mechanism that records the required information regarding the preferred carrier change, including automatically recording the originating automatic numbering identification.

(D) An appropriately qualified independent third party has obtained the subscriber's oral authorization to submit the preferred carrier change order that confirms and includes appropriate verification data (e.g., the subscriber's date of birth). . . .

6. AT&T Missouri expects many AT&T Communications customers wishing to migrate their local service to AT&T Missouri will call AT&T Missouri to effect the service provider change (as instructed in AT&T Communications' customer notice letter). For each such customer that calls to make the service provider change, AT&T Missouri will follow the third party verification process in compliance with the 4 CSR 240-33.150 requirements.

7. AT&T Missouri, however, also expects that there will be a group of AT&T Communications customers that do not respond to the notice of service discontinuance, either by contacting AT&T Missouri to choose another service plan or by establishing service with another carrier. With respect to this group of customers, AT&T Missouri seeks a

waiver/variance of the subscriber carrier selection and verification requirements contained in Section 4 CSR 240-33.150 in order to automatically migrate them to AT&T Missouri and to a comparable service plan. In accordance with 4 CSR 240-2.060(4), AT&T Missouri states:

(A) AT&T Missouri specifically seeks a waiver/variance of the change in subscriber carrier selection requirements of 4 CSR 240-33.150(2) and the verification of orders for telecommunications service requirements of 4 CSR 240-33.150(3), which in pertinent part are set out above.

(B) AT&T Missouri believes a waiver/variance is necessary because the group of customers failing to respond to AT&T Communications' direction to affirmatively choose a replacement carrier could potentially be very large. It would not be practicable for AT&T Missouri to process such a potentially large volume of customer change orders in an orderly fashion within a very short period if such changes also had to be verified in accordance with 4 CSR 240-33.150. This automatic migration is necessary in order to ensure that no customer is left without service when AT&T Communications ceases providing residential local exchange service. Furthermore, there is a likelihood that customers electing not to affirmatively choose another service provider would prefer not to be bothered by an uninvited call seeking to obtain third-party verification. AT&T Missouri believes that many such customers will see themselves as "choosing" automatic migration by their electing not to respond. AT&T Missouri would also note that even after such an automatic migration is completed, the customer, as always, will continue to be permitted to change service providers if he or she later chose to do so.

(C) No other public utility will be affected by the granting of the requested waiver/variance.

8. For the Commission's reference, AT&T Missouri provides with this filing copies of the following:

- An illustrative copy of AT&T Communications' Customer Notification Letter⁶ (Attachment 1);
- AT&T Communications' Proposed Tariff Filing to Grandfather its Residential Basic Local Telecommunications Services (Attachment 2);
- An illustrative copy of AT&T Missouri's Proposed Tariff Filing to Waive Nonrecurring Charges for Customers Migrating to AT&T Missouri's Residential Local Exchange Services (Attachment 3);
- An illustrative copy of AT&T Missouri's proposed tariffs to provide transitional credits to migrating customers, some of whom might otherwise be required to pay higher rates for comparable AT&T Missouri service packages (Attachment 4); and
- AT&T Missouri's Residential Optional MCA Service Promotion tariff that is already in effect (Attachment 5).

REQUEST FOR EXPEDITED TREATMENT

The AT&T Companies' plan for the discontinuance of AT&T Communications residential local exchange service and the orderly migration of AT&T Communications customers to a new service provider (AT&T Missouri or another provider of the customer's choosing) depends on the successful coordination of many tasks across multiple states (e.g., notice to state and federal Commissions, notification of affected customers, filing of tariffs, and operational processes to handle migration of customers).

Securing a waiver of the 4 CSR 240-33.150 subscriber carrier selection and verification requirements is one critical element of this coordinated effort. The AT&T Companies will not be in a position to implement this migration plan unless they can be assured that they can care for

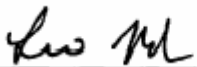
⁶ There will actually be six versions of this letter corresponding to the various AT&T Communications long distance plans to which its customers subscribe. But except for this one variation, the customer notification letters are the same.

the potentially large group of non-responding AT&T Communications customers by automatically migrating them to AT&T Missouri (after which, such customers will still remain free to select a new service provider of their choice). Accordingly, AT&T Missouri respectfully requests the Commission to approve this Application for Waiver/Variance no later than April 27, 2007, which is prior to the planned May 7, 2007, start date for customer notification.

WHEREFORE, AT&T Missouri respectfully requests that the Commission approve its Application for Waiver/Variance of the subscriber carrier selection and verification requirements in Section 4 CSR 240-33.150. To permit the AT&T Companies to carry out its coordinated multi-state migration process as scheduled, AT&T Missouri respectfully requests the Commission to approve this Application no later than April 27, 2007.

Respectfully submitted,

SOUTHWESTERN BELL TELEPHONE, L.P.,
D/B/A AT&T MISSOURI

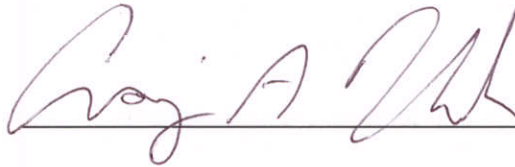
BY 
LEO J. BUB #34326
ROBERT J. GRYZMALA #32454

Attorneys for AT&T Missouri
One AT&T Center, Room 3518
St. Louis, Missouri 63101
314-235-2508 (Telephone)/314-247-0014(Facsimile)
leo.bub@att.com

CITY OF ST. LOUIS)
)
STATE OF MISSOURI) SS

VERIFICATION

I, Craig A. Unruh, first being duly sworn, state on my oath that I am over the age of twenty-one years, sound of mind, and Executive Director-Regulatory Southwestern Bell Telephone, L.P. d/b/a AT&T Missouri ("AT&T Missouri"). I am authorized to act on behalf of AT&T Missouri regarding the foregoing document. I have read the foregoing document and I am informed and believe that the matters contained therein are true and correct to the best of my information, knowledge and belief.



On this 23rd day of February 2007, before me, a Notary Public, personally appeared Craig A. Unruh, and being first duly sworn upon his oath stated that he is over twenty-one years, sound of mind and Executive Director-Regulatory for AT&T Missouri, he signed the foregoing document as Executive Director-Regulatory of AT&T Missouri and the facts contained therein are true and correct according to the best of his information, knowledge and belief.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my official seal in the County and State aforesaid, the day and year above-written.



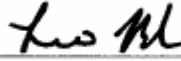

Notary Public

My Commission Expires: January 5, 2008

MARYANN PURCELL
Notary Public - Notary Seal
STATE OF MISSOURI
City of St. Louis
My Commission Expires: Jan. 5, 2008

CERTIFICATE OF SERVICE

Copies of this document were served on the following parties by e-mail on February 23, 2007.



Leo J. Bub

General Counsel
Missouri Public Service Commission
PO Box 360
Jefferson City, MO 65102
general.counsel@psc.mo.gov

Public Counsel
Office of the Public Counsel
PO Box 2230
Jefferson City, MO 65102
opcservice@ded.mo.gov



AT&T
P.O. Box 430
Bedminster, NJ 07921-0430

May 7, 2007

Mr./Mrs./Ms. Customer
1234 Address
Anywhere USA 00000

Dear Customer Name,

We want to update you on some important and positive changes underway at the new AT&T that may require you to take some action. As you may know, in November 2005, AT&T Corp. and SBC Communications Inc. joined together to form what is today the new AT&T. As a result of this merger, local services for residential customers will be provided by AT&T Missouri, one of the AT&T family of companies. In an effort to pass the full benefits of this union on to our customers, we are integrating the best of our combined services to provide you with an opportunity to take advantage of exciting new products and services.

Beginning June 11, 2007, your **local residential telephone service provider** will stop providing local residential telephone service in Missouri. You will need to make a choice as to your new provider. This transition means you have three options to consider:

- **Call AT&T Missouri to select your new plan** – Take this opportunity to contact an AT&T Missouri customer care representative who stands ready to answer your questions, assess your current calling plan, and recommend a new plan based on your communications and entertainment needs. Let us tell you how our customized bundles may save you money and simplify your life. Simply call toll free at 1-866-639-6740 by June 3, 2007. There are no costs associated with changing your local provider to AT&T Missouri.

For your convenience, we have enclosed a list of current AT&T services, applicable rates, terms and conditions. You may be eligible for some customized bundled packages that can include your voice and entertainment needs as well as Cingular Wireless, AT&T Yahoo! High Speed Internet and DISH Network. Best of all, by bundling your services, you may qualify for even greater savings. We also invite you to visit our website, att.com, to view available products and services in your area before calling AT&T Missouri for your free, personal consultation.

- **You always have the right to select another local telephone service provider** – You are a valued customer and we sincerely hope you will continue to remain with the AT&T family, but you do have the option of selecting another local telephone service provider. If you select another provider, that carrier will be able to provide you with a list of their services and charges. They can also tell you if there are any charges associated with moving to their service. A listing of available local service providers may be found in your AT&T White Pages Directory. If you do want to select another service provider, you should make that selection before June 3, 2007, to avoid automatic transfer of your account to AT&T Missouri.
- **If you do not choose a new provider you will be automatically transferred to AT&T Missouri** – You can decide to take no action, in which case we will transfer you automatically to AT&T Missouri during a transition period from June 11 through June 26, 2007. We will switch you to an AT&T Missouri service plan that is most comparable to your current telephone service plan (as shown in the attached list). In most cases, upon transfer, your monthly recurring charges will automatically be equal to or less than what you pay now. In cases where your monthly charges would be higher, you will receive a special transition discount so that you do not see an increase over what you pay now. This special discount will end on or after December 31, 2007. The AT&T Missouri service plan may also include features or services not included in your current plan. Once you receive your bill, if you have any questions about what's included in your service plan, just contact us at the number provided on the bill. There are no costs associated with this transfer to AT&T Missouri.

May 7, 2007

Important Information:

- **Long Distance Service**

If you select a new local service provider, you should contact your current long distance provider to ensure there is no change to your long distance calling plan. Not doing so may result in a change in the rates applied to your long distance calls.

- **Billing, Payments and Refunds**

Once your service has been transitioned to **AT&T Missouri or another carrier**, you will receive a final bill from your previous local provider, AT&T Communications of the Southwest, Inc. Please return your final payment via the remittance document or make your payment at: att.com/payatt. Failure to pay your telephone bill may result in your account being referred to a collection agency.

If you currently have a deposit for your local or long distance service, you will receive a refund of the deposit, including applicable interest, minus any amount due on your account when service is transferred. If a refund is due to you, you should receive it within four to six weeks after receipt of your final bill.

Additional information if you are automatically transferred to, or choose AT&T Missouri:

- **AT&T long distance customers**

As an AT&T Missouri local customer who retains AT&T long distance, you will automatically be enrolled in the AT&T Unlimited In-State Enhanced plan, which has a \$18.00 monthly recurring charge and provides unlimited in-state calling and 5 cent per minute state-to-state calling, 24 hours per day 7 days a week. We appreciate your business and look forward to continuing to serve you.

- **Frozen or blocked accounts**

You will be transferred automatically to AT&T Missouri unless an alternate local provider selection is made. Contact AT&T Missouri toll free at 1-866-639-6740 if you would like to re-establish a freeze/block for your account after the transition period.

- **Reprogramming of calling features**

Once the transition to AT&T Missouri has been established, you will need to reprogram your Call Forwarding and other features.

- **Update banking/bill payment information**

If you currently make payments via your bank, on-line bill pay, or credit card, please update your records to reflect your new AT&T Missouri account information. This will ensure proper payment. Your new billing account information will be your **10 digit billing telephone number plus a three digit customer code** that will appear on your new AT&T Missouri bill.

- **Questions about new service**

If you have any questions regarding your new service(s), contact AT&T Missouri toll free at 1-866-639-6740 (7:00am – 8:00pm, Monday-Friday; 7:00 – 5:30pm Saturday).

If at any time you have questions or complaints regarding this transition, or you want to know how you can take advantage of AT&T's new suite of products and services, we invite you to contact AT&T Missouri toll free at 1-866-639-6740 (7:00am – 8:00pm Monday-Friday; 7:00 – 5:30pm Saturday). If you have questions regarding your final bill or your existing service please contact the AT&T Customer Care Center at 1-800-288-2747. We hope you will continue to be a part of our new AT&T family, and we look forward to serving you well into the future.

Sincerely,

Customer Care
AT&T Communications of the Southwest, Inc.

Customer Service
AT&T Missouri

Enclosure

AT&T Missouri

RATES, TERMS AND CONDITIONS OF LOCAL SERVICE

Rate Conditions

Monthly rates for telephone line charges in the state of Missouri vary depending on the area in which you live. All rates and charges are subject to change.

Basic Line Services

AT&T Missouri offers *Message*, *Measured* and *Flat Rate* service. Rates are based on the number of telephone lines in a specific serving area and do not include taxes; surcharges, municipal fees or FCC approved line charge.

Message Rate service has a low monthly rate. This service best serves customers who make very few outgoing local calls. A local call is defined by tariff as "a communication between telephone stations located within the area defined as the local service area of the station from which the message originates. Only completed calls to the called local number count against the 20-call monthly allowance. Message Rate Service charges range from \$5.35 to \$8.50, and additional local calls over 20 are \$0.10 per call.

Measured service combines a low monthly rate with local usage charges. This service best serves customers who make very few outgoing minutes. Measured Service charges range from \$3.93 to \$7.00 per month, depending on the service area. Outgoing local usage is charged based on distance, time of day, day of week, and length of call.

Flat Rate service provides unlimited local calling. For residential customers, the monthly rates range from \$7.15 to \$13.00 for AT&T Missouri touch-tone one-party flat rate service.

Lifeline Telephone Service is also available and provides monthly assistance for low income residential households. Rates vary by area. Message Rate service with up to 20 calls ranges from \$0.00, to \$1.50 per month. Additional calls over 20, are billed at \$0.10 per call. Flat Rate Lifeline service rates range from \$0.15 to \$6.00 per month.

Optional Services

In addition to the basic line service, AT&T Missouri offers optional calling services. These services are also available in packages for cost savings. The rates for some of these packages and optional services are enclosed with this letter. Or you can contact the AT&T Missouri customer service center toll-free at 1-866-639-6740 or access our website at att.com for more optional calling services, package availability and prices.

More information

You may find more information about AT&T services and your rights as a customer in the AT&T White Pages, which you will receive as a new AT&T Missouri customer. AT&T Missouri rates, terms and conditions will apply as of the date your services are transferred. You will be notified by mail of any changes.



AT&T Missouri

For your convenience, below is a chart that identifies the most common plans provided by your current carrier and the new AT&T local service plan to which you will be automatically transferred, if you make no selection. Just find your current service plan and it will show you the new AT&T service plan.

Package List, Pricing, and Features

Current Service Plan	Post Transfer Service Plan	Features	Statewide Price
Call Plan Unlimited 2 Feature Enhanced Call Plan Unlimited 3 Feature Enhanced AT&T One Rate® Local Plan AT&T One Rate® State Plan AT&T One Rate® USA II Plan	uSelect(sm) 3 Or uSelect(sm) Standard	Access Line with unlimited local calling, Caller ID with Name and Number plus two features Access Line with unlimited local calling, plus four features including Call Waiting (excluding Caller ID)	\$22.18
AT&T One Rate® Multi-Line Plan	2-Line uSelect(sm) 3	Access Line, Additional Line, with unlimited local calling, Caller ID with Name and Number plus two features	\$29.47
Call Plan Deluxe AT&T One Rate® Advantage Plan AT&T One Rate® USA Plan AT&T One Rate® Multi-Line Unlimited Plan	Select Feature Package	Access Line with unlimited local calling plus our 12 most popular features including Call Waiting, Three-Way Calling, Call Forwarding, Speed Calling 8, Call Blocker, Auto Redial, Call Return, Privacy Manager®, Caller ID and Caller ID with Name and Number	\$28.00

AT&T Missouri

If your plan or service is not listed above, please call us for information on other available packages and features at our AT&T Missouri Customer Service Center toll free at 1-866-639-6740 . For a-la-carte or additional features, see tables below.

* Indicates price when feature is the 2nd, 3rd or more on a line.

Feature	Price
Call Waiting	\$ 8.00
Call Forwarding (2nd or more feature)	\$ 3.93 \$ 2.94*
Three Way Calling/ Flash (2nd or more feature)	\$ 3.93 \$ 2.94*
Speed Call 8 (2nd or more feature)	\$ 3.93 \$ 2.94*
Speed Call 30	\$ 6.55
Remote To Access Call Forwarding	\$ 1.00
Selective Call Forwarding (2nd or more feature)	\$ 2.83 \$ 2.36*
Calling ID Number	\$ 7.99
Calling ID Name	\$ 7.99
Calling ID Name & Number	\$ 9.99
Call Return	\$ 5.35
Auto Redial (2nd or more feature)	\$ 3.93 \$ 2.94*
Call Blocker (2nd or more feature)	\$ 3.93 \$ 2.94*
Priority Call (2nd or more feature)	\$ 2.83 \$ 2.36*

Feature	Price
Anonymous Call Rejection	\$ 2.46
Call Return Pay-Per-Use	\$ 0.86
Auto Redial *66 or *86 Pay-Per-Use	\$ 0.58
3 Way Calling / Flash Pay-Per-Use	\$ 1.13
InLine®	\$ 7.00
Outgoing Call Control	\$ 7.50
Personalized Ring	\$ 2.95
Personalized Ring- 2 nd Number	\$ 2.00
PHONE-PROTECT ®	\$ 4.99
Preferred Number Service without Unique Ring	\$ 4.20
Preferred Number Service with Unique Ring	\$ 5.09
Privacy Manager®	\$ 4.60
Call Notes	\$ 7.95
Call Notes Plus	\$ 8.95
Call Forwarding Busy Line Don't Answer	\$ 1.00
Unified Messaging (Voice Mail)	\$ 11.95
Call Trace	\$ 6.30

5. CONSUMER LOCAL SERVICE DESCRIPTIONS

5. GENERAL

Consumer Local Service is the furnishing of voice grade communication necessary for the transmission of two-way interactive switched voice communication within specified Local Serving Areas.

Consumer local exchange service and extended area service is offered within Southwestern Bell Corporations exchanges, as defined by the Interconnection Agreement between Southwestern Bell Telephone Company and AT&T Communications of the Southwest, Inc.

Consumer Local Service is furnished only in Local Serving Areas where facilities capable of providing the service are available. The Company's services are furnished subject to the availability of facilities within the Local Serving Area and are subject to the terms and conditions of this tariff.

Offers available with Consumer Local Service are specified in Section 5.2 following. Recurring and Non-Recurring Charges may also apply.¹ (CP)

In addition to rates for Local Service Offers, additional taxes, fees, and surcharges, specified in this tariff, or in other AT&T Tariffs or Service Guides, may also apply. These charges include, but are not limited to, the F.C.C. Line Charge, the Local Number Portability Charge, and the Universal Connectivity Charge.

Note 1: Effective May 21, 2007, AT&T local service will no longer be available to new subscribers. Existing customers may continue their current AT&T local service plan until AT&T Services are withdrawn on or about August 31, 2007. Existing customers may not add new lines, change local calling plans, and/or move their existing local service if a new phone number is required. (CP)

Issued: February 23, 2007

Effective: May 21, 2007

Carol Paulsen, Director Regulatory
1010 N. Saint Mary's Street
San Antonio, TX 78215

5. CONSUMER LOCAL SERVICE DESCRIPTIONS

5.2 AT&T CONSUMER LOCAL SERVICE OFFERS

Customers subscribing to Consumer Local Service may select from the plans described below.

5.2.1 Call Plan Deluxe (Note 1)

The Call Plan Deluxe provides residential customers a combination of services that include a local access line and unlimited local calls within the customer's local calling area. This plan also includes customer's choice of the following features, where available.

Caller ID with Name	Call Waiting
Call Waiting ID	Three Way Calling
Call Return	Repeat Dial
Speed Dial 8	Speed Dial 30*
Call Forwarding Variable	Call Forwarding Busy/No Answer
Call Forwarding Remote Access	Call Screening
Custom Ring 1	Custom Ring 2
Anonymous Call Rejection	

5.2.2 Call Plan Unlimited with 3 Feature Package Enhanced (Note 1)

This Plan provides the Customer with a local access line, touch-tone service, and unlimited calls within the Customer's local calling area. This offer includes three of the following Custom Features, which are selected by the Customer at the time of subscription. Additional Custom Features may be ordered, at rates specified in Section 6.3, following.

Caller ID with Name
Call Waiting
Call Return
Call Forwarding Variable
Repeat Dialing
Speed Dial 8
Speed Dialing 30*
Three Way Calling

This feature is only available to migrating customers who have the feature on their account.

Note 1: Effective December 3, 2004, this plan is no longer available to new subscribers. Effective May 21, 2007, AT&T local service will no longer be available to new subscribers. Existing customers may continue their current AT&T local service plan until AT&T Services are withdrawn on or about August 31, 2007. Existing customers may not add new lines, change local calling plans, and/or move their existing local service if a new phone number is required.

$$\begin{array}{c} (\text{CP}) \\ | \\ (\text{CP}) \end{array}$$

5. CONSUMER LOCAL SERVICE DESCRIPTIONS

5.2 AT&T CONSUMER LOCAL SERVICE OFFERS - (CONTINUED)

5.2.3 Call Plan Unlimited with 2 Feature Package Enhanced ¹ (CP)

This Plan provides the Customer with a local access line, touch-tone service, and unlimited calls within the Customer's local calling area. This offer also includes two of the following Custom Features, which are selected by the Customer at the time of subscription, Additional Custom Features may be ordered, at rates specified in Section 6.3, following.

Caller ID with Name
Call Waiting
Call Return
Call Forwarding Variable
Repeat Dialing
Speed Dial 8
Speed Dialing 30*
Three Way Calling

5.2.4 Call Plan Unlimited Plus ¹ (CP)

This Plan provides the Customer with a local access line, touch-tone service, and unlimited calls within the Customer's local calling area. The Customer must be presubscribed to AT&T as the Customer's Primary Interexchange Carrier, or subscribe to at least one Custom Feature. No Features are included in the plan. Additional Custom Features may be ordered, at rates specified in Section 6.3, following. This plan may also be ordered for additional lines; no presubscription to AT&T as the Primary Interexchange carrier is required on additional lines.

5.2.5 Call Plan Unlimited ¹ (CP)

This Plan provides the Customer with a local access line, touch-tone service, and unlimited calls within the Customer's local calling area. No Features are included in the plan. Additional Custom Features may be ordered, at rates specified in Section 6.3, following.

* This feature is only available to migrating customers who have the feature on their account

Note 1: Effective May 21, 2007, AT&T local service will no longer be available to new subscribers. Existing customers may continue their current AT&T local service plan until AT&T Services are withdrawn on or about August 31, 2007. Existing customers may not add new lines, change local calling plans, and/or move their existing local service if a new phone number is required. (CP)

5. CONSUMER LOCAL SERVICE DESCRIPTIONS

5.2 AT&T CONSUMER LOCAL SERVICE OFFERS - (CONTINUED)

5.2.6 AT&T One Rate USA** (TLHDM) (CP)

**Effective January 15, 2006, this plan is no longer available to new subscribers. Effective May 21, 2007, AT&T local service will no longer be available to new subscribers. Existing customers may continue their current AT&T local service plan until AT&T Services are withdrawn on or about August 31, 2007. Existing customers may not add new lines, change local calling plans, and/or move their existing local service if a new phone number is required. (CP)

This plan is offered in conjunction with AT&T's interstate Consumer Service Guide LSB03001DD.

Consumer customers who subscribe to AT&T as their primary long distance carrier, primary intraLATA carrier, and primary local exchange carrier may enroll in this plan.

To receive this offer, customers must obtain their local, intrastate and interstate service from AT&T and continuously maintain their wireline Main Billed Account with AT&T.

The AT&T One Rate USA Plan provides residential customers a combination of services that include a local access line; unlimited residential voice direct dialed station local, intraLATA toll, in-state long distance and state-to state calls made from the home and billed to the main residential telephone account; and a choice of up to 4 calling features, as specified below, where available, for a monthly rate.

Caller ID with Name	Call Screening
Anonymous Call Rejection	Custom Ring 1
Call Waiting	Custom Ring 2
Call Waiting ID	Speed Call 8
Call Forwarding Variable	Speed Call 30*
Call Forwarding Busy/No Answer	Repeat Dialing
Call Forwarding Remote Access	Three-Way Calling
Call Return	

The full monthly charge for this plan will still apply should the customer no longer subscribe to AT&T as the Primary Long Distance Carrier unless the customer contacts AT&T directly and no longer subscribes to AT&T Local Service or chooses another AT&T Local calling plan.

* This feature is only available to migrating customers who have the feature on their account.

Issued: February 23, 2007

Effective: May 21, 2007

Carol Paulsen, Director Regulatory
1010 N. Saint Mary's Street
San Antonio, TX 78215

5. CONSUMER LOCAL SERVICE DESCRIPTIONS

5.2 AT&T CONSUMER LOCAL SERVICE OFFERS - (CONTINUED)

5.2.7 AT&T One Rate Advantage sm (TLHDV) ¹ (CP)

This plan is offered in conjunction with AT&T's interstate Consumer Service Guide LSB03014DD.

Consumer customers who subscribe to AT&T as their primary interexchange carrier, primary intraLATA carrier, and primary local exchange carrier may enroll in this plan.

To receive this offer, customers must obtain their local, intrastate and interstate service from AT&T and continuously maintain their wireline Main Billed Account with AT&T.

The AT&T One Rate Advantage Plan provides consumer customers a combination of services that include a local access line; unlimited residential voice direct dialed station local, intraLATA toll, in-state long distance and state-to state calls, as well as international calling specified in the Consumer Service Guide, made from the home and billed to the main residential telephone account; and a choice of up to 4 calling features, as specified below, where available, for a monthly rate.

Caller ID with Name	Call Screening
Anonymous Call Rejection	Custom Ring 1
Call Waiting	Custom Ring 2
Call Waiting ID	Speed Call 8
Call Forwarding Variable	Speed Call 30*
Call Forwarding Busy/No Answer	Repeat Dialing
Call Forwarding Remote Access	Three-Way Calling
Call Return	

The full monthly charge for this plan will still apply should the customer no longer subscribe to AT&T as the Primary Long Distance Carrier unless the customer contacts AT&T directly and no longer subscribes to AT&T Local Service or chooses another AT&T Local calling plan.

Note 1: Effective May 21, 2007, AT&T local service will no longer be available to new subscribers. Existing customers may continue their current AT&T local service plan until AT&T Services are withdrawn on or about August 31, 2007. Existing customers may not add new lines, change local calling plans, and/or move their existing local service if a new phone number is required. (CP)

* This feature is only available to migrating customers who have the feature on their account. (CP)

Issued: February 23, 2007

Effective: May 21, 2007

Carol Paulsen, Director Regulatory
1010 N. Saint Mary's Street
San Antonio, TX 78215

5. CONSUMER LOCAL SERVICE DESCRIPTIONS

5.2 AT&T CONSUMER LOCAL SERVICE OFFERS - (CONTINUED)

5.2.8 AT&T One Rate State Plan (TLHGM/TLHGN) ¹ (CP)

This plan is subject to all applicable terms and conditions of AT&T Communications of the Southwest Missouri Local Exchange Services Tariff and the Consumer AT&T Service Guide LSB04001DD.

Consumer customers who subscribe to AT&T as their Primary Carrier for local, intraLATA toll, and long distance service may enroll in this plan.

This plan provides consumer customers a combination of services that include one local access line; unlimited residential voice direct dial station local calls within the customer's local calling area, intraLATA toll and in-state long distance calling; and a choice of up to 3 custom calling features, as specified below, for a monthly recurring charge.

Caller ID with Name	Call Forwarding-Variable
Call Waiting	Repeat Dialing
Three Way Calling	Speed Dial 30
Call Return	

This plan provides unlimited minutes of direct dialed 1+ local, intraLATA toll calls, and in-state long distance calling for residential voice service only. If it is determined that any intraLATA toll and in-state long distance usage is not consistent with consumer voice applications, such as for internet access services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict, or cancel the customer's service without prior notice.

If the customer's AT&T Main Billed Account has multiple lines associated with it, a Monthly Recurring Charge will apply to each line subscribed to this plan. Unlimited direct dialed local, intraLATA toll, and in-state long distance calling will not be combined with other access lines that are associated with the main residential telephone account.

Note 1: Effective May 21, 2007, AT&T local service will no longer be available to new subscribers. Existing customers may continue their current AT&T local service plan until AT&T Services are withdrawn on or about August 31, 2007. Existing customers may not add new lines, change local calling plans, and/or move their existing local service if a new phone number is required. (CP)

5. CONSUMER LOCAL SERVICE DESCRIPTIONS

5.2 AT&T CONSUMER LOCAL SERVICE OFFERS - (CONTINUED)

5.2.8 AT&T One Rate Local Plan (TLHGS/TLHGT) ¹ (CP)

This plan is subject to all applicable terms and conditions of AT&T Communications of the Southwest Missouri Local Exchange Services Tariff and the Consumer AT&T Service Guide LSB04002DD.

Consumer customers who subscribe to AT&T as their Primary Carrier for local, intraLATA toll, and long distance service may enroll in this plan.

This plan provides consumer customers a combination of services that include one local access line; unlimited direct dial station local calls within the customer's local calling area; and a per minute rate, 24 hours a day, seven days a week on all intraLATA toll calls and in-state long distance calls; and a choice of up to 2 custom calling features, as specified below, for a monthly recurring charge.

Caller ID with Name	Call Forwarding-Variable
Call Waiting	Repeat Dialing
Three Way Calling	Speed Dial 30
Call Return	

This plan provides unlimited minutes of direct dialed 1+ local calling for residential voice service only. If it is determined that usage is not consistent with consumer voice applications, such as for internet access services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict, or cancel the customer's service without prior notice.

If the customer's AT&T Main Billed Account has multiple lines associated with it, a Monthly Recurring Charge will apply to each line subscribed to this plan. Unlimited direct dialed local calling will not be combined with other access lines that are associated with the main residential telephone account.

Note 1: Effective May 21, 2007, AT&T local service will no longer be available to new subscribers. Existing customers may continue their current AT&T local service plan until AT&T Services are withdrawn on or about August 31, 2007. Existing customers may not add new lines, change local calling plans, and/or move their existing local service if a new phone number is required. (CP)

5. CONSUMER LOCAL SERVICE DESCRIPTIONS

5.2 AT&T CONSUMER LOCAL SERVICE OFFERS - (CONTINUED)

5.2.13 AT&T ONE RATE MULTI-LINE PLAN **

This plan is subject to all applicable terms and conditions of AT&T Communications of Missouri Local Exchange Services Tariff, Message Telecommunications Services Tariff and the Consumer AT&T Service Guide LSB04003DD.

Residential customers who subscribe to AT&T as their primary interexchange carrier, primary intraLATA carrier and primary local exchange carrier may enroll in this plan. To receive this offer, customers must obtain their local, intrastate and interstate service from AT&T and continuously maintain their wireline Main Billed Account with AT&T.

This plan provides residential customers a combination of services that includes two local access lines; unlimited direct dial station local calls within the customer's local calling area; and a per minute rate on all intraLATA toll calls and in-state long distance calls 24 hours a day, seven days a week; and a choice of up to 2 custom calling features below for a monthly recurring charge, as specified in Section 6.

- Caller ID with Name
- Call Waiting
- Call Return
- Call Forwarding Variable
- Repeat Dialing
- Speed Dial 8
- Speed Dialing 30*

* This feature is only available to migrating customers who have the feature on their account.

This plan provides residential customers unlimited direct dial local calling and a per minute rate on all intraLATA toll calls and in-state long distance calls. If it is determined that usage is not consistent with consumer voice applications, such as commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may suspend, restrict, or cancel the customer's service consistent with the Commission's rules and regulations.

** Effective 3/1/05, this plan is no longer available to new subscribers. Effective May 21, 2007, AT&T local service will no longer be available to new subscribers. Existing customers may continue their current AT&T local service plan until AT&T Services are withdrawn on or about August 31, 2007. Existing customers may not add new lines, change local calling plans, and/or move their existing local service if a new phone number is required.

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(CP)

Issued: February 23, 2007

Effective: May 21, 2007

Carol Paulsen, Director Regulatory
1010 N. Saint Mary's Street
San Antonio, Tx 78215

5. CONSUMER LOCAL SERVICE DESCRIPTIONS

5.2 AT&T CONSUMER LOCAL SERVICE OFFERS - (CONTINUED)

5.2.14 AT&T ONE RATE MULTI-LINE UNLIMITED PLAN **

This plan is subject to all applicable terms and conditions of AT&T Communications of Missouri Local Exchange Services Tariff, Message Telecommunications Services Tariff and the Consumer AT&T Service Guide LSB04004DD.

Residential customers who subscribe to AT&T as their primary interexchange carrier, primary intraLATA carrier and primary local exchange carrier may enroll in this plan. To receive this offer, customers must obtain their local, intrastate and interstate service from AT&T and continuously maintain their wireline Main Billed Account with AT&T.

This plan provides residential customers a combination of services that includes two local access lines; unlimited direct dial station local calls within the customer's local calling area, intraLATA toll calls and in-state long distance calls; and unlimited custom calling features For a monthly recurring charge, as specified in the Consumer Rates Section 6.

Caller ID with Name	Call Waiting
Call Waiting ID	Three Way Calling
Call Return	Repeat Dial
Speed Dial 8	Speed Dial 30*
Call Forwarding Variable	Call Forwarding Busy/No Answer
Call Forwarding Remote Access	Call Screening
Custom Ring 1	Custom Ring 2
Anonymous Call Rejection	

* This feature is only available to migrating customers who have the feature on their account.

This plan provides unlimited minutes of direct dialed local calls, intraLATA toll calls and in-state long distance calls for residential voice service only. If it is determined that usage is not consistent with consumer voice applications, such as internet access services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may suspend, restrict, or cancel the customer's service consistent with the Commission's rules and regulations.

** Effective 3/1/05, this plan is no longer available to new subscribers. Effective May 21, 2007, AT&T local service will no longer be available to new subscribers. Existing customers may continue their current AT&T local service plan until AT&T Services are withdrawn on or about August 31, 2007. Existing customers may not add new lines, change local calling plans, and/or move their existing local service if a new phone number is required.

(CP)

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Issued: February 23, 2007

Effective: May 21, 2007

Carol Paulsen, Director Regulatory
1010 N. Saint Mary's Street
San Antonio, Tx 78215

5. CONSUMER LOCAL SERVICE DESCRIPTIONS

5.2 AT&T CONSUMER LOCAL SERVICE OFFERS - (CONTINUED)

5.2.15 AT&T One Rate USAsm II ¹

(CP)

This plan is offered in conjunction with AT&T's interstate Consumer Service Guide LSB06001DD.

Consumer customers who subscribe to AT&T as their primary long distance carrier, primary intraLATA carrier, and primary local exchange carrier may enroll in this plan.

To receive this offer, customers must obtain their local, intrastate and interstate service from AT&T and continuously maintain their wireline Main Billed Account with AT&T.

The AT&T One Rate USA Plan provides residential customers a combination of services that include a local access line; unlimited residential voice direct dialed station local, intraLATA toll, in-state long distance and state-to state calls made from the home and billed to the main residential telephone account; and a choice of up to 3 calling features, as specified below, where available, for a monthly rate.

Caller ID with Name	Call Screening
Anonymous Call Rejection	Custom Ring 1
Call Waiting	Custom Ring 2
Call Waiting ID	Speed Call 8
Call Forwarding Variable	Speed Call 30*
Call Forwarding Busy/No Answer	Repeat Dialing
Call Forwarding Remote Access	Three-Way Calling
Call Return	

The full monthly charge for this plan will still apply should the customer no longer subscribe to AT&T as the Primary Long Distance Carrier unless the customer contacts AT&T directly and no longer subscribes to AT&T Local Service or chooses another AT&T Local calling plan.

Note 1: Effective May 21, 2007, AT&T local service will no longer be available to new subscribers. Existing customers may continue their current AT&T local service plan until AT&T Services are withdrawn on or about August 31, 2007. Existing customers may not add new lines, change local calling plans, and/or move their existing local service if a new phone number is required.

(CP)

(CP)

* This feature is only available to migrating customers who have the feature on their account.

Issued: February 23, 2007

Effective: May 21, 2007

Carol Paulsen, Director Regulatory
1010 N. Saint Mary's Street
San Antonio, TX 78215

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 47
APPENDIX
Original Sheet 9

EASYOPTIONS® SERVICES
PROMOTIONS (CONT'D)

34. This promotion offers eligible residential customers who subscribe to a standalone access line or a standalone access line with one feature a waiver of the Service Equipment Charge, per line and EasyOptions services installation charges.

Eligible customers are those residence customers who have their current service with another carrier, including any affiliate of the Company, and now establish their service with the Company. This promotion will be available from June 11, 2007 through August 3, 2007.

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 44
APPENDIX
Original Sheet 16

EASYOPTIONS® PACKAGES
PROMOTIONS (CONT'D)

49. This promotion offers eligible residential customers who subscribe to uSelect3 or uSelect Standard Packages a \$1.62 monthly bill credit until December 31, 2007. During the promotional period, eligible residence customers may subscribe to uSelect Standard package regardless of the availability of Caller ID Service in their serving central office. The nonrecurring uSelect package installation charge and EasyOptions services installation charges will also be waived.

Eligible customers are those residence customers who have their current service with another carrier, including any affiliate of the Company, and now establish their service with the Company.

Eligible customers must retain the package on each bill period in order to receive the full benefit of this offer. If the customer disconnects the package, all remaining bill credits will be canceled.

This promotion can be combined with the nonrecurring charge waiver offer to the eligible customers listed above; however it cannot be combined with any other promotional offers made available to these customers.

This promotion will be available from June 11, 2007 through August 3, 2007.

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 44
APPENDIX
Original Sheet 17

EASYOPTIONS® PACKAGES
PROMOTIONS (CONT'D)

50. This promotion offers eligible residential customers who subscribe to Select Feature Package a \$2.44 monthly bill credit until December 31, 2007. The nonrecurring Select Feature Package installation charge and EasyOptions services installation charges will also be waived.

Eligible customers are those residence customers who have their current service with another carrier, including any affiliate of the Company, and now establish their service with the Company.

Eligible customers must retain the package on each bill period in order to receive the full benefit of this offer. If the customer disconnects the package, all remaining bill credits will be canceled.

This promotion can be combined with other nonrecurring waivers offered to the eligible customers listed above; however it cannot be combined with any other promotional offers.

This promotion will be available from June 11, 2007 through August 3, 2007.

Issued: June 1, 2007

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

Effective: June 11, 2007

P.S.C. Mo. - No. 24
LOCAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Appendix
Original Sheet 6.1

LOCAL EXCHANGE

PROMOTIONS

RESIDENCE OPTIONAL MCA SERVICE PROMOTION

The Company will offer a promotion from July 6, 2006 through July 5, 2007. During this promotional period, eligible residence customers subscribing to Optional MCA service will receive this service at a discounted rate of \$3.00 per month.

Eligible customers are guaranteed the discounted monthly Optional MCA rate for a period of 12 months, as long as they retain their local network access line and Optional MCA services with AT&T Missouri for the same period. Early termination charges do not apply.

Eligible residence customers are those who have their current local network access line with another carrier within the AT&T Missouri serving area and now wish to establish this service with AT&T Missouri.

Issued: January 19, 2007

Effective: January 31, 2007

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri