

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Cheryl L. Fabulae,)	
)	
Complainant,)	
)	
v.)	<u>Case No. EC-2007-0146</u>
)	
Kansas City Power & Light Co.,)	
)	
Respondent.)	

STAFF’S NOTICE OF CORRESPONDENCE FROM COMPLAINANT

COMES NOW the Staff of the Missouri Public Service Commission (Staff), and for its notice to the Commission of e-mail correspondence received from Complainant Cheryl L. Fabulae states:

1. Although the Staff usually does not file with the Commission correspondence it receives from a party in a formal contested case, given the circumstances and nature of this case as well as the content of e-mail correspondence the Commission’s staff received from the complainant, attached as Appendix A is a copy of the e-mail correspondence the Staff received from Complainant on October 12, 2006.

WHEREFORE the Staff notifies the Commission it received the attached e-mail from Complainant October 12, 2006.

Respectfully submitted,

/s/ Nathan Williams

Nathan Williams
Deputy General Counsel
Missouri Bar No. 35512

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Missouri Public Service Commission
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Certificate of Service

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 13th day of October 2006.

/s/ Nathan Williams

From: Cheryl Fabulae [mailto:cfabulae@kc.coloradotech.edu]
Sent: Thursday, October 12, 2006 4:33 PM
To: PSC Info (Public Info Email Address) - PSC
Subject: FW: Disconnected Service

To WEhom it May Concern,

I am in need of SOMEONE , ANYONE to enforce their OWN RULES!!! In accordance to the below mentioned rule of Dept. of economic development my service was interrupted the very day I filed my formal complaint which is in violation of this RULE! However "Vicki" at KCP&L informed my husband at aprox. 4PM today that she never said my service would not be disconnected and she is refusing to turn it back on until "my legal department instructs me to do so!!"

HELP!! KCP&L "Vicki" number is 816-805-8014

Cheryl L. Fabulae

Instructor MA Dept.

(816) 303-7791

cfabulae@kc.coloradotech.edu

From: Cheryl Fabulae
Sent: Thursday, October 12, 2006 4:02 PM
To: 'custserv@kcpl.com'
Subject: FW: Disconnected Service

Case Number EC20070146 per Colleen M Dale Secretary of the Commission,

Cheryl L. Fabulae

Instructor MA Dept.

(816) 303-7791

cfabulae@kc.coloradotech.edu

From: Cheryl Fabulae
Sent: Thursday, October 12, 2006 3:59 PM
To: 'custserv@kcpl.com'
Subject: Disconnected Service

Vicki,

Once again in direct violation of my rights in accordance of 4 CSR-13.050 in addition 2 witnesses are prepared to give sworn statements that you did in fact state in their presence on speaker phone on Oct. 5,2006 that you did intend to disconnect my service on Oct. 6 the next day unless you received notice that a formal complaint had been filed. I stated I have \$2,000 of Chemo drugs in my refrigerator and have cancer and my infant grandson resides with us and as our home is entirely electric we would have no heat, you replied well that won't happen if I am notified you have filed your formal complaint and if service was disconnected it would be resumed again after notification of the filing of the complaint. We received written verification today that my complaint WAS FILED ON OCT, 6 the VERY DAY you disconnected our service! I herby in accordanceto the above statute request my service be resumed as outlined under the commission rules until this matter is resolved!

Witnesses:

Deborah Egan L.P.N. AAP

Dr. Mark O'Dell PHD

Cheryl L. Fabulae

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