

3 Services

3.2 Service Offerings and Rates

- 3.2.1 Direct Dial (1+) Intrastate Interexchange Services. The Company offers direct dial intrastate, interexchange service to business and residential Customers for both inbound, intraLATA and interLATA, calling over standard switched lines.

Calls are billed in full minute billing increments with a minimum call of one (1) minute. (I)
Call timing begins when the called party answers the call (i.e., when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
Chargeable time for calls ends when one of the parties disconnects from the call.

Charges for calls are calculated on the basis of a flat per minute rate regardless of time of call or distance called.

| Service | Rate |
|----------|---------|
| Switched | \$0.149 |

(D)

- 3.2.2 Toll-Free (800/877/888) Service - Toll free service allows the calling party to charge each call to the called party without operator assistance. By the use of specialty designed prefixes, such as 800, 877 or 888, the charge for each call is automatically billed to the Customer.

Calls are billed in full minute billing increments with a minimum call of one (1) minute. (I)
Call timing begins when the called party answers the call (i.e., when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
Chargeable time for calls ends when one of the parties disconnects from the call.

Charges for calls are calculated on the basis of a flat per minute rate regardless of time of call or distance called.

| Service | Rate |
|----------|---------|
| Switched | \$0.149 |

(D)

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Issued by: Bernie Stevens, President
PNG Telecommunications, Inc.
100 Commercial Drive
Fairfield, Ohio 45014

3 Services

(N)

3.2 Service Offerings and Rates (cont)

3.5 Global Touch Telecom Grandfathered Services. The services and rates described in Section 3.5 are available only to former customers of Global Touch Telecom who were current subscribers to those plans on the date their service was transferred to PNG Telecommunications, Inc. No new subscribers will be accepted for these plans by PNG Telecommunications, Inc.

3.5.1 Direct Dial (1+) Intrastate Interexchange Services. The Company offers direct dial intrastate, interexchange service to business and residential Customers for both inbound, intraLATA and interLATA, calling over standard switched lines.

Calls are billed in full minute billing increments with a minimum call of one (1) minute. Call timing begins when the called party answers the call (i.e., when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. Chargeable time for calls ends when one of the parties disconnects from the call.

Charges for calls are calculated on the basis of a flat per minute rate regardless of time of call or distance called.

| Service | Rate |
|----------|--------|
| Switched | \$.099 |

3.5.2 Toll-Free (800/877/888) Service - Toll free service allows the calling party to charge each call to the called party without operator assistance. By the use of specialty designed prefixes, such as 800, 877 or 888, the charge for each call is automatically billed to the Customer.

Calls are billed in full minute billing increments with a minimum call of one (1) minute. Call timing begins when the called party answers the call (i.e., when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. Chargeable time for calls ends when one of the parties disconnects from the call.

Charges for calls are calculated on the basis of a flat per minute rate regardless of time of call or distance called.

| Service | Rate |
|--------------------------|--------|
| Switched | \$.109 |
| Monthly Recurring Charge | \$.99 |

(N)

3 Services (cont.)

3.2 Service Offerings and Rates (cont.)

3.2.3 PNG Travel Card Services - PNG Travel Card Service is a travel service allowing Customers to originate calls via a Company-provided toll-free number from non-presubscribed telephone lines. Customers may terminate calls to all valid telephone numbers in the State of Missouri.

Calls are billed in full minute billing increments with a minimum call of one (1) minute. (l)
Call timing begins when the called party answers the call (i.e., when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. Chargeable time for calls ends when one of the parties disconnects from the call.

Charges for calls are calculated on the basis of a flat per minute rate regardless of time of call or distance called.

Per minute rate: \$.129

(D)

3.3 Directory Assistance and Operator Services - The Company does not offer Directory Assistance or Operator Services. The Company will pass through any charges incurred by the customer for calls to directory assistance and operator services of the underlying local exchange carrier or other providers.

3.4 Promotions - The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion, specifying the terms of the promotion, the location and dates of the promotion.

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