

FILED³

FEB 2 2005

Exhibit 4
Oughton

May 1, 2002

Missouri Public Service Commission
Water and Sewer Department
P. O. Box 360
Jefferson City, Mo. 65102

Missouri Public
Service Commission

Enclosure: (1) Joseph P. Afshari letter dated April 23, 2002
(2) Letter to Mill Creek Sewers dated April 04, 2001
December 15, 2001
February 01 2002
March 09. 2002

Gentlemen:

I am happy to hear that this Company's books are being investigated

I have sent various requests to Mill Creek Sewers, Inc. about my account balance. Especially, a check that remained uncashed by this Company for a year.
See Encl: (2) Various unanswered request .

When Mill Creek finically replied , the Company 's letter changed its billing cycle and added 10% late fee charge .

I again wrote Mill Creek Sewers a letter asking if the Company had changed its billing cycle from quarterly to monthly payment and how a penalty can be applied to this bill. My records indicated my Mill Creek balance was current.?????

So far I have not received a reply about billing changes or the \$3.00 charge?.

Now I receive a proposed 984% rate increase for "adequate⁴ return of and on the new plant ". What is Mill Creek doing?? Nothing is explained. See Encl: (1)

Is this monthly rate fee of \$54.21 to continue indefinitely?

What are Mill Creek's current operating expenses?

How does one obtain a copy of Mill Creeks rate increase submitted to the Office of the Public Counsel?

I am interested in the number, and dollar amount , of property owners who have not paid there sewer bills. Are liens being placed on these properties??

Also in process of checking in what State Mill Creek Sewers, Inc. was incorporated in. and checking with SEC (Securities and exchange Commission) for any S1 or 10Q forms recently submitted by Mill Creek Sewers, Inc

I am sure other property owners have other questions or concerns. Especially, if Metropolitan St Louis Sewer District is going to take over Mill Creek Sewers Inc?????

Yours truly,

Copy to:

Henry Oughton
166 Duke Dr.
Florissant, Mo. 63034-1333

Attention: Ruth O'Neill
Office of the Public Counsel
P. O. Box 7800
Jefferson City, Mo 65102

Public Hearing Exhibit No. 4

Date 1-24-05 Case No SR-2005-0116

Reporter Midwest

MILL CREEK SEWERS, INC.

Joseph P. Afshari, President

3160 Pershall Rd.
St. Louis, Missouri 63136

Area Code 314 522-6000

April 23, 2002

Dear Customer:

On February 20, 2002, Mill Creek Sewers, Inc. (Company) submitted a request for permanent increases in its current sewer rates, under the Missouri Public Service Commission's (Commission) **Small Company Rate Increase Procedure**.

By its request, the Company is seeking an increase in its annual **sewer service** revenues of \$43,700 (an approximate 984% increase). The Company believes these increases in its operating revenues are necessary to allow it to meet current operating expenses and provide an adequate return of and on the new sewer plant.

The examples bills shown below set out a comparison of the Company's current residential customer rates for sewer service as if they were increased by the requested percentage increases.

Sewer Rates

Current Monthly Rate	\$ 5.00
Proposed Increase Percentage	984%
Proposed Monthly Rate	\$54.21
Proposed Monthly Increase	\$49.21

Beginning sometime soon, the Staff of the Public Service Commission (Commission Staff) will conduct an independent investigation of the books, records and operations of the Company. Based upon that investigation, the Commission Staff will then make its recommendations regarding the Company's rate increase requests, and necessary changes to system operations, to the Commission for its consideration.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of the consumer before the Commission, may conduct its own investigation, but at a minimum will review the results of the Commission Staff's investigation. The Public Counsel will then make its own recommendations regarding the Company's rate increase requests, and necessary changes to systems operations, to the Commission for its consideration.

Any customer who has questions or comments regarding the Company's rate increase requests, or who has experienced recent service problems, should contact the Commission Staff and the Public Counsel **within 30 days of the date of this notice**. To

ENCL: (1)

DATE 1 APR 2

Commission Staff and the Public Counsel **within 30 days of the date of this notice.** To do so, please use the addresses, telephone numbers or fax numbers shown below. The Commission Staff and/or the Public Counsel will respond to all such customer contacts, during the course of their investigations.

Missouri Public Service Commission
Water and Sewer Department
P.O. Box 360
Jefferson City, MO 65102
Phone: 573/751-3437 or 800/392-4211
Fax: 573/751-1847

Office of the Public Counsel
Attn: Ruth O'Neill
P.O. Box 7800
Jefferson City, MO 65102
Phone: 573/751-1304
Fax: 573/751-5562

Upon completion of the Commission Staff's and the Public Counsel's investigations, the Company may be requested to send out a second customer notice regarding the results of the investigations. Additionally, the Public Counsel may request that the Commission hold a local public hearing.

However, neither a second customer notice nor a local public hearing will happen automatically. Therefore, please take the time now to express your views about the Company's rate increase requests, and the operations of its system, to the Commission Staff and Public Counsel.

Regardless of whether the Company sends out a second customer notice, or whether a local public hearing is eventually held, no increase in rates will take effect without the approval of the Public Service Commission.

Sincerely,

MILL CREEK SEWERS, INC.



Joseph P. Afshari, President

ENCL (1)
PAGE 2 OF 2

02SEWER.WKS
02SEWER10%

AS OF December 15, 2001
MARCH 9, 2002

Mill Creek Sewers
3160 Pershal
St. Louis, Mo. 63136

YOUR INVOICE DATED 2-13-02 (POST MARKED ENVELOPE DATED 3/4/02)
INDICATES A \$33.00 BALANCE. (WHAT PERIOD OF TME IS THE \$33.00 FOR ??)

ALSO, YOUR NOTICE PAYMENT MUST BE
RECEIVED BY MARCH 15 TH OR 10% LATE FEE IS NOT ENOUGH NOTICE TIME
BASED UPON YOUR CHANGES MADE ON MARCH 4, 2002

SINCE I DO NOT KNOW WHAT THE \$3.00 IS FOR I ENCLOSE CHECK #980
FOR \$30.00 FOR BALANCE AS OF 2/13/02.

FOR JANUARY THRU JUNE 2002

PLEASE SEND ME YOUR NEW BILLING SCHEDULE AND DATES LATE FEES APPLY.
HAVE YOU CHANGED YOUR BILLING CYCLE FOR YEAR 2002??

PLEASE SEND ME WRITTEN (EXPLANATION) WHERE YOU CAN
INTERRUPT SUBJECT SERVICES. YOUR INVOICE DOES NOT EXPLAIN THIS
CONDITION

HENRY OUGHTON
166 DUKE DR
FLORISSANT MO 63034

Henry Oughton
166 Duke Dr.
Florissant Mo. 63034-1333

ENCL (2)
PAGE 1 OF 1

12A/SEWER.WKS

Revised

December 15, 2001
February 1, 2002

Mill Creek Sewers
3160 Pershal
St. Louis, Mo. 63136

Enclosure (1) Third request for information dated April 4, 2001

Gentlemen:

Since I have not received any information related to Encl (1),

	<u>Date</u>	<u>Check Nu</u>	<u>For Following Period</u>	<u>Amount</u>
Cleared my checking account 1/24/02	1/28/00	374	Jan 98 thru June 98	\$30.00
	2/28/00	398	July 98 thru Dec 98	30.00
Cleared my checking account 5/12/00	3/16/00	413	Jan 99 thru June 99	30.00
Cleared my checking account 5/12/00	4/10/00	429	July 99 thru Dec 99	30.00
Cleared my checking account 1/26/02	5/15/00	448	Jan 00 thru June 00	30.00
Cleared my checking account 4/24/01	1/20/01	411	July 00 thru Dec 00	30.00
			Jan 01 thru June 01	
			July 01 thru Dec 01	

Please review your records and advise balance for service
as of December 31, 2001

*Please provide a statement of my account which shows a list of payments
by date, check number, amount for years 2000 and 2001.*

Henry Oughton
166 Duke Dr.
Florissant Mo. 63034-1333

ENCL (2)
Disc 2004

01SEWER.WKS

First request
Second request
Third request

January 20, 2001
March 09, 2001
April 04, 2001

Mill Creek Sewers
3160 Pershal
St. Louis, Mo. 63136

Gentlemen:

My account balance with your Company is
Check #411 for \$30.00 is enclosed for-----

\$60.00

July 00 thru Dec 00
Jan 01 thru June 01

\$30.00

30.00

\$60.00

TOTAL DUE January 20, 2001

Please review your records and advise what happened to the following payments:

<u>Date</u>	<u>Check Number</u>	<u>For Following Period</u>	<u>Amount</u>
1/28/00	374	Jan 98 thru June 98	\$30.00
2/28/00	398	July 98 thru Dec 98	30.00
3/16/00	413	Jan 99 thru June 99	30.00
4/10/00	429	July 99 thru Dec 99	30.00
5/15/00	448	Jan 00 thru June 00	<u>30.00</u>
TOTAL PAID			<u>150.00</u>

Henry Oughton
166 Duke Dr.
Florissant Mo. 63034-1333

Copy 1st, 2nd and 3rd request to:

Better Business Breau
12 Sunnen Dr.
St. Louis, Mo. 53143

TO: WERS
A
C. S. L.

FROM:

RE: Baku

FOR: 01

DUE

REPLY:

Encl (2)

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02SEWER.WKS

December 15, 2001

Mill Creek Sewers
3160 Pershal
St. Louis, Mo. 63136

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5/15/00	448	Jan 00 thru June 00	30.00
	411	July 00 thru Dec 00	30.00
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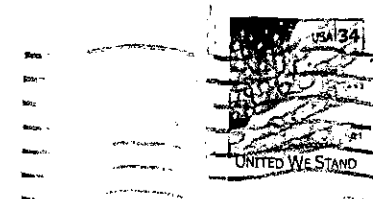
Please review your records and advise balance for service
as of December 31, 2001

Henry Oughton
166 Duke Dr.
Florissant Mo. 63034-1333

ENCL (2)

PAGE 4 OF 4

MILL CREEK SEWERS, INC.
3160 Pershall Rd.
St. Louis, Missouri 63136



Henry & Jackie Oughton
166 Duke
Florissant, MO 63034

63034-1332 BA

