

Commissioners
KELVIN L. SIMMONS
Chair

SHEILA LUMPE

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Missouri Public Service Commission

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August 7, 2001

WESS A. HENDERSON Director, Utility Operations

ROBERT SCHALLENBERG Director, Utility Services

DONNA M. KOLILIS Director, Administration

DALE HARDY ROBERTS Secretary/Chief Regulatory Law Judge

> DANA K. JOYCE General Counsel

Mr. Dale Hardy Roberts Secretary/Chief Regulatory Law Judge Missouri Public Service Commission P. O. Box 360 Jefferson City, MO 65102

RE: Case No. TO-2001-467

 $\begin{bmatrix} 1 & 1 & 3 \\ 1 & 2 & 3 \end{bmatrix}^3$

AUG 0 7 2001

Missouri Public Service Cemmission

Dear Mr. Roberts:

Enclosed for filing in the above-captioned case are an original and eight (8) conformed copies of STAFF'S SECOND MOTION TO COMPEL DISCOVERY AND FOR WAIVER.

This filing has been mailed or hand-delivered this date to all counsel of record.

Thank you for your attention to this matter.

Sincerely yours,

William K. Haas

Deputy General Counsel

Wm K Have

(573) 751-7510

(573) 751-9285 (Fax)

WKH:sw Enclosure

cc: Counsel of Record

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI





In the Matter of the Investigation of the)	
State of Competition in the Exchanges of)	Case No. TO-2001-467
Southwestern Bell Telephone Company.)	

STAFF'S SECOND MOTION TO COMPEL DISCOVERY AND FOR WAIVER

COMES NOW the Staff of the Missouri Public Service Commission and for its motion states:

- 1. On March 13, 2001, the Missouri Public Service Commission issued an Order which established this case for the purpose of investigating the state of competition in Southwestern Bell Telephone Company (SWBT) exchanges in accordance with § 392.245 RSMo 2000. The Order also made parties of SWBT and seventy (70) alternative local exchange telecommunications companies (ALECs) without the need for intervention.
- 2. On June 28, 2001, the Commission issued an Order that adopted a procedural schedule that included direct testimony by SWBT on June 28, 2001, rebuttal testimony on August 9, 2001, and a hearing for September 24-28, 2001.
- 3. On June 25, 2001, the Staff simultaneously delivered Data Information Request (DR) Nos. 2506 through 2514 to the 70 ALECs made parties to this case. Copies of these data requests are attached as Appendix A.
 - 4. Commission Rule 4 CSR 240-2.090(2) provides, in part:

Parties may use data requests as a means for discovery. The party to whom data requests are presented shall answer the requests within twenty (20)

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days after receipt unless otherwise agreed by the parties to the data requests. If the recipient objects to data requests or is unable to answer within twenty (20) days, the recipient shall serve all of its objections or reasons for its inability to answer in writing upon the requesting party within ten (10) days after receipt of the data requests, unless otherwise ordered by the commission.

- 5. Only 17 of the ALECs have now satisfactorily responded to these data requests. Although, other ALECs have indicated that they will be responding, the Staff will, out of caution, seek an order compelling discovery that includes them.
- 6. XO Missouri, Inc., NuVox Communications of Missouri, Inc., Brooks Fiber Communications of Missouri, Inc., MCI WorldCom Communications, Inc., and MCI Metro Access Transmission Services, LLC, jointly objected to some of the data requests:
 - 2506 Objection, the request seeks information that is not recorded in the ordinary course of business and, therefore, composing a full response would be unduly burdensome and expensive. Subject to the objection, a response will be provided to the extent reasonably possible.
 - 2510 Objection, the request is vague in that it does not identify the SWBT services in question. Further, the request seeks legal conclusions and opinions, rather than factual information. Subject to the objection, a response will be provided to the extent reasonably possible.
 - 2511 Objection, the request seeks information that is not recorded in the ordinary course of business and, therefore, composing a full response would be unduly burdensome and expensive. Subject to the objection, a response will be provided to the extent reasonably possible.
 - 2512 Objection, the request seeks information that is not recorded in the ordinary course of business and, therefore, composing a full response would be unduly burdensome and expensive. Subject to the objection, a response will be provided to the extent reasonably possible.
 - 2513 Objection, the request seeks information that is not recorded in the ordinary course of business and, therefore, composing a full response would be unduly burdensome and expensive. Further, the information requested is irrelevant and not calculated to lead to the discovery of admissible evidence. Subject to the objection, a response may be provided to the extent reasonably possible.

XO has now answered all but DR No. 2513. NuVox (formerly Gabriel Communications) has not yet answered any of the data requests, nor has Brooks Fiber. MCI WorldCom has answered all but DR No. 2513. MCI Metro has not yet answered any of the data requests.

7. AT&T Communications of the Southwest, Inc., TCG Kansas City, Inc., and TCG St. Louis, Inc., also jointly objected to some of the data requests:

Data Request 2506

AT&T Communications of the Southwest, Inc. (AT&T), TCG Kansas City, Inc. (TCG-KC), and TCG St. Louis, Inc. (TCG-St. Louis) (collectively "the companies") object to this data request on the grounds that the companies do not keep the data in the format requested and the companies do not believe it would be impossible to compile the data in the format requested. The companies do not retain historic data by exchange and are unable to produce the requested information. Without waiving its objections, each company has provided customer counts annually in Alternative Basic Local Exchange Annual Reports submitted to the Missouri Public Service Commission.

Data Request 2510

AT&T, TCG-KC, TCG-St. Louis object to this data request on the grounds that this question is vague or ambiguous. AT&T does not know what Staff means by "substitutable" or "functionally equivalent." The companies further object because the question is overly broad and unduly burdensome as it would require a comparison of every SWBT offered service.

Data Request 2511

AT&T, TCG-KC TCG-St. Louis object to this data request on the grounds that the companies do not keep the data in the format requested nor do the companies maintain the data requested by exchange and are unable to produce the requested information. The companies also object on the basis that the data request does not ask for relevant data nor is it reasonably calculated to lead to other relevant evidence.

Without waiving any objections, TCG St. Louis and TCG-KC provides the book value of physical plant for the state of Missouri in the Alternative Basic Local Exchange Annual Reports submitted to the Missouri Public Service Commission. AT&T has not provided book value of physical plant for the state of Missouri in the Alternative Basic Local Exchange Annual Reports submitted to the Missouri Public Service Commission because AT&T does not maintain that data on a state specific level.

Data Request 2512

AT&T, TCG-KC TCG-St. Louis object to this data request on the grounds that the companies do not keep the data in the format requested. The companies do not maintain the data requested by exchange and are unable to produce the requested information. AT&T does not keep or maintain records on who AT&T's customers may migrate to.

Data Request 2513

AT&T, TCG-KC, TCG-St. Louis object to this data request on the grounds that the companies do not keep the data in the format requested nor do the companies maintain the data requested by exchange and are unable to produce the requested information. The companies also object on the basis that the data request does not ask for relevant data nor is it reasonably calculated to lead to other relevant evidence.

Data Request 2514

AT&T, TCG-KC, TCG-St. Louis object to this data request on the grounds that the companies do not keep the data in the format requested nor do the companies maintain the data requested by exchange and are unable to produce the requested information. Without waiving any objections, AT&T will attempt to respond at a state specific level.

AT&T has not answered any of the Staff's DR Nos. 2506-2514. TCG-KC has not answered any of the Staff's DR Nos. 2506-2514. TCG-St. Louis has not answered any of the Staff's DR Nos. 2506-2514.

- 8. Allegiance Telecom of Missouri has now answered all but DR No. 2512.
- 9. Teligent, Inc., answered some data requests but not DR Nos. 2507, 2508, 2509 and 2510.
- 10. The Pager Company answered some data requests but not DR Nos. 2507, 2508, 2509, 2510, 2512 and 2513.
- 11. Sprint answered some data requests. Its answer to DR No. 2506 directs the Staff to reference Sprint's response to DR 2501. This answer is not responsive. DR. No. 2501 asks:

Please use the attached form to supply the number of voice grade equivalent access lines in each SWBT Missouri exchange in which you offer local exchange service. Please provide the quantity of voice grade equivalent access lines for pure resale, UNE Loop, UNE-P, and full facility based lines in each exchange. Provide data for both residential and business end customers. Also, please provide the date on which you first began providing business and residential

service in each exchange. This data request may be downloaded from the Missouri Public Service Commission's Web site at http://www.psc.state.mo.us/telecommunications-dr.asp.

However, DR No. 2506 asks for the number of lines in service "on January 1st of each year" since the CLEC began to offer service, with residential and nonresidential customers counted separately.

12. Forty-seven other ALECs have failed to answer the data requests. Those 47 companies are listed on Appendix B, along with the six companies listed above that did not satisfactorily answer all of the data requests.

13. Section 392.245.5 RSMo provides, in part:

Each telecommunications service of an incumbent local exchange telecommunications company shall be classified as competitive in any exchange in which at least one alternative local exchange telecommunications company has been certified under section 392.455 and has provided basic local telecommunications service in that exchange for at least five years, unless the commission determines, after notice and a hearing, that effective competition does not exist in the exchange for such service.

14. Staff DR No. 2506 asks:

For each SWBT exchange in which you offer service to an end-user, please indicate the number of lines that you have had in service on January 1st of each year since you began to offer service. Count residential and nonresidential customers separately.

The requested information is relevant because Section 392.245.5 envisions an exchange-by-exchange review. Counting the number of lines on January 1 of each year will show trends, if any, in the development of competition in an exchange. Because an ALEC was first tariffed to provide service in SWBT's exchanges on December 31, 1996, this data request asks for, at maximum, only five annual counts. Most ALECs have been in operation 4 or fewer years.

15. Staff DR No. 2507 asks:

Under what circumstances would your firm decline a request from an enduser to provide basis local telecommunications service?

The requested information is relevant because it will give the Staff insight into why a company will avoid a given market segment (i.e., residential service). Understanding this will help determine whether a company is a real competitor to SWBT.

16. Staff DR No. 2508 asks:

Please identify any existing economic or regulatory barriers to entry or exit that your firm perceives as unduly onerous.

The requested information is relevant because one factor in determining effective competition is "existing economic or regulatory barriers to entry." Section 386.020(13)(d) RSMo.

17. Staff DR No. 2509 asks:

Has SWBT's Local Plus service affected your decision to provide service in Missouri? If yes, explain.

Local Plus is an optional one-way flat-rate calling service available to residential and business customers. For a fixed monthly rate additive, Local Plus subscribers can place unlimited calls within the LATA. The requested information is relevant because it will help Staff create an objective measure of how competitive SWBT is in the intraLATA market.

18. Staff DR No. 2510 asks:

Do you consider your services to be substitutable for those services offered by SWBT and if so, are those services functionally equivalent? If yes, please explain.

The requested information is relevant because one factor in determining effective competition is "the extent to which the services of alternative providers are functionally equivalent or substitutable at comparable rates, terms and conditions." Section 386.02(13)(b) RSMo. The request is not vague, nor does it seek legal conclusions and opinions. First, Section 392.245.5 envisions a service-by-service review. Second, whether a CLEC's services are "substitutable"

and "functionally equivalent" to SWBT's services are factual questions based upon a knowledge of such services.

19. Staff DR No. 2511 asks:

For facilities based CLECs (including those providing service under UNE-P), indicate the book value of your physical plant on a state-wide basis on December 31st for the years 1997, 1998, 1999, and 2000.

The requested information is relevant because if a competitive market is profitable it will attract investment capital. Staff is hoping to identify whether or not an investment trend exists and if this is an approach requiring further study.

20. Staff DR No. 2512 asks:

For CLECs, by SWBT exchange, indicate the number of lines per calendar year that you have lost to:

- i. SWBT,
- ii. All other CLECs (combined total),
- iii. Or, if i and ii are unknown, indicate the total.

The requested information is relevant because it will provide information as to whether or not new customers are being created or if market share is being traded.

21. Staff DR No. 2513 asks:

By SWBT exchange, for each year since your firm began serving end-users, list the number of complaints for poor or delayed service made against your firm by your end-users and identify the number of those complaints that are unresolved. Provide this information on an annual basis and use December 31st of each year as a cut-off date.

The requested information is relevant because in a competitive market, quality of service would be expected to increase, which could be indicated by a decrease in complaints.

22. Staff DR No. 2514 asks:

Identify those SWBT exchanges in which your firm does business but considers unprofitable.

The requested information is relevant because it may indicate the likelihood of a firm continuing to do business in Missouri.

23. It is not burdensome for an ALEC to provide this information exchange-by-exchange. The geographic area in which an ALEC offers service must follow the exchange boundaries of the incumbent local exchange company (here SWBT) and be no smaller than an exchange. See, § 392.455(3) RSMo 2000. Moreover, Section 392.450.2(1) RSMo requires ALECs to file and maintain tariffs with the Commission in the same manner and form as the Commission requires of the incumbent local exchange company (again, SWBT). These ALECs' tariffs state that they provide service within SWBT's exchanges. For example, Sheet 21 of 1-800-Reconex's basic local telecommunications tariff lists out the SWBT exchanges to describe its service areas. Central office codes (also known as NXXs or prefixes), the second three digits in a ten digit telephone number, are assigned to an exchange or to a rate center within an exchange. An ALEC can simply use the knowledge of its customers' NXXs to answer this data request, if it is not keeping records by exchange.

Following discussions with some ALECs, Staff learned that some ALECs were having difficulty sorting its customers by exchange. Although the Staff cannot accept that carriers do not know in which exchanges their customers are located, in an effort to assist the ALECs, the Staff has posted on the Commission's Web site a listing of Missouri NPA NXXs which references all Missouri exchanges according to NPA NXX. Assuming, arguendo, that carriers do not know in which exchanges their customers are assigned, the Staff believes its listing of Missouri NPA NXXs can be utilized by ALECs to fully comply with Staff's Data Requests.

24. DR No. 2510 is not vague or ambiguous. The terms "substitutable" or "functionally equivalent" were drawn from the statutory definition of "effective competition." Section 386.020(13) RSMo provides, in relevant part, that "effective competition" shall be determined by the Commission based on "(b) the extent to which the services of alternative providers are functionally equivalent or substitutable at comparable rates, terms and conditions." Statutory terms are considered in their plain and ordinary and usual sense. *Fidelity Security Life Insurance Co. v. Director of Revenue*, 32 S.W.2d 527, 528-29 (Mo. banc 2000).

25. Commission Rule 4 CSR 240-2.090(8) provides:

Except when authorized by an order of the commission, the commission will not entertain any discovery motions, until the following requirements have been satisfied:

- (A) Counsel for the moving party has in good faith conferred or attempted to confer by telephone or in person with opposing counsel concerning the matter prior to the filing of the motion. Merely writing a demand letter is not sufficient. Counsel for the moving party shall certify compliance with this rule in any discovery motion; and
- (B) If the issues remain unresolved after the attorneys have conferred in person or by telephone, counsel shall arrange with the commission for an immediate telephone conference with the presiding officer and opposing counsel. No written discovery motion shall be filed until this telephone conference has been held.
- 26. Commission Rule 4 CSR 240-2.015 provides that a rule in Chapter 2 may be waived by the Commission for good cause. Commission Rule 4 CSR 240-2.060(14) adds that an application for a waiver from a commission rule shall contain information as follows:
 - (A) Specific indication of the statute, rule or tariff from which the variance or waiver is sought;
 - (B) The reasons for the proposed variance or waiver and a complete justification setting out the good cause for granting the variance or waiver; and
 - (C) The name of any public utility affected by the variance or waiver.

27. The Staff requests a waiver of Commission Rule 4 CSR 240-2.090(8). The reasons for the proposed waiver and a complete justification setting out the good cause for the waiver follow: Compliance with this rule would require Staff counsel to consult with opposing counsel for 53 ALECs. Forty-one of these ALECs are not represented by counsel in this proceeding. Compliance with this rule would then require the presiding officer to confer with Staff counsel and these opposing counsel. Furthermore, these data requests are not party-specific. They request the same information in the same format from all 70 ALECs made parties to this case. A complete, as possible, tabulation of the extent of competition in SWBT's exchanges does not lend itself to the Staff conferring away some ALECs' duty to provide this information. A complete, as possible, tabulation of the extent of competition in SWBT's exchanges calls for a single ruling by the Commission compelling the remaining ALECs to answer Staff Data Request Nos. 2506 through 2514. The ALECs named in Appendix B would be affected by the waiver.

WHEREFORE, the Staff requests the Commission to issue an order compelling the ALECs listed in Appendix B to fully answer Staff Data Request Nos. 2506 through 2514, and granting a waiver of Commission Rule 4 CSR 240-2.090(8).

Respectfully submitted,

DANA K. JOYCE General Counsel

William K. Haas
Deputy General Counsel
Missouri Bar No. 28701

Attorney for the Staff of the Missouri Public Service Commission P. O. Box 360
Jefferson City, MO 65102
(573) 751-7510 (Telephone)
(573) 751-9285 (Fax)
e-mail: whaas01@mail.state.mo.us

Certificate of Service

I hereby certify that copies of the foregoing have been mailed or hand-delivered to all counsel of record as shown on the attached service list this 7th day of August 2001.

Wm K Haas

NO. <u>2506</u>

DATA INFORMATION REQUEST

Southwestern Bell Telephone

TO-2001-467

REQUESTED FROM: CLECs a party to Case No. TO-2001-467

DATE REQUESTED: 6/25/01

INFORMATION REQUESTED: For each SWBT exchange in which you offer service to an end-user, please indicate the number of lines that you have had in service on January 1st of each year since you began to offer service. Count residential and nonresidential customers separately.

HOW TO FILE A RESPONSE TO THIS DATA REQUEST

Please complete the electronic version of the form, which can be downloaded to your local drive from the Commission's website at the following address: http://www.psc.state.mo.us/telecommunications-dr.asp. Once completed, please e-mail the form to mschwart@mail.state.mo.us no later than July 16, 2001.

torm to inschwart@majl.state.mo.us no later than July 10, 2001.
REQUESTED BY: Walt Cecil
INFORMATION PROVIDED

The attached information provided to the Missouri Public Service Commission Staff in response to the above data information request is accurate and complete, and contains no material misrepresentations or omissions, based upon present facts of which the undersigned has knowledge, information or belief. The undersigned agrees to immediately inform the Missouri Public Service Commission Staff if, during the pendency of Case No. TO-2001-467 before the Commission, any matters are discovered which would materially affect the accuracy or completeness of the attached information. If these data are voluminous, please (1) identify the relevant documents and their location (2) make arrangements with requestor to have documents available for inspection in the possible office, or other location mutually agreeable. Whe identification of a document is requested, briefly describe the document (e.g. book, letter, memorandum, report) and state the following information as applicable for the particular document: name, title number, author, date of publication and publisher, addresses, date written, and the name and address of the person(s) having possession of the document. As used in this data request term "document(s)" includes publication of any format, workpapers, letters, memoranda, notes, reports, analyses, computer analyse test results, studies or data, recordings, transcriptions and printed, typed or written materials of every kind in your possession, custo or control or within your knowledge. The pronoun "you" or "your" refers to and its employees, contractors, agents or others employed by or acting in its behalf.
Signed by:
Date Response Received:
Prepared by:

DATA INFORMATION REQUEST

Southwestern Bell Telephone

TO-2001-467

REQUESTED FROM: CLECs a part of Case No. TO-2001-467 DATE REQUESTED: 6/25/01 INFORMATION REQUESTED: Under what circumstances would your firm decline a request from an end-user to provide basic local telecommunications service? HOW TO FILE A RESPONSE TO THIS DATA REQUEST Please complete the electronic version of the form, which can be downloaded to your local drive from the Commission's website at the following address: http://www.psc.state.mo.us/telecommunications-dr.asp. Once completed, please e-mail the form to mschwart@mail.state.mo.us no later than July 16, 2001. REQUESTED BY: Walt Cecil INFORMATION PROVIDED The attached information provided to the Missouri Public Service Commission Staff in response to the above data information request is accurate and complete, and contains no material misrepresentations or omissions, based upon present facts of which the undersigned has knowledge, information or belief. The undersigned agrees to immediately inform the Missouri Public Service Commission Staff if, during the pendency of Case No. TO-2001-467 before the Commission, any matters are discovered which would materially affect the accuracy or completeness of the attached information. If these data are voluminous, please (1) identify the relevant documents and their location (2) make arrangements with requestor to have documents available for inspection in the , office, or other location mutually agreeable. Where identification of a document is requested, briefly describe the document (e.g. book, letter, memorandum, report) and state the following information as applicable for the particular document: name, title number, author, date of publication and publisher, addresses, date written, and the name and address of the person(s) having possession of the document. As used in this data request the term "document(s)" includes publication of any format, workpapers, letters, memoranda, notes, reports, analyses, computer analyses, test results, studies or data, recordings, transcriptions and printed, typed or written materials of every kind in your possession, custody or control or within your knowledge. The pronoun "you" or "your" refers to and its employees, contractors, agents or others employed by or acting in its behalf. Signed by:_____ Date Response Received: Prepared by:

DATA INFORMATION REQUEST

Southwestern Bell Telephone

TO-2001-467

REQUESTED FROM: CLECs a part of Case No. TO-2001-467 DATE REQUESTED: 6/25/01 INFORMATION REQUESTED: Please identify any existing economic or regulatory barriers to entry or exit that your firm perceives as unduly onerous. HOW TO FILE A RESPONSE TO THIS DATA REQUEST Please complete the electronic version of the form, which can be downloaded to your local drive from the Commission's website at the following address: http://www.psc.state.mo.us/telecommunications-dr.asp. Once completed, please e-mail the form to mschwart@mail.state.mo.us no later than July 16, 2001. REQUESTED BY: Walt Cecil INFORMATION PROVIDED The attached information provided to the Missouri Public Service Commission Staff in response to the above data information request is accurate and complete, and contains no material misrepresentations or omissions, based upon present facts of which the undersigned has knowledge, information or belief. The undersigned agrees to immediately inform the Missouri Public Service Commission Staff if, during the pendency of Case No. TO-2001-467 before the Commission, any matters are discovered which would materially affect the accuracy or completeness of the attached information. If these data are voluminous, please (1) identify the relevant documents and their location (2) make arrangements with requestor to have documents available for inspection in the , , office, or other location mutually agreeable. Where identification of a document is requested, briefly describe the document (e.g. book, letter, memorandum, report) and state the following information as applicable for the particular document: name, title number, author, date of publication and publisher, addresses, date written, and the name and address of the person(s) having possession of the document. As used in this data request the term "document(s)" includes publication of any format, workpapers, letters, memoranda, notes, reports, analyses, computer analyses, test results, studies or data, recordings, transcriptions and printed, typed or written materials of every kind in your possession, custody or control or within your knowledge. The pronoun "you" or "your" refers to and its employees, contractors, agents or others employed by or acting in its behalf. Signed by: Date Response Received: _____ Prepared by:

DATA INFORMATION REQUEST

Southwestern Bell Telephone

TO-2001-467

REQUESTED FROM: CLECs a part of Case No. TO-2001-467

DATE REQUESTED: 6/25/01

INFORMATION REQUESTED: Has SWBT's Local Plus service affected your decision to provide service in Missouri? If yes,

HOW TO FILE A RESPONSE TO THIS DATA REQUEST

Please complete the electronic version of the form, which can be downloaded to your local drive from the Commission's

website at the following address: http://www.psc.state.mo.us/telecommunications-dr.asp. Once completed, please e-mail the form to <u>mschwart@mail.state.mo.us</u> no later than July 16, 2001.
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Signed by:
Date Response Received:
Prepared by:

NO. 251Q

Prepared by: _____

DATA INFORMATION REQUEST

Southwestern Bell Telephone

TO-2001-467

REQUESTED FROM: CLECs a part of Case No. TO-2001-467 DATE REQUESTED: 6/25/01 INFORMATION REQUESTED: Do you consider your services to be substitutable for those services offered by SWBT and if so, are those services functionally equivalent? If yes, please explain. HOW TO FILE A RESPONSE TO THIS DATA REQUEST Please complete the electronic version of the form, which can be downloaded to your local drive from the Commission's website at the following address: http://www.psc.state.gio.us/telecommunications-dr.asp. Once completed, please e-mail the form to mschwart@mail.state.mo.us no later than July 16, 2001. REQUESTED BY: Walt Cecil INFORMATION PROVIDED The attached information provided to the Missouri Public Service Commission Staff in response to the above data information request is accurate and complete, and contains no material misrepresentations or omissions, based upon present facts of which the undersigned has knowledge, information or belief. The undersigned agrees to immediately inform the Missouri Public Service Commission Staff if, during the pendency of Case No. TO-2001-467 before the Commission, any matters are discovered which would materially affect the accuracy or completeness of the attached information. If these data are voluminous, please (1) identify the relevant documents and their location (2) make arrangements with requestor to have documents available for inspection in the , office, or other location mutually agreeable. Where identification of a document is requested, briefly describe the document (e.g. book, letter, memorandum, report) and state the following information as applicable for the particular document: name, title number, author, date of publication and publisher, addresses, date written, and the name and address of the person(s) having possession of the document. As used in this data request the term "document(s)" includes publication of any format, workpapers, letters, memoranda, notes, reports, analyses, computer analyses, test results, studies or data, recordings, transcriptions and printed, typed or written materials of every kind in your possession, custody or control or within your knowledge. The pronoun "you" or "your" refers to and its employees, contractors, agents or others employed by or acting in its behalf. Signed by:_____ Date Response Received:

NO. <u>2511</u>

DATA INFORMATION REQUEST

Southwestern Bell Telephone

TO-2001-467

REQUESTED FROM: CLECs a part of Case No. TO-2001-467

DATE REQUESTED: 6/25/01

INFORMATION REQUESTED: For facilities based CLECs (including those providing service under UNE-P), indicate the book value of your physical plant on a state-wide basis on December 31st for the years 1997, 1998, 1999, and 2000.

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Signed by:
Date Response Received:
Prepared by:

NO. <u>2512</u>

DATA INFORMATION REQUEST Southwestern Bell Telephone

TO-2001-467

REQUESTED FROM: CLECs a pa	<u>rt of Case No. TO-2001-467</u>
DATE REQUESTED: 6/25/01	
INFORMATION REQUESTED: have lost to: i. SWBT, ii. All other CLECs (combine iii. Or, if i and ii are unknown Do not include lines disconnected due	n, indicate the total.
HOW TO FILE A RESPONSE TO	THIS DATA REQUEST
	ion of the form, which can be downloaded to your local drive from the Commission's ttp://www.psc.state.mo.us/telecommunications-dr.asp . Once completed, please e-mail the us no later than July 16, 2001.
REQUESTED BY: Walt Cecil	
INFORMATION PROVIDED	
	
information request is accurate and co which the undersigned has knowledge Service Commission Staff if, during to which would materially affect the accurate If these data are volumino requestor to have documents available identification of a document is reques following information as applicable for addresses, date written, and the name term "document(s)" includes publicat test results, studies or data, recordings	sted, briefly describe the document (e.g. book, letter, memorandum, report) and state the or the particular document: name, title number, author, date of publication and publisher, and address of the person(s) having possession of the document. As used in this data request the tion of any format, workpapers, letters, memoranda, notes, reports, analyses, computer analyses, s, transcriptions and printed, typed or written materials of every kind in your possession, custody
employed by or acting in its behalf.	The pronoun "you" or "your" refers to and its employees, contractors, agents or others Signed by:
Date Response Received:	
	Prepared by:
	rrepared by:

DATA INFORMATION REQUEST

Southwestern Bell Telephone

TO-2001-467

REQUESTED FROM: CLECs a part of Case No. TO-2001-467

DATE REQUESTED: 6/25/01

INFORMATION REQUESTED: By SWBT exchange, for each year since your firm began serving end-users, list the number of complaints for poor or delayed service made against your firm by your end-users and identify the number of those complaints that are unresolved. Provide this information on an annual basis and use December 31st of each year as a cut-off date.

HOW TO FILE A RESPONSE TO THIS DATA REQUEST

Please complete the electronic version of the form, which can be downloaded to your local drive from the Commission's website at the following address: http://www.psc.state.mo.us/telecommunications-dr.asp. Once completed, please e-mail the form to mschwart@mail.state.mo.us no later than July 16, 2001.

form to <u>mschwart@mail.state.mo.us</u> no later than July 16, 2001.
REQUESTED BY: Walt Cecil
INFORMATION PROVIDED
The attached information provided to the Missouri Public Service Commission Staff in response to the above data information request is accurate and complete, and contains no material misrepresentations or omissions, based upon present facts of which the undersigned has knowledge, information or belief. The undersigned agrees to immediately inform the Missouri Public Service Commission Staff if, during the pendency of Case No. TO-2001-467 before the Commission, any matters are discovered which would materially affect the accuracy or completeness of the attached information. If these data are voluminous, please (1) identify the relevant documents and their location (2) make arrangements with requestor to have documents available for inspection in the
Signed by:
Date Response Received:
Prepared by:

Prepared by:

DATA INFORMATION REQUEST

Southwestern Bell Telephone

TO-2001-467

REQUESTED FROM: CLECs a part of Case No. TO-2001-467 DATE REQUESTED: 6/25/01 INFORMATION REQUESTED: Identify those SWBT exchanges in which your firm does business but considers unprofitable. HOW TO FILE A RESPONSE TO THIS DATA REQUEST Please complete the electronic version of the form, which can be downloaded to your local drive from the Commission's website at the following address: http://www.psc.state.mo.us/telecommunications-dr.asp. Once completed, please e-mail the form to dhake01@mail.state.mo.us no later than July 5, 2001. REQUESTED BY: Walt Cecil INFORMATION PROVIDED The attached information provided to the Missouri Public Service Commission Staff in response to the above data information request is accurate and complete, and contains no material misrepresentations or omissions, based upon present facts of which the undersigned has knowledge, information or belief. The undersigned agrees to immediately inform the Missouri Public Service Commission Staff if, during the pendency of Case No. TO-2001-467 before the Commission, any matters are discovered which would materially affect the accuracy or completeness of the attached information. If these data are voluminous, please (1) identify the relevant documents and their location (2) make arrangements with , , office, or other location mutually agreeable. Where requestor to have documents available for inspection in the identification of a document is requested, briefly describe the document (e.g. book, letter, memorandum, report) and state the following information as applicable for the particular document: name, title number, author, date of publication and publisher, addresses, date written, and the name and address of the person(s) having possession of the document. As used in this data request the term "document(s)" includes publication of any format, workpapers, letters, memoranda, notes, reports, analyses, computer analyses, test results, studies or data, recordings, transcriptions and printed, typed or written materials of every kind in your possession, custody or control or within your knowledge. The pronoun "you" or "your" refers to and its employees, contractors, agents or others employed by or acting in its behalf. Signed by: Date Response Received:

APPENDIX B STAFF'S SECOND MOTION TO COMPEL

2nd Century Communications, Inc. AccuTel of Texas, Inc. Adelphia Business Solutions Allegiance Telecom of Missouri¹ American Communications Services of K.C., Inc. AT&T Communications of the Southwest, Inc. Birch Telecom of Missouri, Inc. Brooks Fiber Communications of Missouri, Inc. BTI Camarato Distributing, Inc. Central Missouri Telecommunications, Inc. Cierra Network Systems, Inc. Computer Business Sciences, Inc. (IG2) The Cube Delta Phones, Inc. DMJ Communications, Inc. EZ Talk Communications, LLC Gabriel Communications of Missouri, Inc. (now NuVox) Global Crossing Local Services Global Crossing Telemanagement, Inc. KMC Telecom III, Inc.

LDD, Inc.

¹ See paragraph 8 of Staff's Motion.

Logix Communications Corporation

Maxcom, Inc.

Max-Tel Communications, Inc.

MCImetro Access Transmission Services, LLC

MCI Worldcom Communications, Inc.²

McLeodUSA

Missouri Comm South, Inc.

Missouri Telecom, Inc.

Net-Tel Communications Corporation

NOW Communications, Inc.

The Pager Company³

Payroll Advance

Phones for All

Primary Network Communications (a/k/a Broadspan Communications, Inc., now Mpower Communications Central Corp.)

QCC, Inc.

Quick-Tel Communications

Quintelco, Inc.

Ren-Tel Communications

Simply Local Services, Inc.

Smoke Signal Communications

Snappy Phone

Southwest Teleconnect

² See paragraph 6 of Staff's Motion.

³ See paragraph 10 of Staff's Motion.

Sprint Communications Company, L.P.⁴

TCG Kansas City

TCG St. Louis

Tel Com Plus

Teligent, Inc.⁵

Tel-Link

Universal Telephone

U.S. Telco, Inc.

Winstar Wireless, Inc.

WorkNet Communications, Inc.

XO Missouri, Inc.6

 ⁴ See paragraph 11 of Staff's Motion.
 ⁵ See paragraph 9 of Staff's Motion.
 ⁶ See paragraph 6 of Staff's Motion.

Service List for Case No. TO-2001-467 Revised: August 7, 2001 (SW)

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P.O. Box 40
2500 Industrial Avenue
Hubbard, OR 97032

2nd Century Communications, Inc. Suite 50 7702 Woodland Center Boulevard Tampa, FL 33614

AccuTel of Texas, Inc. 7900 John W. Carpenter Freeway Dallas, TX 75247 Adelphia Business Solutions Operations, Inc. 121 Champion Way
Canonsburg, PA 15317

Allegiance Telecom of Missouri 1950 Stemmons Freeway, Suite 3026 Dallas, TX 75207-3118 ALLTEL Communications, Inc. One ALLIED Drive P.O. Box 2177 Little Rock, AR 72203

American Communication Services of Kansas City, Inc. 131 National Business Parkway, Suite 100 Annapolis Junction, MD 20701

AT&T Communications of the Southwest, Inc. 101 West McCarty, Suite 216 Jefferson City, MO 65101

BarTel Communications, Inc. 333 Leffingwell, Suite 101 St. Louis, MO 63122

Birch Telecom of Missouri, Inc. 2020 Baltimore Avenue Kansas City, MO 64108

Brooks Fiber Communications of Missouri, Inc. 701 Brazos, Suite 600 Austin, TX 78701

BTI (Business Telecom, Inc.) 4300 Six Forks Road, Suite 500 Raleigh, North Carolina 27609

Buy-Tel Communications, Inc. 6409 Colleyville Boulevard Colleyville, TX 76034

Camarato Distributing, Inc. P.O. Box 638 Herrin, Illinois 62948

Central Missouri Telecommunications, Inc. P.O. Box 596
Osage Beach, Missouri 65065

Ciera Network Systems, Inc. 2630 Fountainview, Suite 300 Houston, Texas 77057

Computer Business Sciences, Inc. 80-02 Kew Gardens Road, Suite 5000 Kew Gardens, NY 11415

The Cube (Tin Can Communications Company, L.L.C.) 1063 Wirt Road, Suite 202 Houston, TX 77005

Delta Phones, Inc. P.O. Box 784 245 Illinois St. Delhi, LA 71232

DMJ Communications, Inc. 2525 North Grandview, Suite 900 Odessa, TX 79761

dPi-Teleconnect, L.L.C. 2997 LBJ Freeway, Suite 225 Dallas, TX 75234 EZ Talk Communications, L.L.C. 4727 South Main Stafford, TX 74777

Gabriel Communications of Missouri, Inc. 16090 Swingley Ridge Road Chesterfield, MO 63017

Global Crossing Local Services, Inc. (Formerly Frontier Local Services, Inc.) 2710 Executive Drive Green Bay, WI 54307

Global Crossing Telemanagement, Inc. (Formerly Frontier Telemanagement, Inc.) 2710 Executive Drive Green Bay, WI 54307

HJN Telecom, Inc. 3235 Satellite Blvd. Building 400, Suite 300 Duluth, GA 30096

Intermedia Communications, Inc. 1 Intermedia Way M.C. FLT-HQ3 Tampa, FL 33647-1752

lonex Communications, Inc. 5710 LBJ Freeway, Suite 215 Dallas, TX 75240

KMC Telecom III, Inc. 3075 Breckinridge Blvd., Suite 415 Duluth, GA 30096

LDD, Inc. 24 South Minnesota Cape Girardeau, Missouri 63702

Level 3 Communications, LLC 1450 Infinite Drive Louisville, CO 80027 Logix Communications Corporation (Formerly Dobson Wireless, Inc.) 14101 Wireless Way Oklahoma City, OK 73134

Maxcom, Inc. 10647 Widmer Road Lenexa, KS 66215 Max-Tel Communications, Inc. P.O. Box 280 102 W. Franklin Alvord, TX 76225

MCImetro Access Transmission Services, LLC 701 Brazos, Suite 600 Austin, TX 78701

Stephen F. Morris MCI Worldcom Communications, Inc. (Worldcom, Inc.) 701 Brazos, Suite 600 Austin, TX 78701

Bradley R. Kruse
McLeodUSA Telecommunications Services, Inc.
P. O. Box 3177
Cedar Rapids, IA 52406-3177

Missouri Comm South, Inc. (Comm South Companies, Inc.) 2909 Buckner Blvd., Ste 800 Dallas, TX 75228

Missouri Telecom, Inc. P.O. Box 419 515 Cleveland, Suite C Monett, MO 65708 Mpower Communications Corp. ATTN: Laurie Adamski 175 Sully's Trail, Suite 300 Pittsford, NY 14534

Navigator Telecommunications, L.L.C. P.O. Box 13860 8525 Riverwood Park Drive North Little Rock, AR 72113-0860

Net-Tel Communications Corporation (Net-Tel Corporation) 1023 31st Street, NW Washington, D.C. 20007 NOW Communications, Inc. 713 Country Place Drive Jackson, MS 39208

Omniplex Communications Group, LLC (Formerly USA eXchange, LLC)
17 Research Park Drive
St. Charles, MO 63304

The Pager Company 3030 East Truman Road Kansas City, MO 64127 Payroll Advance 808 South Baker Mountain Home, AR 72643

Phones for All (Teléfonos Para Todos) Preferred Carrier Services, Inc. 1425 Greenway, Suite 210 Irving, Texas 75038

Mpower Communications Central Corp. 175 Sully's Trail, Ste. 300 Pittsford, NY 14534

QCC, Inc. (Formerly Quest Communications Corporation) 8829 Bond Street Overland Park, KS 66214 Quick-Tel Communications, Inc. P.O. Box 196 456 W Rock Island Boyd, Texas 76023

Quintelco, Inc. 1 Blue Hill Plaza Pearl River, NY 10965 Qwest Communications Corporation (USLD Communications, Inc.) 4250 N. Fairfax Drive, 12W002 Arlington, VA 22203

Ren-Tel Communications, Inc. 7337 S. Mitchell Ct. Villa Rica, GA 30180

Simply Local Services, Inc. 2225 Apollo Dr. Fenton, MO 63026

Smoke Signal Communications (Choctaw Communications, L.C.) 8400 South Gessner Houston, Texas 77074 Snappy Phone P.O. Box 29620 6901 West 70th Street Shreveport, LA 71129 SouthWest TeleConnect 7000 Cameron Road, Suite 200 Austin, TX 78752-2828

Suretel, Inc. 5 North McCormick Oklahoma City, OK 73127

TCG St. Louis Two Teleport Drive, Suite 300 Staten Island, NY 10311

Teligent, Inc. 8065 Leesburg Pike, Suite 400 Vienna, VA 22182

TranStar Communications P.O. Box 211807 Bedford, TX 76095

U.S. Telco, Inc. P.O. Box 606 Wilsonville, OR 97070

WorkNet Communications Inc. 7777 Bonhomme Avenue, Suite 2000 St. Louis, MO 63105 Lisa Creighton Hendricks Sprint Communications Company, L.P. Mail Stop KSOPKJ0502 5454 West 110th Street Overland Park, KS 66211

TCG Kansas City, Inc.
Teleport Communications Group
Two Teleport Drive
Staten Island, NY 10311

Tel Com Plus (United States Telecommunications, Inc.) 5251 110th Avenue, North, Suite 118 Clearwater, FL 33760-4837

Tel-Link, L.L.C. 1001 Third Avenue West, Suite 354 Bradenton, FL 34205

Universal Telephone 2405 E. Pawnee, Suite 10 Wichita, KS 67211-5455

Winstar Wireless, Inc. 1615 L Street, NW, Suite 1260 Washington DC 20036

XO Missouri, Inc. (f/k/a Nextlink Missouri, Inc.) 2020 Westport Center Drive Maryland Heights, MO 63146