

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Shirley Henry,	)	
	)	
Complainant,	)	
	)	
v.	)	<u>File No. EC-2009-0311</u>
	)	
Union Electric Company,	)	
d/b/a AmerenUE,	)	
	)	
Respondent.	)	

ORDER DIRECTING FILING

Issue Date: April 6, 2009

Effective Date: April 6, 2009

Shirley Henry filed a formal complaint against Union Electric Company, d/b/a AmerenUE on March 2, 2009. AmerenUE filed its Answer on April 6, 2009, denying most of Ms. Henry's allegations.

The Commission will now order its Staff to file a verified report concerning Ms. Henry's complaint.

THE COMMISSION ORDERS THAT:

1. The Staff of the Commission shall file a verified report concerning the above-referenced complaint no later than April 21, 2009.

2. This order shall become effective upon issuance.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Ronald D. Pridgin, Senior Regulatory Law
Judge, by delegation of authority
under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 6th day of April, 2009.