

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Shirley Henry,	)	
	)	
Complainant,	)	
	)	
v.	)	<u>File No. EC-2009-0311</u>
	)	
Union Electric Company,	)	
d/b/a AmerenUE,	)	
	)	
Respondent.	)	

ORDER SETTING PREHEARING CONFERENCE

Issue Date: May 4, 2009

Effective Date: May 4, 2009

Shirley Henry filed a formal complaint against Union Electric Company, d/b/a AmerenUE, on March 2, 2009¹. AmerenUE filed its Answer on April 6, denying most of Ms. Henry's allegations. Staff filed its report on April 22, in which it stated that the Commission should dismiss the complaint or, in the alternative, proceed to hearing. Ms. Henry responded on May 1, stating that she wishes to proceed with her case.

The Commission finds that a prehearing conference is now appropriate. The parties or their representatives shall appear in person, or by telephone, at the conference. They should be prepared to discuss the nature of any discovery each will conduct, the time necessary to complete discovery, and to prepare for hearing. The parties should also be prepared to name the witnesses each expects to call at hearing; the number and nature of any exhibits each expects to offer at hearing; and the anticipated length of the hearing.

¹ All calendar references are to 2009 unless otherwise stated.

Also, the parties should be prepared to discuss the stipulation of facts not at issue. The parties will also be encouraged to discuss settlement.

If the parties do not resolve their dispute, they shall jointly prepare and file a proposed procedural schedule.

THE COMMISSION ORDERS THAT:

1. A prehearing conference shall be held on May 14, 2009, beginning at 10:00 a.m., in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri. This meeting will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference.
2. Any party wishing to appear by telephone shall notify the Regulatory Law Judge by calling 573-751-7497 no later than 5:00 p.m., May 11, 2009.
3. The parties shall jointly prepare and file a proposed procedural schedule no later than May 21, 2009.
4. This order shall become effective on May 4, 2009.

(S E A L)

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

Ronald D. Pridgin, Senior Regulatory Law
Judge, by delegation of authority under
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 4th day of May, 2009.