

Exhibit No.:
Issue: 2002 Annual Report Submission
Witness: Janis E. Fischer
Sponsoring Party: MoPSC Staff
Type of Exhibit: Direct Testimony
Case No.: TC-2004-0390
Date Testimony Prepared: April 12, 2004

MISSOURI PUBLIC SERVICE COMMISSION

UTILITY SERVICES DIVISION

DIRECT TESTIMONY

OF

JANIS E. FISCHER

HEARTLAND HEALTH SYSTEMS, INC.

CASE NO. TC-2004-0390

Jefferson City, Missouri
April 2004

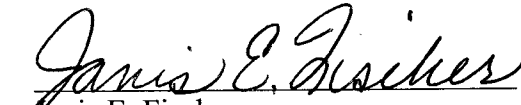
BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

The Staff of the Missouri)	
Public Service Commission,)	
Petitioner,)	
v.)	Case No. TC-2004-0390
)	
)	
Heartland Health System, Inc.)	
Respondent.)	

AFFIDAVIT OF JANIS E. FISCHER

STATE OF MISSOURI)	
)	ss.
COUNTY OF COLE)	

Janis E. Fischer, being of lawful age, on her oath states: that she has participated in the preparation of the following Direct Testimony in question and answer form, consisting of 2 pages to be presented in the above case; that the answers in the following Direct Testimony were given by her; that she has knowledge of the matters set forth in such answers; and that such matters are true and correct to the best of her knowledge and belief.


Janis E. Fischer

Subscribed and sworn to before me this 8th day of April 2004.





TONI M. CHARLTON
NOTARY PUBLIC STATE OF MISSOURI
COUNTY OF COLE
My Commission Expires December 28, 2004

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DIRECT TESTIMONY
OF
JANIS E. FISCHER
HEARTLAND HEALTH SYSTEMS, INC.
CASE NO. TC-2004-0390

Q. Please state your name and business address.

A. Janis E. Fischer, Governor Office Building, PO Box 360, Jefferson City,
Missouri 65102.

Q. By whom are you employed and in what capacity?

A. I am a Regulatory Auditor with the Missouri Public Service Commission
(Commission or PSC).

Q. Have you previously filed testimony before this Commission?

A. Yes. Please refer to Schedule 1, attached to this direct testimony, for a list
of the major audits and issues on which I have assisted and filed testimony.

Q. What is the purpose of your testimony in this case?

A. The purpose of my testimony is to document the non-compliance of
Heartland Health Systems, Inc. (Heartland) with the Commission
Rule 4 CSR 240-3.540(1) that requires all telecommunications companies to file an
annual report on or before April 15 of each year. Heartland was required to submit its
2002 annual report on or before April 15, 2003 and did not submit its 2002 annual report
to the Commission until over ten months later, on March 4, 2004.

Q. When was Heartland certificated to provide shared tenant services in the
state of Missouri?

1 A. Heartland was granted a certificate by the Commission in Case
2 No. TA-94-188, on March 15, 1994.

3 Q. Did Heartland receive a 2002 Shared Tenant Services Carrier (STS)
4 Annual Report from the Commission?

5 A. On February 3, 2003, a letter from the Executive Director of the
6 Commission notifying Missouri utilities of the annual report requirements was sent to
7 each certificated Missouri utility. The mailing included a copy of the applicable 2002
8 annual report. The Commission's Electronic Filing and Information System (EFIS)
9 generated the mailing list of Missouri utilities. I have verified that the current address of
10 Heartland is the same address that appeared on the EFIS mailing list used for mailing the
11 Executive Director's letter and 2002 STS Annual Report.

12 Q. What is the amount of penalty based upon Section 392.210.1 for not
13 submitting the annual report on or before April 15, 2003?

14 A. I have calculated the penalty based upon the receipt of the Heartland 2002
15 annual report on March 4, 2004, to be \$32,300.

16 Q. What was the amount of Missouri revenue derived from shared tenant
17 services reported by Heartland in its 2002 annual report?

18 A. Heartland reported \$24,680 in Missouri specific revenue.

19 Q. Does this conclude your direct testimony?

20 A. Yes it does.

CASE PROCEEDING PARTICIPATION

JANIS E. FISCHER

PARTICIPATION		TESTIMONY
COMPANY	CASE NO.	ISSUES
Aquila, Inc. d/b/a Aquila Networks-MPS and Aquila Networks-L&P	GR-2004-0072	Rebuttal – Sharing of Merger Savings
Union Electric Company d/b/a AmerenUE	EO-2004-0108	Rebuttal - Affiliated Transactions, Assets/Liabilities
Aquila, Inc. d/b/a Aquila Networks-MPS and Aquila Networks-L&P	ER-2004-0034 & HR-2004-0024	Rebuttal - Sharing of Merger Savings
Osage Water Company	ST-2003-0562 & WT-2003-0563	Rebuttal – EU Operation & Maintenance Agreement, Use of Projected Expenses to Determine Cost of Service for Ratemaking, Utility Plant-Rate Base, Depreciation Expense and Depreciation Reserve
Osage Water Company	ST-2003-0562 & WT-2003-0563	Direct - Test Year, Accounting Schedules, Revenues and Cost of Removal and Salvage
Union Electric Company d/b/a AmerenUE	GR-2003-0517	Direct - Rate Case Expense, Legal Expense, Corporate Franchise Tax, Cost of Removal and Salvage, Pensions and OPEBs
Laclede Gas Company	GR-2002-356	Direct - Pensions and OPEBs, Rate Base Asset, Incentive Compensation
Missouri Gas Energy, Division of Southern Union Company	GR-2002-292	Direct - Pensions and OPEBs, Other Employee Benefits, SERP, COLI Amortization
Missouri-American Water Company	WO-2002-273	Rebuttal - Security Costs, Accounting Authority Order Staff Criteria
Citizens Electric Company	ER-2002-217	Direct - Test Year, Accounting Schedules, Revenues, Purchased Power and Transmission, Other Revenues, Uncollectibles Expense
Union Electric Company d/b/a AmerenUE	EC-2002-1	Surrebuttal - Incentive Compensation
Missouri Public Service, Division of UtiliCorp United, Inc.	ER-2001-672 EC-2002-265	Direct - Pensions and OPEBs, Merger Transition/Transaction Costs, Merger Savings-SJLP, Revenues, Uncollectibles
Missouri Public Service, Division of UtiliCorp United, Inc.	ER-2001-672 EC-2002-265	Rebuttal - Merger Transition/Transaction Costs, Merger Savings-SJLP, Revenues, Uncollectibles

PARTICIPATION		TESTIMONY
COMPANY	CASE NO.	ISSUES
The Empire District Electric Company	ER-2001-299	Direct - Payroll, Pensions and OPEBs, Payroll Related Benefits, Payroll Taxes, Outside Services, Merger Costs, Miscellaneous Expenses True-up Rebuttal – Chemicals, Property Taxes
The Empire District Electric Company	ER-2001-299	Rebuttal - Payroll Expense, Bonuses and Incentive Pay
The Empire District Electric Company	ER-2001-299	Surrebuttal - Payroll Expense, Bonuses and Incentive Pay
The Empire District Electric Company	ER-2001-299	Supplemental Surrebuttal - Incentive Awards
The Empire District Electric Company	ER-2001-299	True-up Direct - Payroll, Payroll Taxes, Payroll Related Benefits
KLM Telephone Company	TT-2001-120	Direct - Revenue Requirement
UtiliCorp United, Inc./ Empire District Electric Company	EM-2000-369	Rebuttal - Merger Savings, Acquisition Adjustment, Tracking of Merger Savings
UtiliCorp United, Inc./ St. Joseph Light & Power Company	EM-2000-292	Rebuttal - Merger Savings, Acquisition Adjustment, Tracking of Merger Savings
Osage Water Company	WA-98-236 WC-98-211	Rebuttal - Financial Viability, Organizational Costs
Western Resources/ Kansas City Power & Light Company	EM-97-515	Rebuttal - Merger Savings, Tracking of Merger Savings, Transaction Costs, Costs to Achieve
Union Electric Company d/b/a AmerenUE	GR-97-393	Direct - Cash Working Capital, Materials/Supplies, Prepayments, Federal/State Income Tax Offset, Purchased Gas Offset, Interest Expense Offset
The Empire District Electric Company	ER-97-81	Direct - Dues and Donations, Advertising, Rate Case Expenses, PSC Assessment, Non-Health Insurance, Miscellaneous Expenses