

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Timothy and Diane Grady,	)	
	)	
Complainants,	)	
	)	
v.	)	File No. SC-2015-0139
	)	
Missouri American Water Company,	)	
	)	
Respondent.	)	

## ORDER CHANGING STATUS OF COMPLAINT

Issue Date: February 9, 2015

Effective Date: February 9, 2015

The Commission is granting *Staff's Motion to Change Status*<sup>1</sup> ("motion") and will decide the complaint without the procedures for a small formal complaint. The Commission's rules provide that:

If any party believes that a complaint . . . should not be handled as a small formal complaint, that party may file a motion with the commission requesting that the status of the complaint be changed. In response to such motion, or acting on its own motion, the commission shall, at its discretion, decide how the complaint shall be handled. [<sup>2</sup>]

The Commission received no response to the motion from any party within the time set by the Commission's order.<sup>3</sup> Therefore, the Commission will grant the motion.

### THE COMMISSION ORDERS THAT:

1. *Staff's Motion to Change Status* is granted.

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<sup>1</sup> EFIS No. 8, January 21, 2015.

<sup>2</sup> 4 CSR 240-2.070(15).

<sup>3</sup> EFIS No. 9, *Order Setting Time For Filing Response*, January 21, 2015.

2. The Commission will process the complaint without the procedures for a small formal complaint.

3. This order shall be effective when issued.

**BY THE COMMISSION**



A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Daniel Jordan, Senior Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 9<sup>th</sup> day of February, 2015.