

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

TAMMIE LYNN POWELL,                     )  
  )  
                                  Complainant,    )  
  )  
                          v.                         )  
  )  
THE EMPIRE DISTRICT                     )  
ELECTRIC CO.                                )  
  )  
                                  Respondent.    )

**File No. EC-2009-0449**

**ORDER REGARDING HEARING**

Issue Date: October 27, 2009

Effective Date: October 27, 2009

The Missouri Public Service Commission is ordering the parties to show cause why the Commission should not set the complaint for hearing, as stated in the pre-hearing conference.

On October 27, 2009, the regulatory law judge assigned to this case convened a pre-hearing conference. At that conference, the parties discussed the complaint, the possibilities for settlement, and procedure at an evidentiary hearing including the use of telephone testimony. The Commission will provide for telephone testimony by separate order, if the Commission schedules a hearing.

The Commission encourages the parties to continue their attempts to resolve disputed matters among themselves and offers mediation services for that purpose.

**THE COMMISSION ORDERS THAT:**

1. No later than 4:00 p.m., October 30, 2009, the parties shall show cause why the Commission should not set the complaint for hearing.

2. This order shall become effective immediately on issuance.

**BY THE COMMISSION**

(S E A L)

A handwritten signature in black ink, appearing to read 'S. Reed', written over a horizontal line.

Steven C. Reed  
Secretary

Jordan, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 27<sup>th</sup> day of October 2009.