TRANSCRIPT OF MISSOURI PUBLIC SERVICE COMMISSION  TRANSCRIPT OF PROCEEDINGS   TRANSCRIPT OF PROCEEDINGS   Prehearing Conference  March 11, 2015 Jefferson City, Missouri Volume 1  TIMOTHY AND DIANE GRADY, )  TIMOTHY AND DIANE GRADY, )  Services  Jordan No. SC-2015-0139  MISSOURI AMERICAN WATER COMPANY,)  ARESpondent.  JUDGE DANIEL R.E. JORDAN, Presiding SENIOR REGULATORY LAW JUDGE  JUDGE DANIEL R.E. JORDAN, Presiding REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  Jefferson City, MO 65109  Montie S. Mealy, Montie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  Montie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  Montie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  Montie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  Montie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  Montie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  Montie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  Montie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  Montie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  Montie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  Montie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  Montie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  Montie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  Montie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  Montie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  Montie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  Montie S. Mealy, CCR, CSR, RPR Midwest Litigation Services				Page 1
TRANSCRIPT OF PROCEEDINGS	1		STATE OF MISSOURI	
TRANSCRIPT OF PROCEEDINGS  4 5		PUB	LIC SERVICE COMMISSION	
TRANSCRIPT OF PROCEEDINGS  4 5 Prehearing Conference 6 7 March 11, 2015 Jefferson City, Missouri 8 Volume 1 9 10 TIMOTHY AND DIANE GRADY, ) 11 Petitioner, ) 12 vs. )Case No. SC-2015-0139 13 MISSOURI AMERICAN WATER COMPANY,) 14 Respondent. ) 15 16 17 JUDGE DANIEL R.E. JORDAN, Presiding 18 SENIOR REGULATORY LAW JUDGE 19 20 21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR Midwest Litigation Services 22 3432 W. Truman Boulevard, Suite 207 Jefferson City, MO 65109 23 (573) 636-7551	2			
Prehearing Conference  March 11, 2015  Jefferson City, Missouri  Volume 1  TIMOTHY AND DIANE GRADY,  Petitioner,  Case No. SC-2015-0139  MISSOURI AMERICAN WATER COMPANY,)  Respondent.  JUDGE DANIEL R.E. JORDAN, Presiding  SENIOR REGULATORY LAW JUDGE  JUDGE DANIEL R.E. JORDAN, Presiding  REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR  Midwest Litigation Services  3432 W. Truman Boulevard, Suite 207  Jefferson City, MO 65109  (573) 636-7551	3			
5 Prehearing Conference 6 7 March 11, 2015 Jefferson City, Missouri 8 Volume 1 9 10 TIMOTHY AND DIANE GRADY, ) 11 Petitioner, ) 12 vs. )Case No. SC-2015-0139 13 MISSOURI AMERICAN WATER COMPANY,) 14 Respondent. ) 15 16 17 JUDGE DANIEL R.E. JORDAN, Presiding 18 SENIOR REGULATORY LAW JUDGE 19 20 21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR Midwest Litigation Services 22 3432 W. Truman Boulevard, Suite 207 Jefferson City, MO 65109 23 (573) 636-7551		TRA	NSCRIPT OF PROCEEDINGS	
March 11, 2015   Jefferson City, Missouri	4			
7	5	Pr	ehearing Conference	
Jefferson City, Missouri  8 Volume 1 9 10 TIMOTHY AND DIANE GRADY, ) 11 Petitioner, ) 12 vs. )Case No. SC-2015-0139 13 MISSOURI AMERICAN WATER COMPANY,) 14 Respondent. ) 15 16 17	6			
8 Volume 1 9 10 TIMOTHY AND DIANE GRADY, ) 11 Petitioner, ) 12 vs. )Case No. SC-2015-0139 13 MISSOURI AMERICAN WATER COMPANY,) 14 Respondent. ) 15 16 17	7		March 11, 2015	
8 Volume 1 9 10 TIMOTHY AND DIANE GRADY, ) 11 Petitioner, ) 12 vs. )Case No. SC-2015-0139 13 MISSOURI AMERICAN WATER COMPANY,) 14 Respondent. ) 15 16 17		Jef	ferson City, Missouri	
10 TIMOTHY AND DIANE GRADY,  )  11 Petitioner,  )  12 vs.  ) Case No. SC-2015-0139  )  13 MISSOURI AMERICAN WATER COMPANY,)  14 Respondent.  )  15  16  17  JUDGE DANIEL R.E. JORDAN, Presiding  18 SENIOR REGULATORY LAW JUDGE  19  20  21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR  Midwest Litigation Services  22 3432 W. Truman Boulevard, Suite 207  Jefferson City, MO 65109  23 (573) 636-7551	8			
Petitioner,  12 vs. )Case No. SC-2015-0139  13 MISSOURI AMERICAN WATER COMPANY,)  14 Respondent. )  15  16  17  JUDGE DANIEL R.E. JORDAN, Presiding  18 SENIOR REGULATORY LAW JUDGE  19  20  21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR  Midwest Litigation Services  22 3432 W. Truman Boulevard, Suite 207  Jefferson City, MO 65109  23 (573) 636-7551	9			
) 12 vs. )Case No. SC-2015-0139 ) 13 MISSOURI AMERICAN WATER COMPANY,)  14 Respondent. ) 15 16 17  JUDGE DANIEL R.E. JORDAN, Presiding 18 SENIOR REGULATORY LAW JUDGE 19 20 21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR Midwest Litigation Services 22 3432 W. Truman Boulevard, Suite 207 Jefferson City, MO 65109 23 (573) 636-7551	10	TIMOTHY AND DIANE G	RADY, )	
) 12 vs. )Case No. SC-2015-0139 ) 13 MISSOURI AMERICAN WATER COMPANY,)  14 Respondent. ) 15 16 17  JUDGE DANIEL R.E. JORDAN, Presiding 18 SENIOR REGULATORY LAW JUDGE 19 20 21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR Midwest Litigation Services 22 3432 W. Truman Boulevard, Suite 207 Jefferson City, MO 65109 23 (573) 636-7551			)	
) 13 MISSOURI AMERICAN WATER COMPANY,)  14 Respondent. ) 15 16 17  JUDGE DANIEL R.E. JORDAN, Presiding 18 SENIOR REGULATORY LAW JUDGE 19 20 21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR Midwest Litigation Services 22 3432 W. Truman Boulevard, Suite 207 Jefferson City, MO 65109 23 (573) 636-7551	11	Petiti	oner, )	
) 13 MISSOURI AMERICAN WATER COMPANY,)  14 Respondent. ) 15 16 17  JUDGE DANIEL R.E. JORDAN, Presiding 18 SENIOR REGULATORY LAW JUDGE 19 20 21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR Midwest Litigation Services 22 3432 W. Truman Boulevard, Suite 207 Jefferson City, MO 65109 23 (573) 636-7551			)	
Respondent. )  14 Respondent. )  15  16  17  JUDGE DANIEL R.E. JORDAN, Presiding  SENIOR REGULATORY LAW JUDGE  19  20  21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  22 3432 W. Truman Boulevard, Suite 207 Jefferson City, MO 65109  23 (573) 636-7551	12	VS.	)Case No. SC-2015-013	39
Respondent. )  14 Respondent. )  15  16  17  JUDGE DANIEL R.E. JORDAN, Presiding  SENIOR REGULATORY LAW JUDGE  19  20  21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  22 3432 W. Truman Boulevard, Suite 207 Jefferson City, MO 65109  23 (573) 636-7551			)	
15 16 17  JUDGE DANIEL R.E. JORDAN, Presiding 18  SENIOR REGULATORY LAW JUDGE 19 20 21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR Midwest Litigation Services 22 3432 W. Truman Boulevard, Suite 207 Jefferson City, MO 65109 23 (573) 636-7551	13	MISSOURI AMERICAN W	ATER COMPANY,)	
15 16 17  JUDGE DANIEL R.E. JORDAN, Presiding 18  SENIOR REGULATORY LAW JUDGE 19 20 21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR Midwest Litigation Services 22 3432 W. Truman Boulevard, Suite 207 Jefferson City, MO 65109 23 (573) 636-7551			)	
JUDGE DANIEL R.E. JORDAN, Presiding  SENIOR REGULATORY LAW JUDGE  19 20 21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  22 3432 W. Truman Boulevard, Suite 207 Jefferson City, MO 65109  23 (573) 636-7551	14	Respon	dent. )	
JUDGE DANIEL R.E. JORDAN, Presiding  SENIOR REGULATORY LAW JUDGE  19 20 21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  22 3432 W. Truman Boulevard, Suite 207 Jefferson City, MO 65109  23 (573) 636-7551	15			
JUDGE DANIEL R.E. JORDAN, Presiding  SENIOR REGULATORY LAW JUDGE  19 20 21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  22 3432 W. Truman Boulevard, Suite 207 Jefferson City, MO 65109  23 (573) 636-7551	16			
SENIOR REGULATORY LAW JUDGE  19 20 21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  22 3432 W. Truman Boulevard, Suite 207 Jefferson City, MO 65109  23 (573) 636-7551	17			
19 20 21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR Midwest Litigation Services 22 3432 W. Truman Boulevard, Suite 207 Jefferson City, MO 65109 23 (573) 636-7551		JU	DGE DANIEL R.E. JORDAN, Presiding	
20 21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  22 3432 W. Truman Boulevard, Suite 207 Jefferson City, MO 65109  23 (573) 636-7551	18		SENIOR REGULATORY LAW JUDGE	
21 REPORTED BY: Monnie S. Mealy, CCR, CSR, RPR Midwest Litigation Services  22 3432 W. Truman Boulevard, Suite 207 Jefferson City, MO 65109  23 (573) 636-7551	19			
Midwest Litigation Services  3432 W. Truman Boulevard, Suite 207  Jefferson City, MO 65109  (573) 636-7551	20			
22 3432 W. Truman Boulevard, Suite 207 Jefferson City, MO 65109 23 (573) 636-7551 24	21	REPORTED BY: Mo	nnie S. Mealy, CCR, CSR, RPR	
Jefferson City, MO 65109 23 (573) 636-7551 24		Mi	dwest Litigation Services	
23 (573) 636–7551 24	22	34	32 W. Truman Boulevard, Suite 207	
24		Je	fferson City, MO 65109	
	23	(5	73) 636-7551	
25	24			
	25			

For Staff of the Missouri Public Service Commission:  Mr. Nathan Williams and Kevin Thompson  Public Service Commission 200 Madison Street  P.O. Box 360 Jefferson City, MO 65102  (573) 751-3234  For Missouri American Water Company:  Ms. Diana C. Carter  Prydon, Swearengen & England 312 East Capitol Avenue  P.O. Box 456 Jefferson City, MO 65102-0456  (573) 635-7166  Also Present:  Mr. Jim Busch  Mr. Jim Busch			Page 2
Mr. Nathan Williams and Kevin Thompson  4 Public Service Commission 200 Madison Street  5 P.O. Box 360 Jefferson City, MO 65102  6 (573) 751-3234  7 For Missouri American Water Company:  8 Ms. Diana C. Carter  9 Brydon, Swearengen & England 312 East Capitol Avenue  10 P.O. Box 456 Jefferson City, MO 65102-0456  11 (573) 635-7166  12 Also Present:  13 Mr. Jim Busch  14 15 16 17 18 19 20 21 22 23 24	1	APPEARANCES	
and Kevin Thompson  4 Public Service Commission 200 Madison Street  5 P.O. Box 360 Jefferson City, MO 65102  6 (573) 751-3234  7 For Missouri American Water Company:  8 Ms. Diana C. Carter 9 Brydon, Swearengen & England 312 East Capitol Avenue 10 P.O. Box 456 Jefferson City, MO 65102-0456  11 (573) 635-7166  12 Also Present: 13 Mr. Jim Busch  14 15 16 17 18 19 20 21 22 23 24	2	For Staff of the Missouri Public Service Commission:	
4 Public Service Commission 200 Madison Street 5 P.O. Box 360 Jefferson City, MO 65102 6 (573) 751-3234 7 For Missouri American Water Company: 8 Ms. Diana C. Carter 9 Brydon, Swearengen & England 312 East Capitol Avenue 10 P.O. Box 456 Jefferson City, MO 65102-0456 11 (573) 635-7166 12 Also Present: 13 Mr. Jim Busch 14 15 16 17 18 19 20 21 22 23 24	3	Mr. Nathan Williams	
200 Madison Street 5		and Kevin Thompson	
5 P.O. Box 360	4	Public Service Commission	
Jefferson City, MO 65102 6 (573) 751-3234 7 For Missouri American Water Company: 8 Ms. Diana C. Carter 9 Brydon, Swearengen & England 312 East Capitol Avenue 10 P.O. Box 456 Jefferson City, MO 65102-0456 11 (573) 635-7166 12 Also Present: 13 Mr. Jim Busch 14 15 16 17 18 19 20 21 22 23 24		200 Madison Street	
6 (573) 751-3234 7 For Missouri American Water Company: 8 Ms. Diana C. Carter 9 Brydon, Swearengen & England 312 East Capitol Avenue 10 P.O. Box 456 Jefferson City, MO 65102-0456 11 (573) 635-7166 12 Also Present: 13 Mr. Jim Busch 14 15 16 17 18 19 20 21 22 23 24	5	P.O. Box 360	
For Missouri American Water Company:  Ms. Diana C. Carter  Brydon, Swearengen & England  312 East Capitol Avenue  P.O. Box 456  Jefferson City, MO 65102-0456  11 (573) 635-7166  Also Present:  Mr. Jim Busch  Mr. Jim Busch  14  15  16  17  18  19  20  21  22  23  24		Jefferson City, MO 65102	
For Missouri American Water Company:  Ms. Diana C. Carter  Brydon, Swearengen & England  312 East Capitol Avenue  10 P.O. Box 456     Jefferson City, MO 65102-0456  11 (573) 635-7166  12     Also Present:  13     Mr. Jim Busch  14 15 16 17 18 19 20 21 22 23 24	6	(573) 751-3234	
Ms. Diana C. Carter  9 Brydon, Swearengen & England  312 East Capitol Avenue  10 P.O. Box 456	7		
Ms. Diana C. Carter  9 Brydon, Swearengen & England  312 East Capitol Avenue  10 P.O. Box 456		For Missouri American Water Company:	
9 Brydon, Swearengen & England 312 East Capitol Avenue  10 P.O. Box 456 Jefferson City, MO 65102-0456  11 (573) 635-7166  12 Also Present: 13 Mr. Jim Busch  14 15 16 17 18 19 20 21 22 23 24	8		
312 East Capitol Avenue  10		Ms. Diana C. Carter	
10 P.O. Box 456 Jefferson City, MO 65102-0456  11 (573) 635-7166  12 Also Present: 13 Mr. Jim Busch  14 15 16 17 18 19 20 21 22 23 24	9	Brydon, Swearengen & England	
Jefferson City, MO 65102-0456  11 (573) 635-7166  12 Also Present:  13 Mr. Jim Busch  14 15 16 17 18 19 20 21 22 23 24		312 East Capitol Avenue	
11 (573) 635-7166  12 Also Present:  13 Mr. Jim Busch  14 15 16 17 18 19 20 21 22 23 24	10	P.O. Box 456	
Also Present:  13  Mr. Jim Busch  14  15  16  17  18  19  20  21  22  23  24		Jefferson City, MO 65102-0456	
Also Present:  13  Mr. Jim Busch  14  15  16  17  18  19  20  21  22  23  24	11	(573) 635-7166	
Mr. Jim Busch  14  15  16  17  18  19  20  21  22  23  24	12		
Mr. Jim Busch  14  15  16  17  18  19  20  21  22  23  24		Also Present:	
14 15 16 17 18 19 20 21 22 23 24	13		
15 16 17 18 19 20 21 22 23 24		Mr. Jim Busch	
16 17 18 19 20 21 22 23 24	14		
17 18 19 20 21 22 23 24	15		
18 19 20 21 22 23 24	16		
19 20 21 22 23 24	17		
20 21 22 23 24	18		
<ul><li>21</li><li>22</li><li>23</li><li>24</li></ul>	19		
<ul><li>22</li><li>23</li><li>24</li></ul>	20		
23 24	21		
24	22		
	23		
25	24		
	25		

Page 3

- 1 PROCEEDINGS
- 2 JUDGE JORDAN: Let's go on the record.
- 3 Good morning, everyone. The Commission is calling
- 4 the action in File No. SC-2015-0139. This is the
- 5 complaint of Timothy and Diane Grady versus
- 6 Missouri American Water Company.
- 7 I'm Daniel Jordan. I'm the Regulatory Law
- 8 Judge assigned to this action. And we are here to
- 9 conduct a pre-hearing conference. It's a few
- 10 minutes after 10:00, which is the time scheduled
- 11 for the beginning of this conference.
- 12 I'll begin with entries of appearance.
- 13 I'll note that the Complainants are not present.
- 14 MR. BUSCH: The parking garage is full.
- 15 That may take an extra few minutes.
- 16 JUDGE JORDAN: Okay. Thank you. Entry of
- 17 appearance from Missouri American Water Company?
- 18 MS. CARTER: Diana Carter, Brydon,
- 19 Swearengen & England, P.O. Box 456, Jefferson City,
- 20 Missouri, 65102 for Missouri American Water
- 21 Company.
- 22 JUDGE JORDAN: Thank you. And for Staff?
- MR. WILLIAMS: Kevin Thompson, Chief Staff
- 24 Counsel, and Nathan Williams, Deputy Staff Counsel,
- 25 P.O. Box 360, Jefferson City, Missouri, 65102.

Page 4

- 1 JUDGE JORDAN: Thank you, Counselor. And
- 2 do you have a representative staff with you today?
- 3 MR. WILLIAMS: Yes. Mr. Bush.
- 4 JUDGE JORDAN: Thank you very much. And I
- 5 see that the Office of Public Counsel is not
- 6 present, though, by regulation, they are a party to
- 7 this action. They've elected not to appear.
- 8 As far as Complainant is not here yet, I
- 9 am going to take a recess for a few minutes to give
- 10 them some extra time to find some parking, and then
- 11 we'll go back on the record. We're off the record.
- 12 (Break in proceedings.)
- 13 JUDGE JORDAN: And let's go back on the
- 14 record. We're back on the record. Complainants
- 15 are not in the room. Staff has looked for
- 16 complainants outside the room. Have you -- have
- 17 you found anyone?
- 18 MR. BUSCH: I have not.
- 19 JUDGE JORDAN: Thank you. Well, before I
- 20 recess this, I want the parties to know that I will
- 21 be available the rest of the day if the
- 22 Complainants do show up. Will Counsel for the
- 23 utility be available?
- MS. CARTER: Yes. And I --
- JUDGE JORDAN: Okay.

Page 5

- 1 MS. CARTER: -- can leave a cell phone
- 2 number if that will work or e-mail, and I'll get
- 3 that immediately.
- 4 JUDGE JORDAN: Okay. That's good. And
- 5 Staff?
- 6 MR. WILLIAMS: Yes.
- 7 JUDGE JORDAN: Very good. Very good.
- 8 Before we go off the record, then, I just want to
- 9 get an idea where we are with this action because
- 10 the Complaint suggests that the Complainants have
- 11 paid the disputed bills. Do I have that right?
- 12 MS. CARTER: I am so sorry, Judge. I do
- 13 not know. I am filling in for Tim Luft today who
- 14 is Missouri American's regular Counsel in the case.
- 15 JUDGE JORDAN: Okay. I didn't see
- 16 anything in Staff's report about setting the refund
- 17 regulation on how to do this.
- 18 MR. WILLIAMS: I'm filling in for Kevin
- 19 Thompson, so I don't know very much about the facts
- 20 of the case.
- JUDGE JORDAN: Okay.
- 22 MR. BUSCH: I don't know if they are
- 23 continuing to pay or not.
- JUDGE JORDAN: Okay. Okay. Have the
- 25 parties been discussing what to do with these

Page 6 disputed bills? 1 2 MR. BUSCH: No. 3 MS. CARTER: No. JUDGE JORDAN: Okay. Well, I think the 4 5 thing that -- this is -- this is not entirely a private dispute. There is a regulatory function 6 7 here. 8 And I think the most significant thing in that regard for the Commission is what appears to be kind of a gap in this tariff. As Staff has 10 described it, there are a couple of residences that 11 12 just were not on the books for this tariff. Is that -- is that accurate? 13 MR. BUSCH: It -- what happened was when 14 Missouri American took over, they did not realize 15 that there were two customers that were connected 16 17 to the sewer system but were not connected to the water system. So these customers were found after 18 19 the fact. 20 So I didn't -- there was no contemplation 21 that there would be an unmetered customer when this 22 was being first put onto the tariff. JUDGE JORDAN: In -- in Staff's report of 23 24 investigation, summary and Staff's recommendation suggests a new tariff. Has Missouri American filed 25

Page 7 a tariff to -- to address this gap? 2 MR. BUSCH: They have not. And part of 3 the reason why is due to the ISRS. They will be filing a rate case within the next few months. So 4 5 instead of trying to, you know -- I assume it would 6 be better if we're going to change something, we do 7 it in the context of that rate case. JUDGE JORDAN: Okay. Okay. That's all 8 the questions I had. Is there anything that anyone 10 else wants to bring up? MR. WILLIAMS: I'll just point out that 11 12 the person who is responding for Staff is Jim Busch, not an attorney. 13 14 JUDGE JORDAN: Thank you. I imagine the 15 reporter has -- has noted that. Anything else, 16 then? 17 MS. CARTER: Nothing else. Thank you. JUDGE JORDAN: I don't have anything else. 18 19 Thank you for showing up this morning. And we're 20 off the record. 21 (The proceedings were concluded at 10:20 a.m. on 22 March 11, 2015.) 23 2.4 25

	Page 8
1	REPORTER'S CERTIFICATE
2	
3	STATE OF MISSOURI )
	)ss.
4	COUNTY OF OSAGE )
5	
6	I, Monnie S. Mealy, Certified Shorthand Reporter,
7	Certified Court Reporter #0538, and Registered Professional
8	Reporter, within and for the State of Missouri, do hereby
9	certify that I was personally present at the proceedings as
10	set forth in the caption sheet hereof; that I then and there
11	took down in stenotype the proceedings had at said time and
12	was thereafter transcribed by me, and is fully and accurately
13	set forth in the preceding pages.
14	
15	
16	
17	
18	Monnie S. Mealy, CSR, CCR #0538
19	Registered Professional Reporter
20	
21	
22	
23	
24	
25	

CCR 1:21 8:18   cell 5:1   CR 1:21 8:18   cell 5:1   Cr 1:10 3:5   discussing 5:25   dispute 6:6   Certified 8:6,7   Certified 8:6,7   Chief 3:23   Commission 1:1   3:17   appeara 4:7   appearance 3:12   3:17   appeara 6:9   assigned 3:8   assume 7:5   complainant 4:8   attorney 7:13   available 4:21,23   Avenue 2:9   a.m 7:21   Complainant 3:5   Si:10   conduct 3:9   conference 1:5   Si:10   contemplation 6:20   context 7:7   Court 8:7		   _ , _	<u> </u>	1	1
accurately 8:12 action 3:4,8 4:7 5:9 address 7:1	A	7:4,7	described 6:11	hereof 8:10	minutes 3:10,15
action 3:4,8 4:7 5:9 address 7:1 5:9 certified 8:6,7 certified 8:6,7 6:15,25 American's 5:14 appear 4:7 appears 6:9 appears 6:9 appears 6:9 commission 1:1 2:2,4 3:3 6:9 assigned 3:8 assume 7:5 assigned 3:8 assume 7:5 american's 7:13 available 4:21,23 Avenue 2:9 a.m 7:21  B back 4:11,13,14 beginning 3:11 better 7:6 bills 5:11 6:1 books 6:12 Box 2:5,10 3:19 3:25 Break 4:12 Box 2:5,10 3:19 3:18 Bush 4:3  C C C2:1,8 3:1 Counsel 3:24,24 4:18 5:22 6:2 6:17 Counsel 3:24,24 4:18 5:22 5:4 Grid 4:7 East 2:9 Eigland 2:9 3:19 In tirely 6:5 In tirely 6:5 Emitrely 6:5 Emitrely 6:5 Emitrely 6:5 England 2:9 3:19 In tirely 3:1 East 2:9 Indea 5:9 imagine 7:14 immediately 5:3 investigation 6:24 Beat 2:9 Sil 0 S:14 (7:2 2:5,10 3:19,25 Silm 2:13 7:12 S	accurate 6:13			T	
Section   Sect	accurately 8:12				
Certified 8:6,7   certify 8:9   change 7:6   chief 3:23   E   chief 3:14   E   chief 3:23   E   chief 3:14   E   chief 3:14   E   chief 3:15   E   chief 3:14   E   chief 3:15	action 3:4,8 4:7		_		,
Certify 8:9   Chief 3:23   Change 7:6   Chief 3:23   City 1:7,22 2:5   2:10 3:19,25   Commission 1:1 appears 6:9 assigned 3:8 assume 7:5   Complainant 4:8 complainant 3:5 attorney 7:13 available 4:21,23   Avenue 2:9 a.m 7:21   Complain 3:5   Si:10   concluded 7:21 concluded 7:21 better 7:6   bills 5:11 6:1 books 6:12 bring 7:10   Concluded 7:3   Counsel 3:24,24   4:18,522 6:2   Counsel 3:24,24   4:5,22 5:14   Counsel 3:24,24   4:18,522 6:2   Counsel 3:24,24   4:5,22 5:14   Counsel 3:24   4	5:9		_	$\mathcal{C}$	
Company 1:13   Company 1:13   Complainant 4:8   Complainant 3:5   Si:10   Complainat 3:5   Si:10	address 7:1		_	· ·	· ·
Chief3:23   Chief3:24   Chief3:24   Chief3:24   Chief3:24   Chief3:24   Chief3:24   Chief3:24   Chief3:25   Chief3:23   Chief3:24   Chie	American 1:13	•	<b>due</b> 7:3	U	,
City 1:7,22 2:5   American's 5:14   Appear 4:7   Appear 4:7   Appear ance 3:12   3:17   appears 6:9   assigned 3:8   assume 7:5   attorney 7:13   available 4:21,23   Avenue 2:9   a.m 7:21   Entry 3:16   complainant 4:8   complainant 3:5   5:10   complain 3:5   5:10   comcluded 7:21   complain 3:11   better 7:6   books 6:12   Boulevard 1:22   Boulevard 1:22   bring 7:10   Busch 4:12   Brydon 2:9 3:18   Busch 2:13 3:14   4:18 5:22 6:2   6:14 7:2,13   Bush 4:3   Court 8:7   CSR 1:21 8:18   customer 6:21   customer 6:21   customer 6:16   G:18   Calling 3:3   Capitol 2:9   caption 8:10   Carter 2:8 3:18   Sil 8 4:24 5:1   5:12 6:3 7:17   day 4:21   High and solve a sil 10   carter 2:8 3:18   Sil 8 4:24 5:1   5:12 6:3 7:17   day 4:21   High and solve	2:7 3:6,17,20	C			
Appear 4:7	6:15,25			ISRS /:3	<b>Monnie</b> 1:21 8:6
appearance 3:12 3:17 appears 6:9 assigned 3:8 assume 7:5 attorney 7:13 available 4:21,23 Avenue 2:9 a.m 7:21  B back 4:11,13,14 beginning 3:11 better 7:6 blils 5:11 6:1 books 6:12 Boulevard 1:22 Boulevard 1:22 bring 7:10 Busch 2:13 3:14 Area 4:12 bring 7:10 Busch 2:13 3:14 Connected 6:16 6:17 Break 4:12 bring 7:10 Context 7:7 Break 4:12 bring 7:10 Consels 3:24,24 Brydon 2:9 3:18 Busch 2:13 3:14 4:18 5:22 6:2 6:14 7:2,13 Bush 4:3 Capitol 2:9 caption 8:10 Carter 2:8 3:18 Capitol 2:9 caption 8:10 Carter 2:8 3:18 3:18 4:24 5:1 5:12 6:3 7:17 day 4:21  H  elected 4:7 England 2:9 3:19 Entirely 6:5 entirely 6:5 Entry 3:16 extra 3:15 4:10 first 6:29 filling 7:4 f	American's 5:14	· ′			
Commission 1:1   2:2,4 3:3 6:9   entirely 6:5   Sin 2:5; 10 3:19,25   M N 2:1 3:1   Sin 2:5; 10 3:19,25   M N 2:1 3:1   Sin 2:13 7:12   Sin 2:13 7:13   Sin 2:13 8:13   Sin 2:13 8:13   Sin 3:2,8,16,22 4:1   Sin 2:2,47,11,15,21   Sin 3:2,8,16,22 4:1   Sin 3:2,8,16,22	appear 4:7			Loffonson 1.7 22	
Si:17	appearance 3:12				<b>morning</b> 3:3 7:19
assigned 3:8 assigned 3:8 assigned 3:8 attorney 7:13 available 4:21,23 Avenue 2:9 a.m 7:21  B back 4:11,13,14 beginning 3:11 beginning 3:11 bedins 5:11 6:1 books 6:12 Boulevard 1:22 bring 7:10 Busch 2:9 3:18 Busch 2:13 3:14 4:18 5:22 6:2 bring 7:10 Busch 2:9 3:18 Busch 2:13 3:14 4:18 5:22 6:2 bring 7:10 Countemplation 6:20 Countet 7:7 contemplation 6:20 Countet 8:7 Content 8:10 Countet 8:7 Counted 7:21 conduct 3:9 filed 6:25 filing 7:4 filling 5:13,18 find 4:10 filling 7:4 filling 5:13,18 find 4:10 filling 7:4 filling 7:4 filling 6:18 fill 4:10 filling 8:1  K Kevin 2:3 3:23 Sind 6:4:75,22 5:1  Law 1:18 3:1 Autan 1:17 3:2 00:3:1 Ood 3:1 Ood 3:1 Ood 3:1 Ood 3:1 Ood 3:1 Ood 3:1 Ood 4:17 Counted 4:17 Counted 6:16 fill 4:10 fi			$\sim$		
Sessigned 3:8   assume 7:5   Complainants 4:8   complainants 3:13 4:14,16,22   5:10   complainants 3:13 4:14,16,22   5:10   complainants 3:5   5:10   concluded 7:21   facts 5:19   facts 5:10   facts 5:10   facts 6:19   facts 5:11   facts 6:19   fact	appears 6:9				
Sasume 7:5   Avenue 2:9   Avenue 2:9   Si:10   Complainant 3:5   Si:10   Si:10   Complainant 3:5   Si:10   Si:		, ,		•	
attorney 7:13 available 4:21,23 Avenue 2:9 a.m 7:21  B back 4:11,13,14 beginning 3:11 better 7:6 bills 5:11 6:1 books 6:12 Boulevard 1:22 Box 2:5,10 3:19 3:25 Break 4:12 bring 7:10 Byrdon 2:9 3:18 Busch 2:13 3:14 4:18 5:22 6:2 6:14 7:2,13 Bush 4:3  C C C 2:1,8 3:1 calling 3:3 Capitol 2:9 caption 8:10 Carter 2:8 3:18 Capitol 2:9 caption 8:10 Carter 2:8 3:18 3:18 4:24 5:1 5:10 complaint 3:5 5:10 comcluded 7:21 conduct 3:9 conference 1:5 3:9,11 connected 6:16 6:17 contemplation 6:20 context 7:7 continuing 5:23 filing 7:4 filling 5:13,18 find 4:10 first 6:22 forth 8:10,13 found 4:17 6:18 full 3:14 fully 8:12 function 6:6  C C 2:1,8 3:1 calling 3:3 Capitol 2:9 caption 8:10 Carter 2:8 3:18 3:18 4:24 5:1 Daniel 1:17 3:7 day 4:21   complaint 3:5 fact 6:19 file 4:8 File 3:2, 8,16,22 4:1 4:4,13,19,25 5:4,7,12,15,21 6:4,23 7:8,14 7:18 3:2,8,16,22 4:1 6:4,23 7:8,14 7:14 8:4:13,19,25 5:4,712,15,21 6:4:3,73,78,14 7:14 8:4:13,19,25 5:4,7,12,15,21 6:4,23 7:8,14 7:14 8:5:2,4,62,2 4:1 6:4,23 7:8 6:4,23 7:8,14 6:4,23 7:8 6:4,23 7:8,14 6:4,23,7:8 6:4,23 7:8,14 6:4,23,7:8 6:4,23 7:	C	_			
available 4:21,23	attorney 7:13	_		, , , , , , , , , , , , , , , , , , ,	
Avenue 2:9 a.m 7:21		3:13 4:14,16,22	e-mail 5:2		
Complaint 3:5   Fact 6:19   Fact 5:19   Fact 6:19   Fact 5:19	· · · · · · · · · · · · · · · · · · ·	5:10	<b>F</b>	l '	
S	<b>a.m</b> 7:21	complaint 3:5			number 5:2
back 4:11,13,14 beginning 3:11 better 7:6 bills 5:11 6:1 books 6:12 Boulevard 1:22 Box 2:5,10 3:19 3:25 Break 4:12 bring 7:10 Brydon 2:9 3:18 Busch 2:13 3:14 4:18 5:22 6:2 6:14 7:2,13 Bush 4:3  Capitol 2:9 caption 8:10 Carter 2:8 3:18 3:18 4:24 5:1 5:12 6:3 7:17  Concluded 7:21 condect 3:9 conference 1:5 3:9,11 connected 6:16 6:17 contemplation 6:20 context 7:7 contemplation 6:20 context 7:7 continuing 5:23 forth 8:10,13 found 4:17 6:18 full 3:14 fully 8:12 forth 8:10,13 found 4:17 6:18 full 3:14 fully 8:12 function 6:6  G 3:1 gap 6:10 7:1 gap 6:10 7:1 garage 3:14 give 4:9 go 3:2 4:11,13 5:8 going 4:9 7:6 good 3:3 5:4,7,2,15,21 Office 4:5 Okay 3:16 4:: 5:4,15,21,24 6:4 7:8,8 OSAGE 8:4 outside 4:16  P P2:1,1 3:1 pages 8:13 paid 5:11 parking 3:14 4:10 part 7:2 parties 4:20 5 party 4:6 pay 5:23 person 7:12 personally 8: Petitioner 1:1 phone 5:1 point 7:11 preceding 8:1 proceding 8:1				_	<u> </u>
beginning 3:11         conference 1:5         File 3:4         5:4,7,12,15,21         Office 4:5         Okay 3:16 4:5	B	concluded 7:21			
better 7:6 bills 5:11 6:1 books 6:12 Boulevard 1:22 Box 2:5,10 3:19 3:25 Break 4:12 bring 7:10 Bydon 2:9 3:18 Busch 2:13 3:14 4:18 5:22 6:2 6:14 7:2,13 Bush 4:3  CC C2:1,8 3:1 calling 3:3 Capitol 2:9 caption 8:10 Carter 2:8 3:18 3:18 4:24 5:1 5:12 6:3 7:17  Connected 6:16 6:17 connected 6:16 6:17 contemplation 6:20 context 7:7 continuing 5:23 Counsel 3:24,24 4:5,22 5:14 Counsel 3:24,24 4:5,22 5:14 Counsel or 4:1 COUNTY 8:4 couple 6:11 Court 8:7 CSR 1:21 8:18 customer 6:21 customers 6:16 6:18  D D D 3:1 Daniel 1:17 3:7 day 4:21  Filled 6:25 filling 7:4 filling 5:13,18 find 4:10 first 6:22 forth 8:10,13 found 4:17 6:18 full 3:14 Fill 3:14 Filling 5:13,18 find 4:10 first 6:22 forth 8:10,13 found 4:17 6:18 full 3:14 Fill	back 4:11,13,14	conduct 3:9		' ' '	
bills 5:11 6:1 books 6:12 Boulevard 1:22 Box 2:5,10 3:19 3:25 Break 4:12 bring 7:10 Brydon 2:9 3:18 Busch 2:13 3:14 4:18 5:22 6:2 6:14 7:2,13 Busch 4:3  COUNTY 8:4 4:5,22 5:14 Counselor 4:1 COUNTY 8:4 couple 6:11 Court 8:7 CSR 1:21 8:18 customer 6:21 calling 3:3 Capitol 2:9 caption 8:10 Carter 2:8 3:18 3:18 4:24 5:1 5:12 6:3 7:17  Carter 2:8 3:18 3:18 4:24 5:1 5:12 6:3 7:17  Connected 6:16 6:17 contemplation 6:20 find 4:10 first 6:22 forth 8:10,13 found 4:17 6:18 full 3:14 fully 8:12 function 6:6  G 3:1 gap 6:10 7:1 garage 3:14 give 4:9 go 3:2 4:11,13 5:8 Going 4:9 7:6 good 3:3 5:4,7,7 Grady 1:10 3:5  March 1:7 7:22 Mealy 1:21 8:6 8:18  S:4,15,21,22 6:4 7:8,8 OSAGE 8:4 outside 4:16  P P: 14,18  S:4,15,21,22 6:4 7:8,8 OSAGE 8:4 outside 4:16  Exam 1:18 3:7 leave 5:1 let's 3:2 4:13 Litigation 1:21 looked 4:15 Luft 5:13  parties 4:20 5 party 4:6 pay 5:23 person 7:12 personally 8: Petitioner 1:1 phone 5:1 point 7:11 preceding 8:18	beginning 3:11	conference 1:5			
Contemplation   6:17   contemplation   6:20   context 7:7   continuing 5:23   counsel 3:24,24   4:5,22 5:14   Counsel or 4:1   Counsel or 4:1   Counsel or 6:21   counsel or	better 7:6	3:9,11			
Counsel 3:24,24	<b>bills</b> 5:11 6:1	connected 6:16		/:14,18	
Contemplation   6:20   5:18   Forth 8:10,13   Forth 8:10   Forth 8:10,13   Forth 8:10   Forth 8:10,13   Forth 8:10   Forth 8:10,13   Forth 8:10,13   Forth 8:10   Forth 8:10,13   Forth 8:10   Forth 8:10,13   Forth 8:10,13   Forth 8:10   Forth 8:10,13   Forth 8:10   Forth 8:10,13   Forth 8:10   Forth 8:10   Forth 8:10,13   Forth 8:10   Forth 8:10   Forth 8:10   Forth 8:10   Forth	<b>books</b> 6:12	6:17	_	K	*
Since	<b>Boulevard</b> 1:22	contemplation			
Size   Context 7:7   Continuing 5:23   Counsel 3:24,24   4:5,22 5:14   Counselor 4:1   COUNTY 8:4   Counted 6:11   Court 8:7   CSR 1:21 8:18   customer 6:21   customers 6:16   Gilling 3:3   Capitol 2:9   caption 8:10   Carter 2:8 3:18   3:18 4:24 5:1   5:12 6:3 7:17   Continuing 5:23   Counsel 3:24,24   full 3:14   full 4:10   full 4:15   full 4:10   full 4:15   full 4:16	<b>Box</b> 2:5,10 3:19	6:20			outside 4:16
Counsel 3:24,24	3:25	context 7:7	*		
bring 7:10         Brydon 2:9 3:18         Counsel 3:24,24         full 3:14         know 4:20 3:13         pages 8:13           Busch 2:13 3:14         4:5,22 5:14         Counselor 4:1         COUNTY 8:4         Law 1:18 3:7         paid 5:11         parking 3:14         4:10         part 7:2         parties 4:20 5         part 7:2	<b>Break</b> 4:12	continuing 5:23			-
Brydon 2:9 3:18   Busch 2:13 3:14   4:5,22 5:14   Counselor 4:1   COUNTY 8:4   4:18 5:22 6:2   6:14 7:2,13   Bush 4:3   Couple 6:11   Court 8:7   CSR 1:21 8:18   customer 6:21   customer 6:21   customer 6:21   customer 6:21   customer 6:21   customer 6:16   6:18   D   D   D 3:1   Daniel 1:17 3:7   day 4:21   H		<b>Counsel</b> 3:24,24			
Counselor 4:1	C	4:5,22 5:14		3:19,22 7:3	• 0
4:18 5:22 6:2   6:14 7:2,13   Bush 4:3   Couple 6:11   Court 8:7   CSR 1:21 8:18   customer 6:21   customers 6:16   6:18   Carter 2:8 3:18   3:18 4:24 5:1   5:12 6:3 7:17   COUNTY 8:4   COUNTY 8:4   Couple 6:11   Court 8:7   CSR 1:21 8:18   customer 6:21   gap 6:10 7:1   garage 3:14   give 4:9   go 3:2 4:11,13   5:8   Capitol 2:9   Carter 2:8 3:18   Capitol 2:9   Capitol 3:10   Capitol		Counselor 4:1	function 6:6		-
Couple 6:11   Court 8:7   CSR 1:21 8:18   Customer 6:21   Customers 6:16   G:18   Capitol 2:9   Caption 8:10   Carter 2:8 3:18   3:18 4:24 5:1   5:12 6:3 7:17   Couple 6:11   Couple 6:10 7:1   gap 6:10 7:1   gap 6:10 7:1   gap 6:10 7:1   Litigation 1:21   looked 4:15   Luft 5:13   Daniel 1:17 3:7   Couple 6:11   Couple 6:10 7:1   let's 3:2 4:13   Litigation 1:21   looked 4:15   Luft 5:13   Daniel 6:18   Daniel 6:10 7:1   Couple 6:10 7:1	4:18 5:22 6:2	COUNTY 8:4	<u> </u>		
Court 8:7         CSR 1:21 8:18         Customer 6:21         Customer 6:21 sqrage 3:14         Litigation 1:21         part 7:2	6:14 7:2,13	couple 6:11			· -
CSR 1:21 8:18 customer 6:21 customers 6:16 6:18  Capitol 2:9 caption 8:10 Carter 2:8 3:18 3:18 4:24 5:1 5:12 6:3 7:17  Calling 3:3 Capitol 2:9 caption 8:10 Daniel 1:17 3:7 day 4:21  Carter 2:8 3:18 day 4:21  CSR 1:21 8:18 gap 6:10 7:1 garage 3:14 give 4:9 go 3:2 4:11,13 5:8 Luft 5:13 parties 4:20 3 party 4:6 pay 5:23 person 7:12 personally 8:9 may 5:23 person 7:12 personally 8:1 person 7:12 personally 8:1 personally 8:1 personally 8:1 personally 8:1 person 7:12 personally 8:1 personally	,	_			-
C       Customer 6:21       give 4:9       looked 4:15       pay 5:23         Capitol 2:9       D       D       M       Madison 2:4       person 7:12         Carter 2:8 3:18       D 3:1       Daniel 1:17 3:7       Grady 1:10 3:5       March 1:7 7:22       March 1:7 7:22       Mealy 1:21 8:6       point 7:11         5:12 6:3 7:17       Daniel 3:1		<b>CSR</b> 1:21 8:18	0 1		-
C2:1,8 3:1 calling 3:3 Capitol 2:9 caption 8:10 Carter 2:8 3:18 3:18 4:24 5:1 5:12 6:3 7:17  Carter 2:8 3:17  Carter 2:8 3:18  Daniel 1:17 3:7 day 4:21  Carter 3:18 4:24 5:1 Size 6:3 7:17  Carter 3:18 4:24 5:1 Carter 3:	C	customer 6:21		$\cup$	
calling 3:3       Gapitol 2:9       Gapitol 2:9       D       Going 4:9 7:6       M       Madison 2:4       Petitioner 1:1         Carter 2:8 3:18       3:18 4:24 5:1       Daniel 1:17 3:7       Grady 1:10 3:5       March 1:7 7:22       Mealy 1:21 8:6       point 7:11         5:12 6:3 7:17       5:12 6:3 7:17       Freeleasing 1:1	C 2:1,8 3:1	customers 6:16	O		
Caption 2.9     D     Going 4:9 7:6   Good 3:3 5:4,7,7   Grady 1:10 3:5   H	calling 3:3				_
Caption 8:10   D   D   Good 3:3 5:4,7,7   Grady 1:10 3:5   H     Madison 2:4   Petitioner 1:1   phone 5:1   phone 5:1   point 7:11   preceding 8:18     Petitioner 1:1   phone 5:1   phone 5:1   point 7:11   preceding 8:18     Preheaving 1:1   preceding 8:18     Preheaving 1:1   preceding 8:1   phone 5:1   phone 5:1   point 7:11   preceding 8:1   phone 5:1   phone	Capitol 2:9			M	
Carter 2:8 3:18 3:18 4:24 5:1 5:12 6:3 7:17  Daniel 1:17 3:7 day 4:21  D3:1  Grady 1:10 3:5  H  March 1:7 7:22 Mealy 1:21 8:6 8:18	caption 8:10	D			
3:18 4:24 5:1   Daniel 1:17 3:7   Grady 1:10 5.5   Mealy 1:21 8:6   print 7:11   preceding 8:1   Prohesing 1	<b>Carter</b> 2:8 3:18	<b>D</b> 3:1	_		_
5:12 6:3 7:17   day 4:21   H   8:18   Probability 1	3:18 4:24 5:1	<b>Daniel</b> 1:17 3:7	Graay 1:10 3:5		_
	5:12 6:3 7:17	day 4:21	Н	•	
case 1:12 5:14,20 Deputy 3:24 happened 6:14 Midwest 1:21 Prehearing 1	case 1:12 5:14,20	Deputy 3:24			Prehearing 1:5
nappeneu 0.14			nappeneu 0.14		1

	1	1	1	
present 2:12 3:13	4:2	take 3:15 4:9	1	
4:6 8:9	residences 6:11	tariff 6:10,12,22	<b>1</b> 1:8	
Presiding 1:17	Respondent 1:14	6:25 7:1	<b>10:00</b> 3:10	
pre-hearing 3:9	responding 7:12	<b>Thank</b> 3:16,22	<b>10:20</b> 7:21	
private 6:6	rest 4:21	4:1,4,19 7:14	<b>11</b> 1:7 7:22	
proceedings 1:3	<b>right</b> 5:11	7:17,19		
4:12 7:21 8:9	room 4:15,16	thing 6:5,8	2	
8:11	<b>RPR</b> 1:21	think 6:4,8	<b>200</b> 2:4	
<b>Professional</b> 8:7	<b>R.E</b> 1:17	Thompson 2:3	<b>2015</b> 1:7 7:22	
8:19		3:23 5:19	<b>207</b> 1:22	
<b>Public</b> 1:1 2:2,4	S	<b>Tim</b> 5:13		
4:5	<b>S</b> 1:21 2:1 3:1 8:6	time 3:10 4:10	3	
put 6:22	8:18	8:11	<b>312</b> 2:9	
<b>P.O</b> 2:5,10 3:19	scheduled 3:10	<b>Timothy</b> 1:10 3:5	<b>3432</b> 1:22	
3:25	SC-2015-0139	today 4:2 5:13	<b>360</b> 2:5 3:25	
	1:12 3:4	transcribed 8:12		
Q	see 4:5 5:15	TRANSCRIPT	4	
questions 7:9	<b>SENIOR</b> 1:18	1:3	<b>456</b> 2:10 3:19	
R	<b>Service</b> 1:1 2:2,4	Truman 1:22	5	
	Services 1:21	trying 7:5	<b>573</b> 1:23 2:6,11	
R 2:1 3:1	set 8:10,13	<b>two</b> 6:16	373 1.23 2.0,11	
rate 7:4,7	setting 5:16		6	
realize 6:15	sewer 6:17	<u>U</u>	<b>635-7166</b> 2:11	
reason 7:3	<b>sheet</b> 8:10	unmetered 6:21	<b>636-7551</b> 1:23	
recess 4:9,20	Shorthand 8:6	utility 4:23	<b>65102</b> 2:5 3:20	
recommendation 6:24	show 4:22	$\mathbf{v}$	3:25	
record 3:2 4:11	showing 7:19	versus 3:5	<b>65102-0456</b> 2:10	
4:11,14,14 5:8	significant 6:8	Volume 1:8	<b>65109</b> 1:22	
7:20	sorry 5:12	vs 1:12		
refund 5:16	ss 8:3	VS 1.12	7	
regard 6:9	staff 2:2 3:22,23	$\mathbf{W}$	<b>751-3234</b> 2:6	
Registered 8:7	3:24 4:2,15 5:5	W 1:22		
8:19	6:10 7:12	want 4:20 5:8		
regular 5:14	Staff's 5:16 6:23	wants 7:10		
regulation 4:6	6:24	water 1:13 2:7		
5:17	State 1:1 8:3,8	3:6,17,20 6:18		
regulatory 1:18	stenotype 8:11 Street 2:4	we'll 4:11		
3:7 6:6		we're 4:11,14 7:6		
report 5:16 6:23	<b>suggests</b> 5:10 6:25	7:19		
REPORTED	Suite 1:22	Williams 2:3		
1:21	summary 6:24	3:23,24 4:3 5:6		
reporter 7:15 8:6	Swearengen 2:9	5:18 7:11		
8:7,8,19	3:19	work 5:2		
REPORTER'S	system 6:17,18			
8:1		#		
representative	T	<b>#0538</b> 8:7,18		
_				
	-	-	-	•