

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Kim Sullens,)	
)	
Complainant,)	
)	
v.)	File No. SC-2009-0342
)	
Aqua Missouri, Inc.,)	
)	
Respondent.)	

STAFF'S STATUS REPORT

COMES NOW the Staff of the Missouri Public Service Commission (Staff), by and through the undersigned counsel, and in response to the Missouri Public Service Commission's (Commission) *Order Directing Filing Of Staff Status Report*, hereby respectfully states the following:

1. On March 20, 2009, Kim Sullens (Complainant) filed a formal *Complaint* against Aqua Missouri, Inc. (Company or Respondent). The Complainant alleges billing failures and disconnection violations by the Company.
2. On April 27, the Company filed its *Answer* out of time. On April 28, 2009, the Company filed a *Motion For Leave To File Answer Out Of Time*, which the Commission granted on April 30, 2009.
3. On May 4, 2009, the Commission directed Staff to file a status report to inform the Commission of a date by which Staff will file a recommendation.
4. Staff states it has requested information from both the Complainant and Respondent, and requests until May 20, 2009, to review the information and make a recommendation.

WHEREFORE, Counsel for Staff requests the Commission allow until May 20, 2009, for Staff to file a recommendation in this case.

Respectfully submitted,

/s/ Jennifer Hernandez

Jennifer Hernandez
Legal Counsel
Missouri Bar No. 59814

Attorney for the Staff of the
Missouri Public Service Commission
PO Box 360
Jefferson City, MO 65102
(573) 751-8706 (Telephone)
(573) 751-9285 (Fax)
jennifer.hernandez@psc.mo.gov

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served on Kim M. Sullens, 3444 Horseshoe Road, Jefferson City, MO 65109, jckim64@aol.com ; Marc H. Ellinger, attorney for the Respondent, 308 E. High Street, Ste. 301, Jefferson City, MO 65101, mellinger@blitzbardgett.com ; and the Office of Public Counsel, 200 Madison Street P.O. Box 2230, Jefferson City, MO 65102, opcservice@ded.mo.gov this 7th day of May, 2009, either by hand delivery, electronic mail or First Class United States Mail, postage prepaid.

/s/ Jennifer Hernandez