BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Joint Application of Missouri-)	
American Water Company and Aqua Missouri,)	
Inc., Aqua Development, Inc. And Aqua/RU, Inc.)	
d/b/a Aqua Missouri, Inc. for Authority for)	Case No. WO-2011-0168 and
Missouri-American Water Company to Acquire)	Case No. SO-2011-0169
Certain Assets of Aqua Missouri, Inc.,, Aqua) .	
Development, Inc. and Aqua/RU, Inc. d/b/a Aqua)	
Missouri, Inc. and, in connection therewith, Certain)	
Other Related Transactions.)	

STATEMENT OF NOTICE PROVIDED

COMES NOW Applicant, Aqua Missouri, by and through counsel, and for its Statement states as follows:

- 1. The parties to this matter agreed upon a form notice to be set to all customers of Aqua Missouri regarding the proposed transaction in the above-captioned matter. A copy of that notice is attached to this pleading as Exhibit A.
- 2. On January 7, 2011, The notice was installed in the Aqua Missouri system to be provided in bills at the next billing date for each customer.
- 3. On January 10, 2011, notices were mailed to 642 customers of Aqua Missouri and on January 11, 2011, notices were mailed to 192 customers of Aqua Missouri.
- 4. On February 1, 2011, notices will be mailed to approximately 1,998 customers of Aqua Missouri for the final January billing cycle.
- 5. On or before February 8, 2011, notices will be mailed to the remaining approximately 553 customers of Aqua Missouri, for whom the billing cycle was complete prior to the finalization of the notice.

Respectfully submitted,

BLITZ, BARDGETT & DEUTSCH, L.C.

By:

Marc H. Ellinger, #40828

308 East High Street

Sufte 301

Jefferson City, MO 65101

Telephone No.: (573) 634-2500 Facsimile No.: (573) 634-3358

E-mail: mellinger@blitzbardgett.com

CERTIFICATE OF SERVICE

I hereby certify that true and correct copies of the above Statement of Notice Provided were sent electronic mail, this 28th day of January, 2011, to the following parties:

Office of General Counsel
Missouri Public Service Commission
E-mail: GenCounsel@psc.mo.gov

Rachel Lewis
Missouri Public Service Commission
E-mail: Rachel.Lewis@psc.mo.gov

Christina L. Baker Office of the Public Counsel E-mail: <u>Christina.Baker@ded.mo.gov</u>

Dean Cooper

E-mail: dcooper@brydonlaw.com

71-9.EU.

IMPORTANT CUSTOMER NOTICE January XX, 2011

On December 13, 2010, Aqua Missouri, Inc., Aqua Development, Inc., Aqua/RU, Inc. d/b/a Aqua Missouri, Inc. (Aqua Missouri) and the Missouri-American Water Company filed a joint application with the Missouri Public Service Commission which seeks Commission authorization for Missouri-American Water to acquire the water and sewer operations of Aqua Missouri, Inc. There are no changes in rates or terms of service that will occur as a result of this request.

Any customer that has questions or comments about the proposed acquisition by Missouri-American Water Company should contact the Commission Staff and/or the Office of the Public Counsel, a state agency responsible for representing the interests of utility consumers before the Commission, within 20 days of the date of this notice. To do so, please use the mailing addresses, telephone numbers, fax numbers or e-mail addresses shown below, and please include a reference to Commission Case No. WO-2011-0168.

Public Service Commission Attn: Water/Sewer Dept.

P.O. Box 360

Jefferson City, MO 65102 Phone: 800-392-4211

Fax: 573-751-1847

E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel Attn: Water/Sewer Dept.

P.O. Box 2230

Jefferson City, MO 65102 Phone: 866-922-2959

Fax: 573-751-5562

E-Mail: mopco@ded.mo.gov

Lastly, please be advised that all currently available information regarding the request may be obtained via the Public Service Commission's Website as follows, and please also note that this information will be updated as the case moves forward.

- * Go to http://www.psc.mo.gov
- * On that page, click on the "EFIS" button near the top on the right side of the page
- * On the next page, after reading the disclaimer, click on "I agree to terms above" and then click "Yes" when asked if you want to display the unsecured information
- * On the next page, click on "Resources" near the top right of the page
- * On the next page, click on "Case Information"
- * On the next page, click on "Case Filing/Submission" and then click "Yes" when asked if you want to display the unsecured information
- * On the next page, check the box to the left of "Case No."; enter "WO-2011-0168" in the box to the right of Case No.; scroll to the bottom of the page and click on "Search"
- * On the next page, click on "WO-2011-0168" and this will bring up a screen that contains all of the documents that have been filed in the case to date
- * To view a document, click on the number in the "Item No." column

If you have questions about this notice, or about anything else with which the Company may be of assistance, please feel free to contact Aqua at 877.WTR.AQUA (877-987-2782).

