

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Guy Gilbert,)	
)	
Complainant,)	
)	
v.)	<u>Case No. TC-2006-0401</u>
)	
Verizon/MCI,)	
)	
Respondent.)	

NOTICE OF COMPLAINT

Issue Date: April 17, 2006

Attn: Legal Department
MCI
500 Technology Dr., Ste 870
Weldon Springs, Missouri 63304
CERTIFIED MAIL

On April 14, 2006, Mr. Guy Gilbert filed a complaint with the Missouri Public Service Commission against Verizon/MCI. A copy of the complaint is enclosed. Under Commission Rule 4 CSR 240-2.070(7), Verizon/MCI has 30 days from the date of this notice to file an answer or to file notification that the complaint has been satisfied. Since this notice is being issued on April 17, 2006, Verizon/MCI's response is due by May 17, 2006.

In the alternative, Verizon/MCI may file a written request that the complaint be referred to a neutral third-party mediator for voluntary mediation. If the Commission receives a request for mediation, the 30-day time period for filing an answer or notice of satisfaction will be tolled while the Commission determines whether the complainant is also willing to mediate. If the complainant agrees to mediation, the time for Verizon/MCI to file an answer or notice of satisfaction will be suspended until the mediation is finished. Additional information regarding the mediation process is enclosed.

If the complainant does not wish to mediate, Verizon/MCI will be notified in writing that the tolling has ceased and will also be told when to file its answer or notice of

satisfaction. That response will usually be due at the end of the remaining portion of the original 30-day period.

All pleadings, including the answer, must be mailed to:

Secretary of the Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy must be served upon the complainant at the address listed within the enclosed complaint. A copy of this notice has been mailed to the complainant.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Dated at Jefferson City, Missouri,
on this 17th day of April, 2006.

Voss, Regulatory Law Judge

Copy to: Mr. Guy Gilbert
2031 Wendemere Ct
Jefferson City, MO 65109