

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Revocation of the Service Authority of Telesphere Networks LTD )  
File No. TD-2017-0282 )  
In the Matter of the Revocation of the Service Authority of iCore Networks, Inc. )  
File No. DD-2017-0293 )

## ORDER DIRECTING FILINGS

Issue Date: July 14, 2017

Effective Date: July 14, 2017

The Commission is directing its staff (“Staff”) to file either available dates for an evidentiary hearing or a motion for summary determination.

Staff filed complaints.<sup>1</sup> The complaint asks the Commission to revoke the registrations of Telesphere Networks LTD and iCore Networks, Inc. (“respondents”) to provide iVoIP services in Missouri. Because of the property interests involved,<sup>2</sup> the Commission issued notice of the institution of a contested case,<sup>3</sup> as provided by law.<sup>4</sup>

The complaints asked the Commission to revoke respondents’ registration for failure to comply with Missouri statutes. Staff later alleged that respondents have ceased to provide iVoIP services in Missouri.<sup>5</sup> Most recently, Staff asked the Commission to revoke respondents’ registration for ceasing to provide iVoIP services in Missouri.<sup>6</sup>

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<sup>1</sup> Electronic Filing Information System (“EFIS”) No. 1 (May 4, 2017) *Motion to Revoke Authority*.

<sup>2</sup> Sections 536.010(4). Sections are in RSMo 2016.

<sup>3</sup> EFIS No. 2 (May 1, 2017) Notice of Contested Case and Order Directing Filing.

<sup>4</sup> Sections 536.063(1) and 536.067(1).

<sup>5</sup> EFIS No. 6 (June 15, 2017) *Staff’s Response*.

<sup>6</sup> File No. TD-2017-0282, EFIS No. 10 (July 14, 2017) *Staff’s Response*; File No. DD-2017-0293, EFIS No. 9 (July 14, 2017) *Staff’s Response*.

Staff's requests do not refer to any authority in the complaints to support that result, and Staff has not yet amended its complaints to include that theory. Nor has Staff yet sought to make a record on which the Commission can find facts supporting the decisions that Staff now seeks. Staff's filings refer to respondents' correspondence to Staff, copied to the Commission, but Staff has not entered any of those documents into the record. Also, the Commission will not treat the correspondence as pleadings because the correspondence is not addressed to the Commission and is not in the form of a pleading. Moreover, the correspondence is not signed by a Missouri-licensed lawyer, and the Commission must guard against the unauthorized practice of law.<sup>7</sup> Therefore, the Commission will direct Staff to respond to this order as follows.

Staff shall file amended complaints, setting forth any statute and any regulation under which Staff seeks revocation of respondents' registrations. The amended complaints shall also include allegations relevant under such authority. Staff shall also file either proposed dates for an evidentiary hearing or a motion for summary determination.

**THE COMMISSION ORDERS THAT:**

1. The filings described in the body of this order are due no later than July 24, 2017.

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<sup>7</sup> Reed v. Labor & Indus. Relat. Comm'n, 789 S.W.2d 19, 23 (Mo. banc 1990); 4 CSR 240-2.040(3).

2. This order shall be effective when issued.

**BY THE COMMISSION**



A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive style.

Morris L. Woodruff  
Secretary

Daniel Jordan, Senior Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 14<sup>th</sup> day of July, 2017.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

**WITNESS** my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 14<sup>th</sup> day of July 2017.



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**July 14, 2017**

**File/Case No. TD-2017-0282 and DD-2017-0293**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**

  
**Morris L. Woodruff**  
**Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.