

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Emma J. McFarlin)	
)	
and)	
)	
Rebecca Shepherd,)	
)	
Complainants,)	
)	
v.)	<u>File No. EC-2013-0024</u>
)	
Kansas City Power & Light Company,)	
)	
Respondent.)	

**LIST OF ISSUES, ORDER OF CROSS
AND JOINT STATEMENT OF UNDISPUTED FACTS**

COMES NOW the Staff ("Staff") of the Missouri Public Service Commission ("Commission"), by and through counsel, and, on behalf of itself, Emma J. McFarlin and Rebecca Shepherd ("Complainants")¹ and Kansas City Power & Light Company ("Respondent" or "KCP&L"), and respectfully submits the following list of issues, order of cross-examination and joint statement of undisputed facts:

List of Issues

1. Should the Commission grant the relief requested in the Complaint: Reduction of balance, proper documentation of tampering charge, a reasonable payment plan and letters of apology from the Commission and KCP&L?
2. Should the Commission grant KCP&L's Motion for Authority to Terminate Service?

¹ Staff discussed this pleading with Complainant Rebecca Shepherd, but Staff was unable to confirm the final version of this pleading with Complainants by the filing deadline.

Joint Statement of Undisputed Facts

3. KCP&L's bills to Complainant do not include tampering fees or deposit charges.
4. Complainants and Respondents discussed payment arrangements in July and September of 2012. Since then, Complainants discussed payment with KCP&L once since filing the Complaint.
5. Complainants' last payment for service occurred on August 6, 2012.
6. Complainants' meter tested at 100.03 percent accuracy on February 19, 2013 by KCP&L.
7. KCP&L is providing electric service to Complainants.

Order of Cross-Examination

8. The order of cross-examination of the witnesses shall be as follows:

Complainant's witnesses: Staff, KCP&L.

Staff's witnesses: KCP&L, Complainant.

KCP&L's witnesses: Staff, Complainant.

WHEREFORE, Staff, the Complainants and KCP&L submit this List of Issues, Order of Cross-Examination, and Joint Statement of Undisputed Facts for the Commission's consideration.

Respectfully Submitted,

**STAFF OF THE MISSOURI
PUBLIC SERVICE COMMISSION**

/s/ John D. Borgmeyer

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CERTIFICATE OF SERVICE

I hereby certify that true and correct copies of the foregoing were served electronically to all counsel of record this 10th day of May, 2013.

/s/ John D. Borgmeyer