

Emma J. McFarlin,  
Complainant,  
v.  
Kansas City Power & Light  
Respondent.

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File No. EC-2013-0024

Issue Date: November 2, 2012      Effective Date: November 2, 2012

**THE COMMISSION ORDERS THAT:**

- BY THE COMMISSION**

  
Steven C. Reed  
Secretary

Dated at Jefferson City, Missouri,  
on this 2nd day of November, 2012.