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For Immediate Release

Southwest Missouri customers immediately asked to reduce natural gas usage

Announcement comes amidst supply issues across Midwest

ST. LOUIS (Feb. 15, 2021) — With natural gas supplies impacted in southwest Missouri, Spire is implementing an emergency curtailment plan in the Joplin, Nixa and Ozark MO areas. Spire is also asking customers to reduce usage immediately.

To prevent system outages due to frigid weather conditions, Spire is asking customers to turn thermostats as low as they can comfortably tolerate and to minimize the use of any other natural gas appliances over the next 48 hours.

“We don’t want to alarm people, but we don’t want to surprise them,” said Scott Carter, Spire Missouri president. **“Our operations teams are closely monitoring the situation and we are working around the clock to keep customers safe.”**

In addition, Spire is asking commercial and industrial customers to reduce their gas usage at facilities to minimum levels necessary to protect buildings and inventory. This request does not apply to hospitals, nursing homes, essential food processors, and other human needs applications.

“Working together, we can work to keep gas pressure levels up during this critical period,” said Carter.

For more information on ways you can do your part and help conserve energy during these extreme conditions, go to SpireEnergy.com/ColdWeather.

About Spire

At Spire Inc. (NYSE: SR), we believe energy exists to help make people’s lives better. It’s a simple idea, but one that’s at the heart of our company. Every day we serve 1.7 million homes and businesses making us the fifth largest publicly traded natural gas company in the country. We help families and business owners fuel their daily lives through our gas utilities serving Alabama, Mississippi and Missouri. Our natural gas-related businesses include Spire Marketing, Spire STL Pipeline and Spire Storage. We are committed to transforming our business through growing organically, investing in infrastructure, and advancing through innovation. Learn more at SpireEnergy.com.

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