

Charles Harter,)
)
Complainant,)
)
v.) **File No. EC-2013-0491**
)
Union Electric Company d/b/a)
Ameren Missouri,)
)
Respondent.)

ORDER DIRECTING FILING

Issue Date: August 29, 2013

Effective Date: August 29, 2013

Charles Harter filed a complaint against Union Electric Company d/b/a Ameren Missouri (“Ameren Missouri”) on May 7, 2013. On August 29, 2013, Mr. Harter submitted a pleading alleging that Ameren Missouri had notified him that his electric service will be disconnected unless he made a specified payment on or before September 3, 2013. Commission Rule 4 CSR 240-13.070(6) provides that utilities may not discontinue residential service involving matters in dispute during the pendency of a complaint. The Commission will require Ameren Missouri to state whether it is seeking disconnection of Mr. Harter’s service and, if so, explain how its actions are in accordance with the rule.

THE COMMISSION ORDERS THAT:

1. Union Electric Company d/b/a Ameren Missouri shall respond to Mr. Harter's pleading of August 29, 2013 no later than September 3, 2013, specifically stating whether it

is seeking disconnection of Mr. Harter's service and, if so, explaining how its actions are in accordance with Commission Rule 4 CSR 240-13.070(6).

2. Union Electric Company d/b/a Ameren Missouri shall not disconnect Mr. Harter's electric service until the Commission determines whether its actions are in accordance with Commission Rule 4 CSR 240-13.070(6).

3. This order shall become effective upon issuance.

BY THE COMMISSION



A handwritten signature in dark ink that reads "Morris L. Woodruff". The signature is written in a cursive style.

Morris Woodruff
Secretary

Michael Bushmann, Regulatory Law Judge
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 29th day of August, 2013.