

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

The Residents of Vanloo Estates,	)	
	)	
Complainants,	)	
	)	
v.	)	<b><u>Case No. SC-2009-0024</u></b>
	)	
Aqua Missouri, Inc.,	)	
	)	
Respondent.	)	

**ORDER APPOINTING MEDIATOR**

Issue Date: September 16, 2008

Effective Date: September 16, 2008

The residents of Vanloo Estates have filed a complaint against Aqua Missouri, Inc.. On August 19, 2008, Aqua Missouri requested mediation, to which the Complainants agreed on September 3, 2008. Therefore, as permitted by Commission Rule 4 CSR 240-2.125, the Commission will stay all other proceedings in this matter while the parties mediate.

Pursuant to Commission Rule 4 CSR 240-2.125(2), the Commission hereby appoints Daniel Jordan, Regulatory Law Judge, as Mediator. The assigned Mediator will contact the parties to set up an initial mediation conference. Each party should be prepared to state his position informally to the Mediator at the initial conference. **No information or documents used for mediation shall be filed under this case number to ensure the impartiality of the Presiding Officer and the Commission should mediation fail to resolve the dispute.**

**IT IS ORDERED THAT:**

1. This case is stayed pending the outcome of mediation, which shall be conducted by Daniel Jordan, Regulatory Law Judge.
2. This order shall become effective upon issuance.

**BY THE COMMISSION**

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a faint rectangular stamp.

Colleen M. Dale  
Secretary

( S E A L )

Nancy Dippell, Deputy Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 16th day of September, 2008.