BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Timothy and Diane Grady,)	
Complainants,)	
v.)	File No. SC-2015-0139
Missouri American Water Company,))
Respondent.)	

ORDER DIRECTING FILING

Issue Date: December 16, 2014 Effective Date: December 16, 2014

The Commission is directing its staff to investigate the cause of the complaint, file a report of its findings with the commission, and serve all parties.

THE COMMISSION ORDERS THAT:

- The Commission's staff shall comply with the body of this order no later than January 14, 2015.
 - 2. This order shall be effective when issued.

BY THE COMMISSION

Morris I Wooduff

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Morris L. Woodruff Secretary

Daniel Jordan, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 16th day of December, 2014.