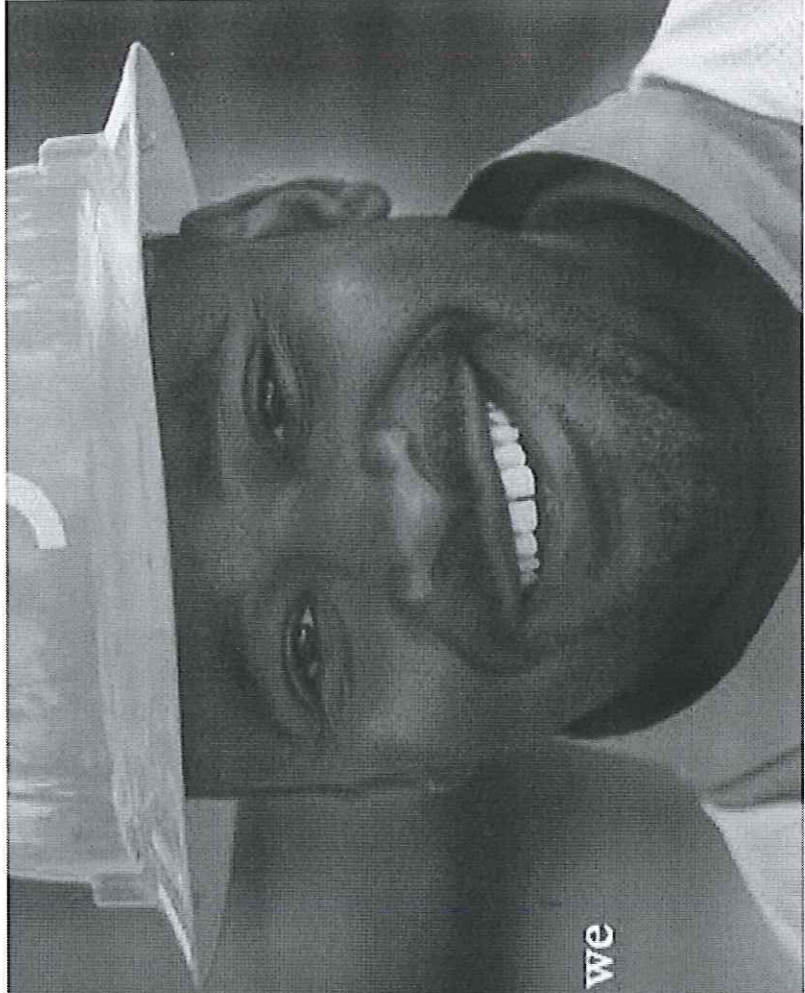


Schedule RES-D-5

Website Infrastructure

Narrative



PIPELINE UPGRADES

Upgrading your neighborhood

We're strengthening our natural gas system to better serve you. The work could get messy, so we want to make sure you know what to expect.

About our work

Pipeline upgrades

We're improving our infrastructure for the generations to come.

Spire's energy exists to fuel your businesses and warm your homes. Our greatest responsibility is making sure that energy is safe and reliable. So our crews are always working to upgrade our pipelines on your streets and in your neighborhoods. If you happen to see them, stop by and say hello. They'll be happy you did.

What to expect

Anytime there's work being done in your neighborhood, it's nice to know what to expect. We make sure we stay in touch with the residents and businesses affected by our work, providing updates along the way.

Since project times vary, keep an eye out for letters, door tags and phone calls that will give you a good feel for how long the project will take. We'll also let you know if we need you to reach out to us for any reason.

Once your service line has been upgraded and you're connected to the new gas main, we'll work to get your life back to normal. One of Spire's technicians will relight your natural gas appliances. And, we won't consider the job completed until all roads, sidewalks and lawns are fully restored.

We know you probably still have a lot of questions, so look out for more communications from us. In the meantime, explore our frequently asked questions below.